

# **Higher Learning Commission Gives**



APPROVAL
ANOTHER
10 YEARS!



Johnesa Hodge

It is with great honor that we have the opportunity to share the Wayne County Community College District achievement of another 10 years of accreditation with the Higher Learning Commission. The District hosted the peer reviewers from the Higher Learning Commission last Spring 2020 virtually during the onset of the COVID-19 pandemic. This successful reaffirmation with no findings was achieved in part due to the commendable hard work, diligence and leadership of Johnesa Hodge, Vice Chancellor, Division of Institutional Effectiveness and Research. She and her team along with administrators, faculty, and staff's efforts were exemplary.



# WCCCD HLC APPROVAL continued . . .

Despite the imposed limitations and social distancing, the District's unwavering commitment and professionalism demonstrated its quality education, services, and excellence in serving our constituents and community partners. The peer reviewers were gracious and complimented the District for its hard work and fiscal responsibility during these unprecedented times. WCCCD continues to be a beacon of hope for its students and community by securing another historical accreditation with the Higher Learning Commission until 2029-30!! Congratulations to the faculty, staff, students, and community partners in exhibiting excellence and positioning the District for a bright future.















# Virtual Higher Learning Commission Re-Accreditation Visit- May 2020



On behalf of the entire Wayne County Community College District family, I would like to extend appreciation for the amazing work done for the Higher Learning Commission visit. Your diligence, self-motivation, as well as your dedication have been a source of inspiration.





WCCCD had the pleasure to coordinate the virtual HLC site visit with peer reviewers designated by the Higher Learning Commission. There were several representatives from Board of Trustees, faculty, staff, and students that were able to engage with the HLC peer reviewers to discuss WCCCD achievements, processes, operations, and opportunities for improvement. The HLC Peer Reviewer team praised WCCCD's demonstrated commitment to serve its students and the accreditation process.

WCCCD would like to thank all those that participated and supported the HLC preparations to host the HLC site visit for re-accreditation amid the historical COVID-19 pandemic. We look forward to the final report from the Higher Learning Commission and the opportunity to celebrate this momentous achievement.

One Vision, One District, One College













# **Division of Educational Affairs**

# The Voice of Faculty Excellence

As the Vice Chancellor of the Division of Educational Affairs and my enduring commitment to the faculty and their learning environments, it is my pleasure to present to you "The Voice of Faculty Excellence." ~ Dr. David Beaumont

# Deborah Robinson



When Professor Deborah Robinson reflects on her teaching career, her reaction is "it means a great deal to me. I love it. I'm very passionate about it." What drives her passion and makes for a great day is "having a student come back that went through the educational realm and show me their doctorate degree, or that they continued with their education, and/or they entered into the job market at the state or federal level. These are students who may not have made it anywhere other than WCCCD."

As a community college graduate herself of WCCCD, Professor Robinson understands her students because this is where she started. "That's why I teach. I feel I'm able to influence students and show them they can do more than they think can and achieve more than they think they can. It brings me a great deal of joy."

Professor Robinson is both a teacher and a trainer at heart. As the training director for the Detroit Police Department, she has proudly trained the last six chiefs. When the casinos opened in Detroit in 1999, she was a security operations trainer and developed policies and procedures to train the new officers.

#### Instruction

- 38 years teaching at WCCCD
- Professor for Corrections, Law Enforcement Administration, and Security under the Criminal Justice Program

#### **Education**

- Associate in Applied Science in Criminal Justice from WCCCD
- Wayne State University:
  - -Bachelor of Science in Criminal Justice
  - -Master of Science in Criminal Justice
  - -Master of Arts in Teaching
  - -Numerous training certifications including Executive Protection Specialist and Instructor Trainer

#### **Accomplishments and Awards**

- 2018 WCCCD Commencement Master of Ceremonies
- NISOD Excellence Award Recipient in 2008
- Franklin M. Kremel Leadership Award from Northwestern University

