Chancellor's Weekend Memo





September 12-18, 2020 Weekend Memo 1259

REFLECTIONS Cover Photo Taken by Olivia Coleman

Meet a few of the contributors to the *Reflections 2020* magazine!



Judy Ostroski

Judy Ostroski lives in Detroit. She is a student at WCCCD and aims to be an American Sign Language interpreter. She was originally compelled to join the *Reflections* Magazine project as part of her English class and ended up really enjoying participating. She really liked the assignment and found it was easier than she thought to write. She hopes her story helps someone else along their own journey.



Valerie Pullom

Valerie Pullom is studying photography at WCCCD as a way to reignite her passion for photography. She participated in this *Reflections* project because she has gone up against the odds her entire life. She grew up a shy person, worried about what could happen next but was also determined to change the path she was on. When she started college, she had no idea what she wanted to study at first. As a young teenager, she loved photography but didn't know it at the time, and discovered later in life she could major in it. "From the knowledge I've attained and using the skills I've acquired, I am pretty proud of the photographs I have taken thus far," she said.



David Palmer

David Palmer, MPA is a multi-disciplinary strategist, facilitator, and consultant. Palmer has spoken at more than 100 conferences in the last six years for several organizations. He has a Master's Degree in Public Administration from Eastern Michigan University. He is studying journalism at Wayne County Community College District. His long-term goals include systems change, including erasing the digital divide and making quality education a right. When asked why he chose to participate in *Reflections*, he stated, "I would like this submission to demonstrate the wealth of opportunity our state could develop if but for reasonable investment in public education."



Timothy Smith

Timothy Smith is from Detroit. He is studying Criminal Justice Corrections at WCCCD and his goal is to work with the mental health population returning to society. He welcomed the invitation by his professor to participate in the *Reflections* Magazine project.



Keegan Kelley

Keegan Kelley is from Allen Park. She is currently studying Dental Hygiene at the Northwest Campus of WCCCD. As far as her short-term goals go, she intends to finish her current semester and do well on her finals. She hopes to obtain as many extra hours at her job as a dental assistant over the summer, in an attempt to aid in paying back student loans. She made the decision to write in *Reflections* because she quickly became very drawn to the level of self-expression that was emphasized in the magazine. Her long-term goals include finishing her Dental Hygiene program next year, passing all of her required state board licensing exams, and acquiring a positional career in a dental office with the title of RDH (Registered Dental Hygienist). "Personally, I believe that I am an immense appreciator of art and all of the yeat forms art exists in "she said."



Website Committee

The Website Committee continues to work with the leadership team to make updates to the website to ensure students have easy access to information about the Fall 2020 semester.



New Page on the WCCCD Website!

Blackboard Collaborate Ultra is a video conferencing tool that allows faculty to set up real-time online sessions, add files, share applications and use a virtual whiteboard to interact with students. To learn more about Blackboard Collaborate Ultra, log on to college's website, select the Blackboard button located near the bottom of the homepage and then click the Blackboard Collaborate button.

You may also use this URL: http://www.wcccd.edu/dept/dl_blackboard_Ultra.html.



Website Redesign Taskforce



The Website Redesign Taskforce participated in an Audience, Voice and Tone Workshop this week. The workshop provided information on how to apply brand guidelines to web content.



It's That Time of the Year Again!

Coming Soon! District-wide Conference Day!

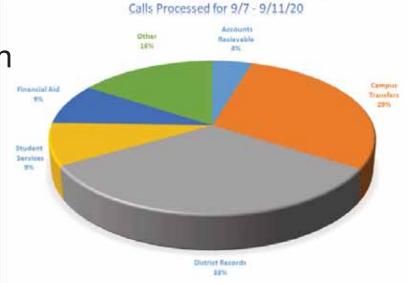


The District-wide Conference Day Planning Committee has begun making plans for this year's professional development.

District Communication

Management Center

The District Communication Management Center staff answers, provides information and routes incoming calls District-wide. This graph represents a breakdown of how each call was processed for the week of September 7-11, 2020.