#### **Professional Experience**

- 28 years with the Detroit Police Department and rose to the rank \ of Deputy Chief/Training Director
- Provide expert testimony in circuit and federal courts in use of force, arrest procedures, and search procedures
- 4th degree black belt (master rank)

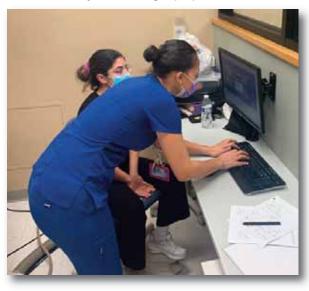




Dental Hygiene Program

Students in dental hygiene learn the new Dentrix system to go paperless.





5

# **Health Science Center**

Practical Nursing Education Program
Ted Scott Campus



# 100% Pass Rate and Employment!

The Practical Nursing Education Program's graduating class of August 2020, all passed their NCLEX-PN Licensure Exam, making the pass rate achievement of 100%. Also, all graduates are currently employed working in their field of practice.









# **Health Science Center**

# Essential Health Care Workers in Training!









# **Dental Students**







# **Nursing Students**







# Surgical Technology Students

# **Division of Educational Affairs**



# Communication in a Remote Teaching and Learning Environment

In a world where virtual classes and remote meetings have largely replaced face-to-face gatherings, communication to students, faculty members, and the community has taken on a multi-pronged approach.

- Students may need multiple touches through email, a Blackboard post, and verbal reminders in a virtual classroom to get clear instructions on an assignment.
- The value of decrease response time and personal contact to an email, phone call from a person monitoring the Faculty Hotline to resolve an issue.
- Social media, radio and TV spots, along with calls to New Day, New Way assistants create a good two-way channel to get the word out on new education opportunities.



#### **NISOD's Excellence Awards**

Several faculty and staff from WCCCD have been nominated for their outstanding efforts to support teaching and learning!

Nominations submitted were selected for the NISOD Excellence Awards which were established to recognize faculty, administrators, and staff who have demonstrated an outstanding commitment and contribution to their students and colleagues.

Award recipients from 2020 and 2021 will be recognized during a series of virtual Excellence Award celebration held in conjunction with the annual conference in April, 2021.



# Spring 2021 Chemistry Resource

As part of continuing Open Educational Resources initiatives at the District, students in identified sections of Introduction to Biology and Introduction to Chemistry were awarded "free" instructional items in the form of a one-year subscription to the course textbook as One-Year Subscription to Cengage Unlimited to enrolled students for the Spring 2021 term at no charge to the students.

# **Division of Educational Affairs**







#### **Virtual Classroom Observations**

Staff from the Division of Educational Affairs began conducting virtual classrooms observations on approximately 600 virtual classrooms courses this week with the plan of providing weekly reports to the leadership team.

# WCCCD and University of Michigan Science Partnership

CharMaine Hines and Dr. Christian Nwamba participated in a partnership success meeting with members of the University of Michigan. WCCCD is a partner institution with the university's NIH Institutional Research and Academic Career Development K-12 partnership.





# Student Success Workshops for February 2021 Open Orientation Workshops

Description: This workshop will cover the basics of using LRC resources and services

Thursday, February 11, 2021 Tuesday, February 16, 2021 Wednesday, February 24, 2021 Friday, February 26, 2021 10:00 a.m. 1:00 p.m. 10:00 a.m. 1:00 p.m.

All sessions are virtual. To register, send an email to Irchelp@wcccd.edu.









# COVID-19 Special Unit Taskforce





WCCCD's Practical Nursing Education students volunteered at the TCF COVID-19 vaccination site.

#### WITH FREE COVID-19 TESTS AROUND THE CORNER...

# WHY NOT GET YOURS?

Michigan is partnering with churches, nonprofits and community organizations to make COVID-19 testing faster, easier and more accessible in your neighborhood.

#### Free Neighborhood Test Site:

Wayne County Community College District Northwest Campus 8200 Outer Dr. W. Detroit, MI 48219

Tuesday, 9 a.m. - 5 p.m. Wednesday, 11 a.m. - 7 p.m. Saturday, 10 a.m. - 2 p.m.

- % No cost
- No prescription needed
- No ID or insurance required (bring insurance card if you are using your insurance)
- Available to those who are asymptomatic
- & ADA Compliant
- Language Interpreting Services available, including ASL
- Advance registration by phone

Register for a test in advance by calling the COVID hotline at 1-888-535-6136 (and press 1).





The Downriver Campus hosted the Wayne County Health Department COVID-19 Vaccine site.



COVID-19 Daily Screenings Continue District-wide

# **WCCCD Masks Up at the Northwest Campus!**





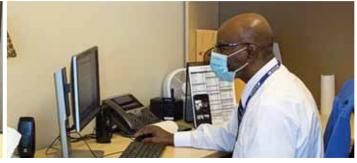




















# Legislative Corner

News from the Michigan Community
College Association

# Whitmer Delivers Third State of the State Address

Governor Gretchen Whitmer delivered her third State of the State Address on January 27, 2021. The message focused on bipartisan themes, recognizing past bipartisan successes including the creation of the Michigan Reconnect grant program, and encouraging the Legislature to work together with the Governor to fix the road ahead. A recording of the speech as well as background briefing documents can be found online at http://Michigan.gov/MISOTS21.

# House GOP Proposes Alternative COVID-19 Recovery Plan

The House of Representatives announced and took testimony on its own \$3.5 billion COVID Recovery plan, roughly \$2 billion less than what the Governor recently proposed. House Bills 4019, 4047, and 4048, make \$2.1 billion in school funding contingent upon approval of a law moving the power to close in-person learning and sports activities away from the Governor or her administration to local health departments, which would have that authority following health metrics.

# News from Michigan Governor Gretchen Whitmer...

Students Encouraged to Explore Education and Career Pathways

During Career and Technical Education Month



With more than 529,000 Michigan job openings projected annually through the year 2028, Governor Gretchen Whitmer joins the Michigan Department of Labor and Economic Opportunity and the Michigan Department of Education to proclaim February as Career and Technical Education Month. Career and technical education offers high school and college students hands-on training that can be applied to real-world training and career pathways. Additionally, as part of the governor's Michigan Back to Work initiative to grow the state economy and encourage good-paying jobs for Michigan workers, this month state officials are encouraging students to explore viable programs across the state that teach skills needed for high-demand, high-skill, high-wage career opportunities.



# Division of Workforce and

# **Economic Development**

# **Update:**Outdoor Training Center

The Outdoor Training Center is taking shape! Plans continue regarding aluminum fencing and a shipping container guard shack.



# Girl Scouts of Southeast Michigan

Discussions continued to establish a Skilled Trades Orientation program for the Girl Scouts of Southeast Michigan. The program would provide girls scouts badges for exposure to skilled trades and technical careers in areas including possibly construction trades, CDL-A, Welding, HVAC, Geothermal, CNC and 3-D printing.



# Commerical Driver's License Program

CDL class continues online with safety and pre-trip training.