Legislative Corner

News from the Michigan Community
College Association

"Spread Hope, Not COVID" Campaign

The administration, along with nearly 50 partner organizations, will launch Michigan's new "Spread Hope, Not COVID" public education campaign. The goal of "Spread Hope, Not COVID" is to unite all Michiganders on a common mission to safely reopen our state and keep it open. The success of the campaign will depend on all Michiganders taking three simple actions to contain the spread of the virus: wear a mask, social distance, and wash your hands. Please find the campaign's initial set of communications tools at www.michigan.gov/COVID Toolkit.



President's Message

This past week, Governor Whitmer formally launched the "Futures for Frontliners" scholarship program to tremendous public response. Looking forward, this year's virtual Michigan Student Success Summit begins this week! Registration is open at no cost and there an unlimited number of spots for community college faculty, staff, and administrators to participate in one or all of the events. Have a great week everyone and stay safe. ~ Mike Hansen

Futures for Frontliners

Governor Gretchen Whitmer formally announced the launch of the Futures for Frontliners program on Thursday, September 10. On its first day live, the website reached over 170,000 hits and saw 26,000 applications from potential students! MCCA staff continue to thank all the colleges for their diligent efforts to work through the technical aspects of launching this program.

Community College BSN Authority

The Senate Regulatory Reform Committee will take testimony on Senate Bill 1055, which would include the Bachelor of Science in Nursing (BSN) as an allowable baccalaureate program to be offered by community colleges. Jackson College and Lake Michigan College will testify in support of the legislation, along with representatives from Henry Ford Allegiance Health and Munson Medical Center.



Student Success!

Brenden Fuciarelli and Phillip Decker have both accepted welding jobs after completion of some WCCCD's welding courses. They are continuing their welding education online at WCCCD with Professor Law Battis.



Online Instruction for HVAC and Welding



The Regional Training Center has converted nine HVAC and Welding classes to online. All HVAC and Welding classes will require some hands-on instruction. Instructors will schedule hands-on laboratory time in groups of no more than five at a time, while socially distancing, and utilizing personal protection equipment.









Strengthening Community College Consortium Meeting With FANUC



FANUC

WCCCD, FANUC, Macomb County Community College and Mott Community College participated in a video conference to discuss the roles and collaboration regarding bringing automation and mechatronics to the college consortiums efforts of meeting the goals of the strengthening community colleges grant.









Partnership Opportunities

Michael Turner, Vice President Business Operations, Team Wellness and Cedric Jackson, Vice President Partnership and Tech Training Programs, Detroit Talent Hub toured the Curtis L. Ivery Health and Wellness Education Center to discuss potential education, training, jobs and wellness program initiatives.











Division of Human Resources

COVID-19 Special Unit



The Division of Human Resources COVID-19 Special Unit met virtually to review current updates and impacts to the District.







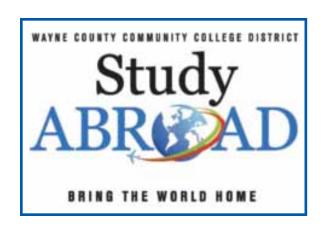


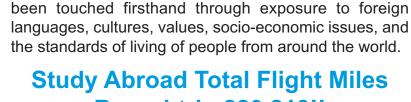
Safety Walk-thru at the Health Science Center











Round-trip 220,218!!

WCCCD's Study Abroad Program provides students with an exemplary international experience and global

citizenship which is required today by employers for cultural diversity. The lives of WCCCD students have

Sydney, Australia 18,956 Vienna, Austria 9,018 São Paulo, Brazil 10,188 San Jose, Costa Rica 4,464 Paris, France 7,884 Accra, Ghana 11,196 Athens, Greece 10,492 London, England 7,522 Guatemala 3,922 Buenos Aires, Argentina 11,040 Rome, Italy 9,232 Mumbai, India 15,886 Barcelona, Spain 8,392 Geneva, Switzerland 8,376 San Juan, Puerto Rico 3,844 Amsterdam, The Netherlands 7,852 Guanajuato, Mexico 2,574 Belize City, Belize 3,520 Dublin, Republic of Ireland 6,948 Swansea, Wales, United Kingdom 7,182 Munich, Germany 8,638 Copenhagen, Denmark 8,860 Beijing, China 13,252 Singapore, Republic of Singapore 20,980











New Day, New Way Initiative

Training was held for members who recently joined the "New Day, New Way" customer service initiative.