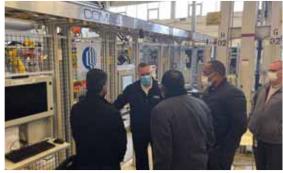




# Division of Workforce and Economic Development



# WCCCD and Partners Tour COMAU - Stellantis Robotics Training Center





















# Michigan Institute for Public Safety Education







**WCCCD Fire Fighter Students** 

Jaws of Life Training





**Downriver Mutual Aid Dive Team** 

Ice Rescue Training





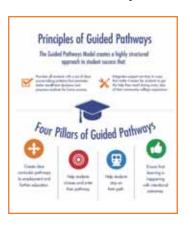


### **Student Services Functions - Dual Enrollment and Guided Pathways**

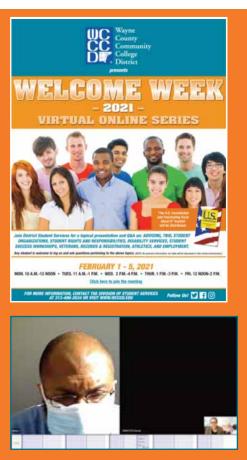
The Division of Student Services works to assist all students in achieving their academic and learning goals by being available during all points of a student's educational journey. This week the Division conducted a District-wide Virtual Welcome Week and assisted students on line with advising, registering, TRIO, student activities and organizations, veterans resources, disability services, athletics, job fairs and employment opportunities. This support helps students stay on their path and ensures they have the tools necessary to learn, thus fulfilling the criteria of Pillars III and IV of Guided Pathways.

#### Seven functions of the Division of Student Services:

- Admissions/registration/records
- Academic advising
- Financial aid
- Orientation
- Recruitment and retention (enrollment services)
- Student activities (extracurricular and student government)
- Transfer (articulation)

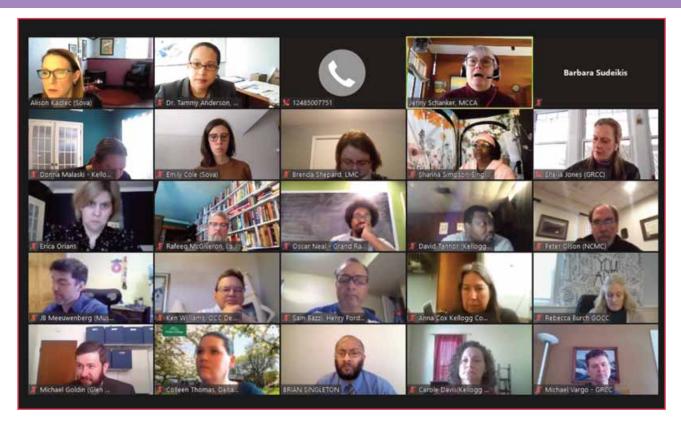








# **Professional Development**



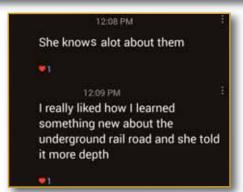
Brian Singleton and staff attended the Michigan Student Success Conference on the Reconnect Act and Co-Requisite requirements for academic courses. The Division is reaching out to qualified students and advising them of this educational opportunity and assisting them in the registration process.

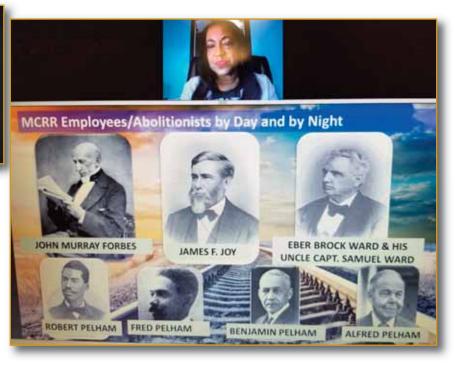
# **Adult Education Spring 2021 Registration Continues!**











Dr. Carolyn Carter presented a virtual workshop on the Michigan Central Railroad's involvement in the Underground Railroad movement in Detroit. Students of LaRonda Paden, a teacher at Brewer Academy also participated and posted comments about the session.



Staff met to discuss Dual Enrollment students. Calls are being returned assisting these students with questions about their upcoming courses.



# Career Planning and Placement



Staff participated in the Detroit Workforce Innovation and Opportunity Act partners meeting.



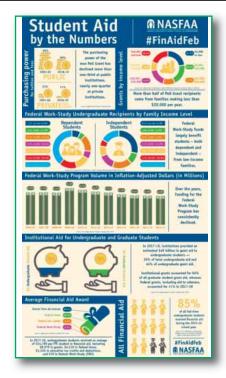
# **Student Support Services**



Staff shared information regarding student support services and upcoming virtual programs with the GED students at Considine's virtual location.



Staff continue to assist our international students with course selections and WCCCD processes and guildelines.



The District Financial Aid Office is celebrating Financial Aid Awareness Month. This is an effort to provide crucial information to students and their families that will prepare them for success and provide access to federal, state, and institutional aid.

#### **Veterans Affairs**

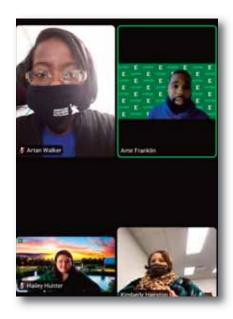


Legislation has passed a law outlining continued benefits for veteran using Post 911 education benefits. This entitles eligible students to use benefits past the entitlement date if they are approaching graduation. WCCCD complies with this extension of benefits through each student's completion of graduation.









Staff met with Eastern Michigan University (EMU) administrators to plan for the spring MiCUP BEAT Program. This program assists students in transferring from WCCCD to EMU to complete a four-year degree.

Dr. Tammy Anderson met virtually with students interested in the MiCUP STEM Internship. Students were able to ask questions about completing their application or the logistics of the paid summer internship program held on the campus of Michigan Technological University May 8 - June 25, 2021.





Coach Rogeric Turner met with team members to discuss the basketball season being rescheduled to start March 9, 2021.



# WCCCD Announces Participation in Michigan's New Reconnect Program

Reconnect Program Offers Eligible Adults an Opportunity to Earn a Tuition-Free Degree

WCCCD is participating in the new Michigan Reconnect program announced earlier this week by Govenor Gretchen Whitmer in an effort to help address a widening skills gap within the state's workforce. Designed for residents who are 25 years or older and have obtained a high school diploma or equivalent, Michigan Reconnect will help pay the costs of tuition or training for eligible adults who want to pursue an associate degree or technical degree. Information is available on the WCCCD website at http://www.wcccd.edu/Michigan\_Reconnect.html.

# Ceremonies and Rituals Committee

Plans are Underways for the 2020/21 Commencement Ceremony



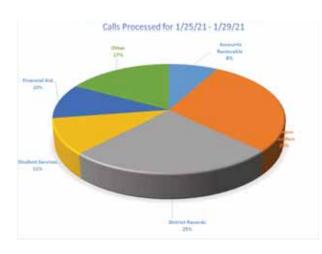
The Ceremonies and Ritual Committee met this week to consider best practices and make recommendations for the 2021 Commencement acknowledgement for our graduating students. This year's recognition ceremony will look different and take into account the latest advising and guidelines on public healthy and safety.



# **District Communication**

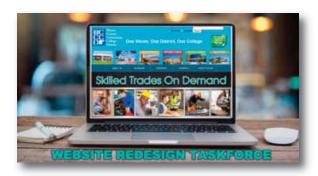
# **Management Center**





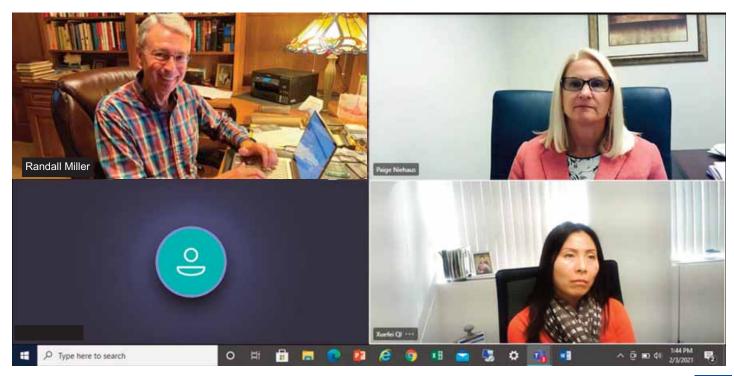
The District Communication Management Center staff assists and disburses incoming calls District wide. This graph represents a breakdown of how each call was processed.