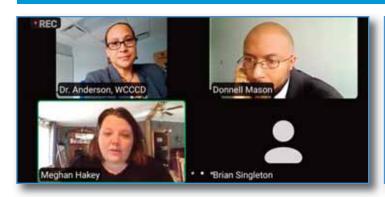




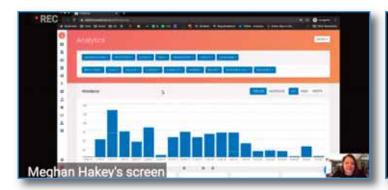


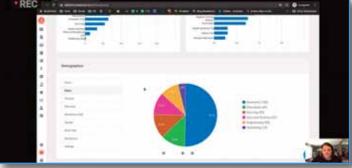


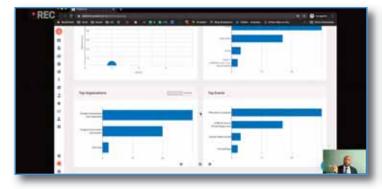
Student Services Functions Continuous Professional Development

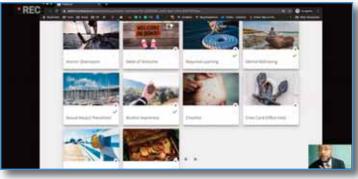










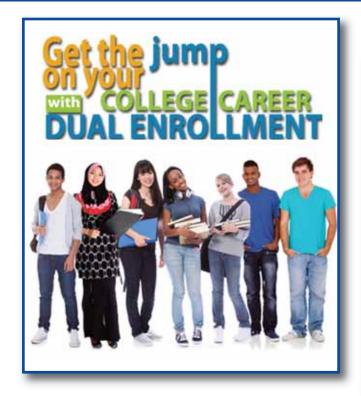


Last year, Dr. Christine McPhail worked with the Division of Student Services team on being responsive to WCCCD students, specifically looking at program design, instructional delivery and transformational change models. As the team continues our professional development in these areas, we met with Presence (software company) to explore opportunities to increase student engagement, improve retention, measure student learning and use data and expand our virtual campus community. This professional development and support mechanisms are necessary to college completion, helping students stay on their path and ensuring they are learning by assessing and data driven decisions meeting the requirements of Guided Pathways Pillars III and IV.





Dual Enrollment





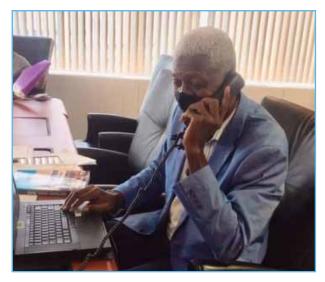


Staff just launched a new online version of the Dual/Concurrent application as a convenience to high school administrators and students.





Student Success



Dawud Muhammad is pictured addressing a student's inquiry on the "New Day, New Way Hotline."

Veterans Affairs



WCCCD has experienced an influx in military graduates in the past several semesters. Even in the midst of the pandemic, we continue to recognize those who have served our county as well as their achievements.

Financial Aid



The District Financial Aid Office is preparing for the first disbursement of student financial aid funds for the Fall 2020 semester. The funds being disbursed are federal and state funds. It will cover tuition, fees, books, and supplies.

Adult Education



WCCCD's Adult Education instructor transitioning students in Zoom from one activity to the next.









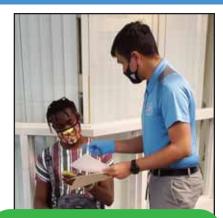
The WCCCD TRIO Program is evaluating best practices and working to innovate how we provide student services online. We are excited to provide online methods to meet students' needs with services such as virtual campus tours, on-line tutoring, podcasts and interactive financial literacy programs, etc.

Career Planning and Placement



Career Planning and Placement is activating a feature on the College Central Network platform called Appointment Scheduler. This feature enables job seekers and employers to set up in-person and virtual appointments. Other benefits will include: career mentoring, portfolio review, and career advising for international students.

International Students



Staff is assisting students with questions and instructions on how to navigate Web-Gate.



Student services staff are collaborating on supportive services that would increase student success and retention for international students enrolled in Career and Technical Education programs.





Student Activities



WCCCD's Women's Cross
Country Team has been ranked
18th in the NJCAA/USTFCCCA
Division II women's cross
country poll for the first time
in WCCCD history.

Congratulations Lady Wildcats!





Phi Theta Kappa held its regional conference with displays and discussions presented in various webinars.







Dr. Nancy Sterniak, Advisor for the organization, As You Go (a Christian Student Organization), welcomed students and encouraged them to invite fellow students to join.



District Police Authority

District Police Authority Campus Safety Council Committee

The District Police Authority Campus Safety Council Committee held their annual meeting with Vice Chancellor Furquan Ahmed as a guest. Congratulations to Deputy Chief Bahrija Livadic, Captain Alexis Holmes and Lead Lieutenant Pride Johnson on their promotions.



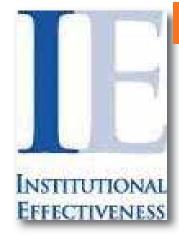




Community Partnerships

The District Police Authority and the Wayne County Sheriff partnership is one of the keys to maintaining a safe and secure campus and learning environment.





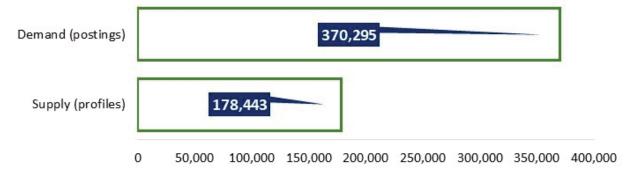
Cybersecurity Program

The Division of Institutional Effectiveness (IE) conducts local research to assist the District with improving the programs and services offered to students. There is a major cybersecurity talent shortage in the U.S. right now, according to EMSI (who has conducted research on the Cybersecurity Program). "The nation has less than half the cybersecurity it needs to keep up with the ever-increasing demand. For every 100 active job postings, there are a mere 48 qualified candidates (EMSI)." EMSI provides labor market data that is compiled from a wide variety of sources. Below you will find some sample data points from EMSI on cybersecurity:

EMSI Cybersecurity Research Findings:



National cybersecurity demand is twice as great as supply

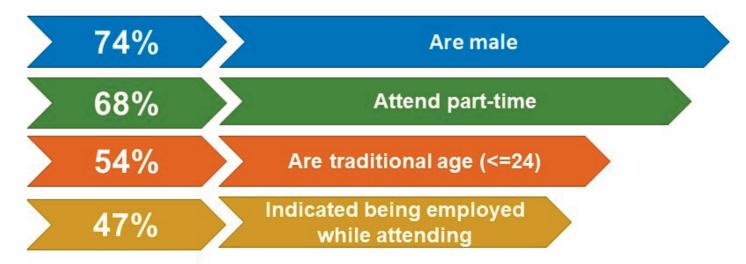


Source: EMSI Supply and Demand Estimate, 2020

Source: https://www.economicmodeling.com/2020/07/14/build-dont-buy-a-skills-based-strategy-to-solve-the-cybersecurity-talent-shortage/?utm_campaign=Newsletter&utm_medium=email&_hsmi=92256394&_hsenc=p2ANqtz-8R_n4QcNfeX6k9Gg3C84WYQqnSvP0CQs4AtbVrDIOOLz5d6TKSBdPhmsO9nKF9gshmO3spo16TZLJONmL35tZwRbFgmQ&utm_content=92256394&utm_source=hs_email/



Profile of WCCCD Students Enrolled in Cybersecurity:



Source: FA19 Enrollment and Noel Levitz SSI Survey





Marc McGaffic and Marc Phillips participated in the American Society of Anesthesia Technologists and Technicians Virtual National Conference.



Marc McGaffic presented on Healthcare Simulation and how this practice is the future of healthcare education.







Dr. Paige Niehaus was a podcast guest of Dr. Lisa Bly-Jones, Executive Director of The Workforce Connection and host of Workforce Wisdom. Dr. Niehaus spoke about a human-centered approach to innovation and using design thinking as a means to connect with consumers.