### Website Redesign Taskforce

This week, the Website Redesign Taskforce participated in additional workshops that provided training on the process of auditing, editing, and migrating existing website content into the new website design with our website design vendor.



# DESIGN CENTER OF WCCCD A PART OF E Q U 1 T Y - D R I V E N TALENT LEADERSHIP AND STUDENT SUCCESS

# New Day, New Way!

### **Customer Service Initiative**



"The New Day, New Way Call Project has afforded me the opportunity to bridge the concerns of our community, faculty, current and potential students, directly to our knowledgeable staff and administration. The project embodies a culture of collaboration and shared responsibility among the various campus representatives in addressing the needs of our callers. It is always an honor to be a part of this educational and people-centered institution."

~Wiah Sipley



"My goal in 2021 is to use my communication abilities to help better experiences for students, faculty, and staff. I will to continue to impact the New Day, New Way Call Project by responding to calls with patience, and care. And guiding anyone who calls WCCCD in the right direction."

~Michelle Edwards





### Division of Human Resources

### **HR Assignment Reconciliation**



### I-9 Forms: It's Still Important to Stay on Top of Compliance

Form I-9 has been an onboarding staple in the United States since the Immigration Reform and Control Act of 1986 mandated its usage. An employer must fill out an I-9 form (also known as an Employment Eligibility Verification Form) to confirm identity and employment authorization for each person hired. Staff participated in a webinar hosted by Busines Management Daily.

#### Survey Results: Top 10 Topics in Training and Development





The employees at WCCCD are our most valuable source. To ensure excellence in success, HR is committed to the continuing professional development of all employees. Sessions are designed to provide a wide variety of specialized training, self-knowledge education, and advanced professional learning.







# **Division of Human Resources**

# Human Resources Frequently Asked Questions

#### How can I check my leave balances?

You can view all of your current leave balances and leave history by accessing your Web-Gate account.

Web-Gate: https://webgate.wccd.edu

#### How do I update my address?

If you are a current employee (full or part-time), you will need to fill out the online Employee Address Change Request form. This form can be found on the intranet under business forms.

#### How do I update my name?

Before we can change your name in the system, you must apply for a new Social Security Card and bring us a copy in the human resources office to update our system as well as updating benefit providers.

#### What benefits are available to employees?

Full-time benefits include the following: health insurance/medical opt-out, dental insurance, vision insurance, group life and voluntary term life insurances; short- and long-term disability; accidental death coverage, flexible spending accounts (medical & dependent care), Tax Shelter Annuity - 403(b), Employee Assistance Program (EAP), tuition waiver, tuition reimbursement, worker's compensation coverage, vacation/sick leave accrual and retirement.

All the fact sheets are available online on the WCCCD website under Division of Human Resources.

#### How can I drop or add dependents to my insurance, or cancel my insurance?

Changes made to your insurance must be done during open enrollment or within 30 days of a qualifying event. Examples of a qualifying event include marriage, divorce, loss or gain of other coverage, birth, and death. Open enrollment occurs in November and will be widely advertised on campus.





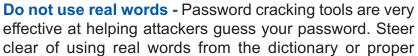
## **Security Awareness**

Starting this week, the Division of Information Technology is rolling out a new web-based IT Security Awareness Training for the next six months. WCCCD staff will be receiving monthly training on the following domains:



### Help Secure your Accounts with Strong Password Tips

**Do not use personal information -** Don't use your name or names of family members or pets in your passwords. Don't use numbers like your address, phone number, or birthdays, either. These can be publicly available, on forms you fill out or on social media profiles, and easily accessible to hackers.





nouns or names. Instead, use special characters. By combining uppercase and lowercase letters with numbers and special characters, such as "&" or "\$," you can increase the complexity of your password.