Congratulations!

Dr. Paige Niehaus has been appointed as a member of the AACC Commission on Student Success for a three-year term. The Commission on Student Success will focus on student access and success, and organizational transformation.

The Voice of Faculty Excellence



As the Vice Chancellor of the Division of Educational Affairs and my enduring commitment to the faculty and their learning environments, it is my pleasure to present to you "The Voice of Faculty Excellence." This segment will appear weekly and will showcase one or two of our faculty leaders. I hope you will enjoy reading and learning about our great academic team and the talent they bring to WCCCD and our students. ~ Dr. David Beaumont

James Jackson



James Jackson has been teaching at WCCCD for over 49 years. He is the Lead Faculty member for the Criminal Justice Department and a professor of Criminal Justice, Corrections, and Law Enforcement Administration. Mr. Jackson earned a Bachelor of Arts in History with a minor in Political Science and a Master of Science in Criminal Justice at Wayne State University. He completed coursework and is all but dissertation (ABD) for a Doctor of Philosophy in Educational Leadership at WSU. Mr. Jackson was a police officer with the Detroit Police Department for 28 years, rising to the rank of commander; for ten of those years he served as the Director of the Detroit Police Academy and in his final two years as the Director of Personnel. Throughout his years serving as a high-level police executive, he was a member of the National Organization of Black Law Enforcement Executives as well as the International Association of Chiefs of Police. Of particular significance to his work in furthering the tenets of education across the college, Professor Jackson was president of WCCCD's local 2000 of The American Federation of Teachers for 13 years working for the faculty and with the chancellor and the administration.

Mr. Jackson is a passionate educator and states, "To teach means that faculty act as a transformative entity to help our students get to where they want and need to be. It may be a profession in criminal justice. It may be a four-year institution." He has great pride in establishing a number of 3+1 and 2+2 programs with four-year institutions. "Literally, thousands of our students have four-year degrees now because of that approach," said Mr. Jackson. Because of his commitment to education he received the National Institute for Staff and Organizational Development's Excellence Award, and the *Michigan Chronicle* awarded him their prestigious Men of Excellence Award in 2018.

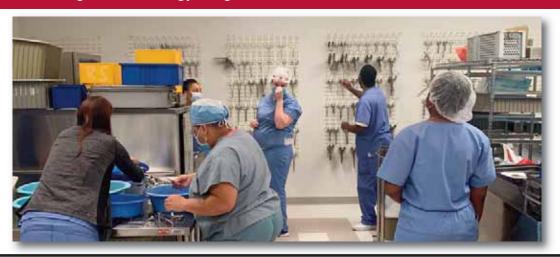
Mr. Jackson states that a source of pride in the Criminal Justice Department is the melding of the practical and theoretical aspects of criminal justice in instruction which helps our students to think critically, and meet criminal justice agencies' needs. A major focus of WCCCD's Criminal Justice Department is the development of special relationships with criminal justice agencies. One such relationship is a paid internship program with the University of Michigan's Public Safety department. Other internships have been with the Wayne County Sheriffs Department, the Detroit Police Department, and the WCCCD District Police Authority.

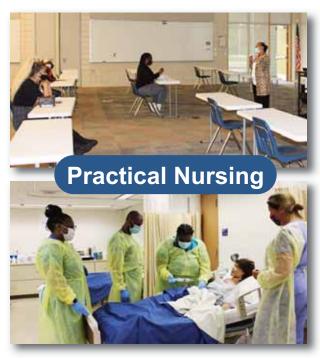
When Mr. Jackson is not teaching, he and his wife Shirley love traveling and sharing experiences with their two sons, their daughter-in-law, and two young granddaughters, all of whom live out of state; sadly the pandemic has hindered their time together this year. He has been an active and devoted member of Kappa Alpha Psi Fraternity, a brotherhood of service, for well over 50 years, initiated during his years as an undergrad at WSU. Additionally, he enjoys golfing and spending time with other family members, old friends, and colleagues.



Surgical Technology Program

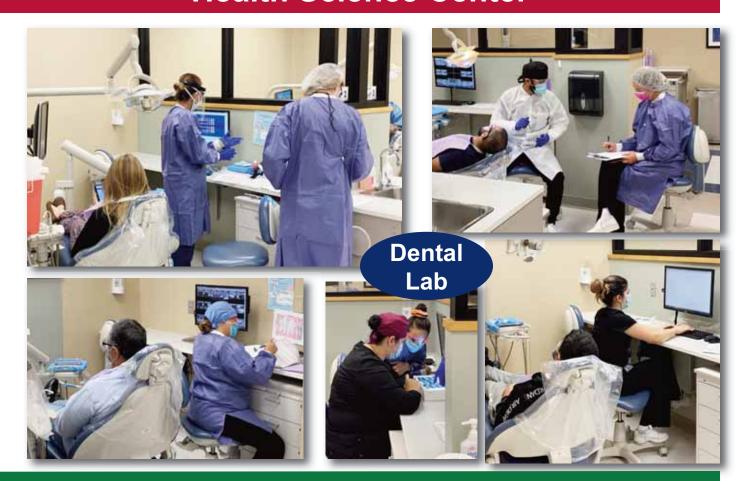
Students in the Surgical Technology Program learn instrumentation in the Central Services Lab.







Health Science Center



Health Science Center Staff







Dental Air Filtration System Installation



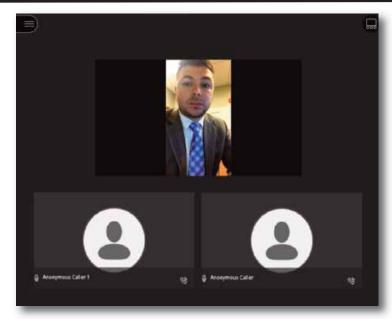
Division of Educational Affairs Distance Learning

Assisting our Students

Distance Learning staff continue to assist students with navigating the online process. Providing adequate support is critical to the success of online students.







Assisting our Faculty with Blackboard

Denis Karic is utilizing Blackboard Collaborate Ultra to assist faculty with navigating their Blackboard course shell.



Educational Affairs Trend Analysis

Educational Affairs and the Instructional Support Team has been in conversation on Spring 2021 semester plans. Some of the information that is being examined is:

- Fall 2020 enrollment increased its pace when a primarily virtual learning semester was announced. Announcement of a similar teaching and learning approach early for the Spring 2021 team may net similar results.
- National polling shows that students are more comfortable in a distance learning environment in a pandemic environment. WCCCD showed similar results the last two semesters with a high percentage of filled Distance Learning classes.
- Certain disciplines, primarily in the sciences, seem to have good enrollment no matter what the circumstances.
- Transfer courses are currently more resilient in enrollment.
- Some career programs, such as CIS, will do better in our current environment as working from home becomes a more established career option.
- Health science related programs are in demand no matter what the circumstances.
- Late start classes did better if they were transfer courses rather than career courses.
- Career courses did better in a Fast-Track course environment (7 ½ week term) or a full 15-week term.

Attention Faculty! Positive Attendance Reporting

It's that time of the Fall 2020 semester again for "Positive Attendance Reporting." All faculty must report attendance beginning the third week of the semester. It is very important to:

- Take attendance at every class session.
- Report all students who attended by recording a "1" on your class roster in Web-Gate.
- Note: (Complete the reporting often; Do not wait until your deadline to report students who are in attendance).
- At the end of your scheduled reporting period, record a "0" for students who never attended class.



Aligning Practices



April McCray met with Oneka Samet and Karow Gordon to discuss aligning the Fall 2020 student tracking data submissions from faculty with the virtual classroom observation effort to ensure achievement of student learning outcomes.

Classroom Observation

Instruction administrators completed their training on strategies for administrative oversight of virtual classrooms. The administrators are conducting virtual classroom observations on approximately 500 course sections this week with the plan of providing weekly reports to the instruction leadership team.

Learning Leads to A New Life in a New Day and a New Way

The District is ensuring students are continuing their education in academic programs that lead to a better life.









Coming Soon! Faculty Workshops

For English and Speech Faculty

Virtual Session
Tuesday, September 22, 2020
10:00 a.m.