**Create longer passwords -** The longer the password, the harder it may be to crack. Try for a minimum of 10 characters.

Modify easy-to-remember phrases - One tip is to think of a passphrase, like a line from a song, and then use the first letter from each word, substituting numbers for some of the letters. For example: "100 Bottles of Beer on the Wall" could become "100Bb0tW".

**Change passwords on a regular basis -** Passwords for your online financial accounts should be changed every month or two. Computer login passwords should be changed at least once a quarter. Using the same password for longer periods could put your information at risk if a data breach occurs.

**Use different passwords on different accounts -** Don't use the same password on more than one account. If a hacker cracks it, then all of the information protected by that password on other accounts could also be compromised.



# **District Police Authority**









The Federal Bureau of Investigations, in partnership with the WCCCD District Police Authority conducted special response team deployment/active shooter training at the Northwest Campus.



Captain Alexis Holmes represented the District at the Corktown Community CompStat meeting via WebEx remotely. COMPSTAT (short for COMPare STATistics), is a computerization and quantification program used by police departments to analyze and control crime.

# Facilities Maintenance~District-wide



**Facilities Expediting Team Meeting** 

Furquan Ahmed discussed the importance of the safety and comfort of our students, faculty, and staff as it relates to the interior climate of all of our campuses.





# Facilities Maintenance~District-wide





















# **Custodial Management Services**







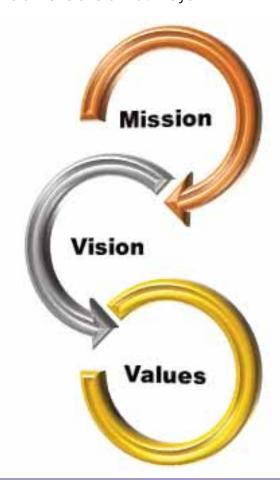






### Pathways to the Future IV

As WCCCD anticipates the post-COVID-19 era and begins the fourth stage of its transformational journey (Pathways IV), it is time for a "reset" as the District's internal and community constituencies consider the pathway forward. As a part of this institutional reset, we should take the time to reflect on and be guided in our decisions and actions by WCCCD's mission, vision, and values statements. These statements are the most fundamental and enduring declarations of why WCCCD exists (its mission or social purpose), the beliefs that guide our daily decisions and actions, our shared vision of the future to which we are committed, and the basic functions through which the mission and vision will be achieved. In the coming Pathways to the Future IV articles, each value statement will be presented as a prelude to further articles about specific dimensions of Pathways IV.



The purpose of the Design Center of WCCCD is to facilitate, support, and advocate redesign and improvement projects that expedite the achievement of WCCCD's mission, vision, and strategic goals.



### Virtual Intercultural Conversations









# Cultural Book Club

Kerri Novak and Professor Michelle Farney led a discussion on the book *Blink* written by Malcolm Gladwell.

At this week's virtual Intercultural Conversations, Dr. Fidelis D'Cunha provided a presentation on the lives of holocaust survivors to celebrate World Holocaust Remembrance Day. Professor Bruce Ewen also presented on unemployment as a cause of poverty.

# DR. RANDALL MILLER SHARES LEADERSHIP THOUGHTS WITH EXECUTIVE TEAM



# Churchill's Quality of Leadership

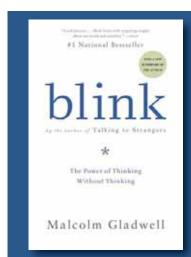
My leadership tips this week continue from my thoughts and observations after reading Erik Larson's *The Splendid and the Vile, A Saga of Churchill, Family, and Defiance during the Blitz.* 

By April of 1941, Winston Churchill was desperate to have the United States join them in fighting the Germans. The German high command believed Churchill would surrender after a few weeks of heavy bombing, and they were baffled at his grit and determination.