For Allied Health and Nursing Faculty

Virtual Session
Thursday, October 15, 2020
3:00 p.m.

Participants will learn how to:

- Acquire assistance with creating research assignments and scheduling instructional sessions
- Use specialized resources for disciplines and/or program areas
- Use the electronic resources remotely
- Understand how to access the LRC virtual services
- Understand LRC Faculty Services

For more information and to register, please contact Stephanie Coffer at SCoffer1@wcccd.edu.



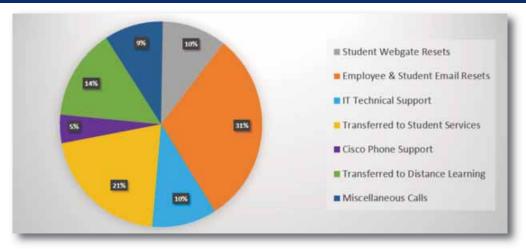
FREE download for Office 365 Education

It's not a trial! Students and teachers are eligible for Office 365Education, which includes Word, Excel, PowerPoint, OneNote, and now Microsoft Teams, plus additional classroom tools. All you need to get started is to enter a valid school email address. https://products.office.com/en-us/student/office-in-education





Weekly Help Desk Support Dashboard



Curtis L. Ivery Health and Wellness Education Center Wireless Access Project

The Division of Information Technology is preparing to implement wireless access in the Curtis L. Ivery Health and Wellness Education Center. The project will consist of adding access points throughout the building to enable WIFI for students, staff, faculty, and community members. The existing network equipment is being configured for deployment, with the installation of the access points to follow shortly after.

- Network configuration
- Access point installation
- Testing and validation





Michigan Institute for Public Safety Education



U.S. Ecology
Confined Space
Training

















The School of Continuing Education



Continuing Education Goes Virtual!

This week The School of Continuing Education (CE) offered a virtual CE Instructor Orientation. Instructors were provided the latest developments regarding CE processes and procedures. Topics covered included a professional development workshop on how to operate Blackboard Collaborative Ultra.



Cool Kids Code Virtual Summer Camp

Cool Kids Code kicked off with our first online course, discussing HTML, webpage building, and basics of computer programming.





Fun Facts About Continuing Education

Did you know Continuing Education classes offer many health benefits?

Continuing education improves self-confidence, helps to fight boredom, keeps your brain healthy and your mind sharp. Check out our virtual courses offered for the Fall 2020 semester in Meditation Techniques, Tai Chi, Zumba and much more!



Virtual Intercultural Conversations



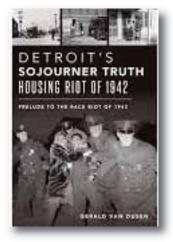
We had District-wide participation comprising of staff, faculty, students and community members. We also had international guests from Bangalore, India, Slough, England and Windsor, Canada.

Mexican Independence Day celebrated by Mexican Americans falls on September 16, 2020 and we commemorated this day with songs and dances.

Professor Ellen Shannon led the conversation on United Nations International Democracy Day which is celebrated September 15, 2020.

Professor Bruce Ewen introduced the book for the Fall 2020 semester titled "Detroit's Sojourner Truth: Housing Riot of 1942 written by WCCCD Professor Gerald Van Dusen.

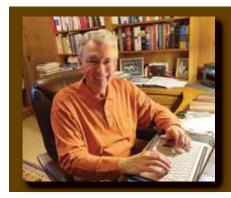






About the Book

The story of the Sojourner Truth Housing Riot of 1942 is one of U.S. government's support of racial housing segregation policies and a war of white violence against African American defense workers in Detroit at a time when our government was publicly promising racial unity in a war against Hitler's claims of Aryan superiority.



DR. RANDALL MILLER SHARES LEADERSHIP THOUGHTS WITH EXECUTIVE TEAM

What Happened to Accountable Free Speech?