President Roosevelt appointed Averell Harriman to oversee U.S. Aid to Britain including the Lend-Lease Program that sent old U.S. ships to help in the war effort. Harriman became FDR's eyes and ears regarding how the war was going.

Despite the fact that Churchill was not a young man and not in the best of health, he remained energetic and engaged with day-to-day oversight of military operations. Observers noted "there is nothing half-hearted or un-positive about Churchill- certainly not when he is on the move." He slept and ate with his senior staff and secretarial support in a command bunker (now called the Churchill War Rooms), and he regularly walked the streets of London and other cities to assess the damage from bombings and interact with survivors.

Churchill is famously quoted as promising and offering nothing "but blood, tears, toil, and sweat," but he also admitted to his "fair share of mistakes, shortcomings, and disappointments." Because of these qualities and the fact that he surrounded himself with the best talent and support he could find, he inspired loyalty and commitment. His Minister of Supply, Lord Beaverbrook, (who was responsible for a massive production of new military aircraft to strengthen the Royal Air Force), told Churchill that he was "the savior of our people and the symbol of resistance in the free world."



# Book Recommendation Blink

Written by Malcolm Gladwell

# **Downriver Campus**

### On the Move...



Anthony Arminiak attended the State of Michigan Perkin Program meeting.



Muna Khoury met with members of the Downriver Business Association



Mr. Arminiak also participated in The Information Center Mending the Safety Net meeting.









# **Eastern Campus**



# Instructional Staff Meeting

The team met virtually to discuss hybrid courses related to career programs.

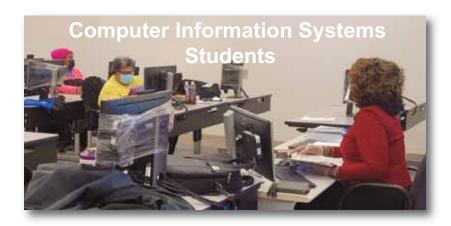
# **Ted Scott Campus**



Tim Durand participated with Belleville Area Chamber of Commerce's weekly meeting.



Muna Khoury presented Belleville Area Chamber of Commerce with a WCCCD partner appreciation bag.





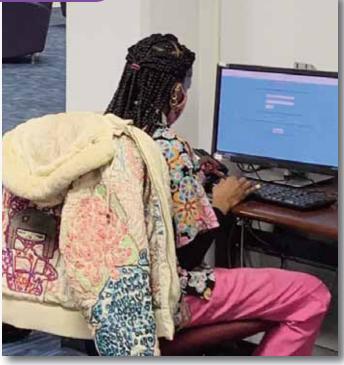
**Student Success** 

# **Northwest Campus**









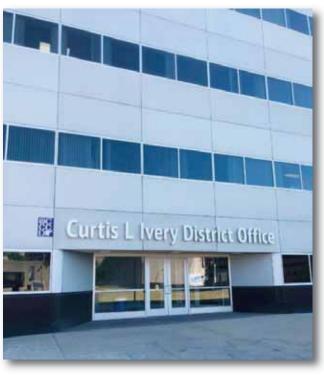
# Chancellor's Weekend Memo



**EDITOR: Julie Figlioli** 

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#### **Mission**

WCCCD's mission is to empower individuals, businesses, and communities to achieve their higher education and career advancement goals through excellent, accessible, culturally diverse, and globally competitive programs and services.

#### **Vision Statement**

WCCCD will be known as a premier community college and innovator in the areas of high quality academic and career education, talent development in support of regional economic growth, diversity and inclusion, and technological advancement.

#### **WCCCD's Values Statements:**

- Supporting excellence in teaching and learning
- Honoring diversity
- Serving the common good
- Being accountable
- Operating with integrity