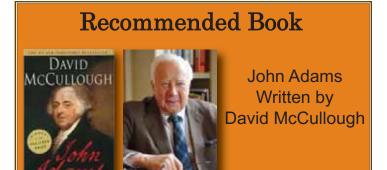
German philosopher Jurgen Habermas has written about "the emergence of the 'public sphere,' a space where people could speak freely as equals about politics and current events." He argued that, "In the 18th century, small gatherings like salons and coffeehouses allowed ordinary people to debate matters that had once been reserved for kings and bishops," cites Adam Kirsh in "Land of Free (and Fettered) Speech," *Wall Street Journal*, September 5-6, 2020.

Today the internet has given us a public sphere where everyone can participate: a coffeehouse the size of the planet. However, think about the kind of debate that emerges in this new format. Our online conversations turn out to be quite different from those face-to-face interactions in coffeehouses and taverns.

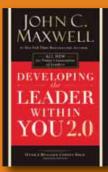
Norman Rockwell summed up the classic free speech ideal in his 1943 painting "Freedom of Speech," which showed a New England town meeting where a blue-collar worker stands to speak to several white-collar men- demonstrating everyone has an equal say in speaking and listening with no hierarchy. This setting, however, shows people speaking to their neighbors, whom they know.

The internet, by contrast, opens up a world of tens of millions who are unknown to anyone who wants to communicate a message. So how does one make the message stand out- by speaking more aggressively, sometimes more stridently. Additionally, while speech on the internet may be free, it is also unaccountable.

Given the urgent need we have to overcome our current divisions in society today, free speech creates opportunities to make peaceful changes. Today's unpopular causes might become tomorrow's consensus because of free speech. However, despite the lack of accountability using current technology, the hope and possibility of making changes peacefully in society underscore the importance of defending free speech.







The Chancellor participated via Zoom with other senior college leaders in Dr. Randall Miller's leadership class. They discussed 'The Ultimate Test of Leadership, Creating Positive Change' in reviewing John Maxwell's book, *Developing the Leader Within You 2.0.*

Downriver Campus

Face-to-Face Instruction













Wayne Metro Food Drive

The Downriver Campus hosted the Wayne Metro Community Action Agency food distribution drive.

More than 400 family received food for their families.

Curtis L. Ivery Downtown Campus



Eastern Campus



Chemistry 136 Lab

Professor Marjorie Jenkins' students conducted an experiment to identify the percentage of precipitant in unknown compounds.



Northwest Campus





Ted Scott Campus





Outdoor Training



Facilities Maintenance

Curtis L. Ivery Downtown Campus

New Center Plumbing replaced and repaired a cracked drainage pipe from Lab 307. Also we had A&R Seal Coating Co seal and strip asphalt. RAM Construction Co. were on site weatherproofing joints around the exterior of the campus.





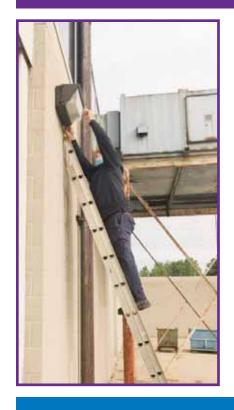






Facilities Maintenance

Downriver Campus











Northwest Campus













Facilities Management

Eastern Campus

Irrigation Installation and Landscaping

















Facilities Management

Northwest Campus

Progession of the Denise Wellons-Glover Welcome Center







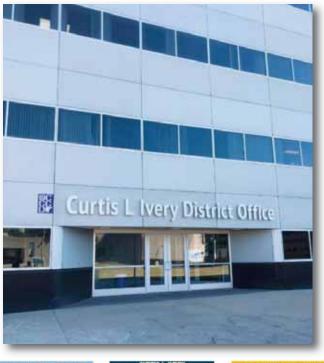
Chancellor's Weekend Memo



EDITOR: Julie Figlioli

CONTRIBUTING EDITORS

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Mission

WCCCD's mission is to empower individuals, businesses, and communities to achieve their higher education and career advancement goals through excellent, accessible, culturally diverse, and globally competitive programs and services.

Vision Statement

WCCCD will be known as a premier community college and innovator in the areas of high quality academic and career education, talent development in support of regional economic growth, diversity and inclusion, and technological advancement.

WCCCD's Values Statements:

- Supporting excellence in teaching and learning
- Honoring diversity
- Serving the common good
- Being accountable
- Operating with integrity











