

New Day, New Way!

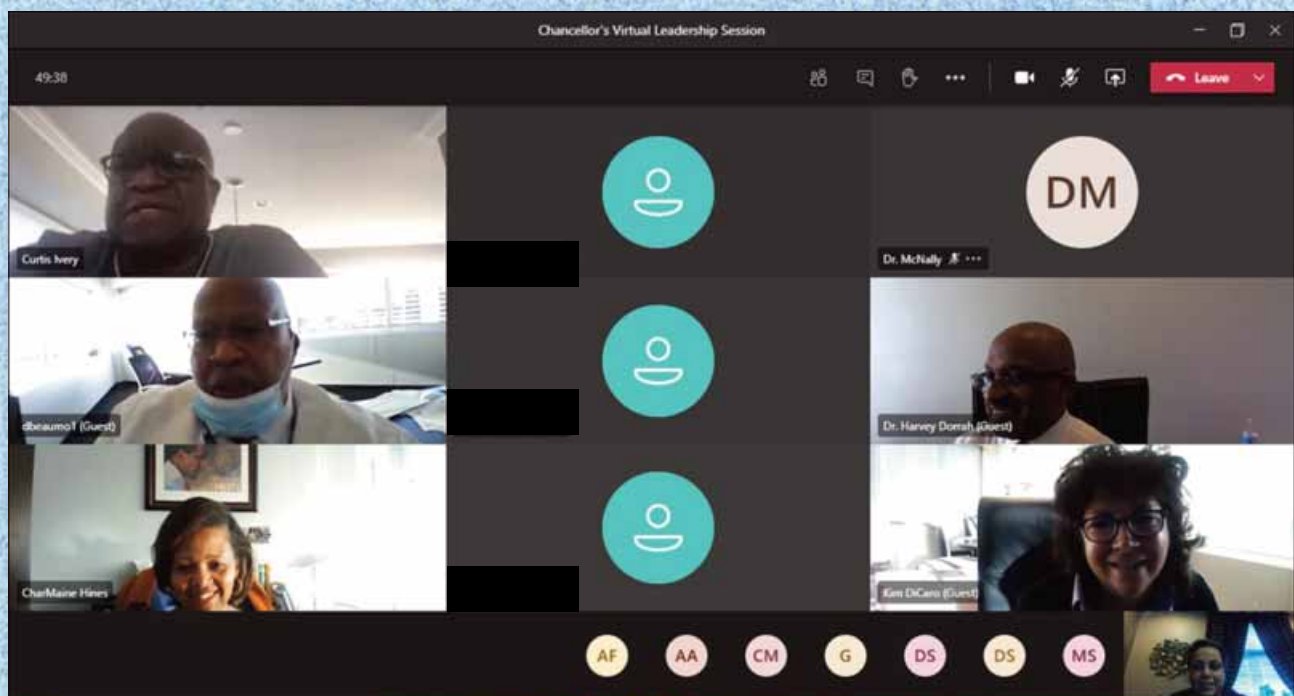
We are very excited for the rollout of our “New Day, New Way” marketing/recruitment campaign. In the coming weeks, we will use commercials, radio and our social media platform to highlight our programs, services and facilities to the District community.



Chancellor's *Virtual* Leadership Meeting

This week, the Chancellor's Virtual Leadership Session focused on COVID-19 updates, District alignment and communications, and structures and processes. Some other points of discussion included:

- Professional Development
- Enrollment Management
- Website Redesign
- Virtual/Remote Support
- Schedule Management
- Performance Appraisals
- Ceremonies and Rituals
- Curriculum Development



Also in attendance were Furquan Ahmed, Tony Arminiak, Dr. Abby Freeman, Brian Singleton, Dr. Patrick McNally, Mark Sanford, Denise Shannon, Dr. Harvey Dorrah, Darrick Muhammed, Johnesa Hodge, Yoseph Demissie, Dr. Paige Niehaus, and CharMaine Hines.

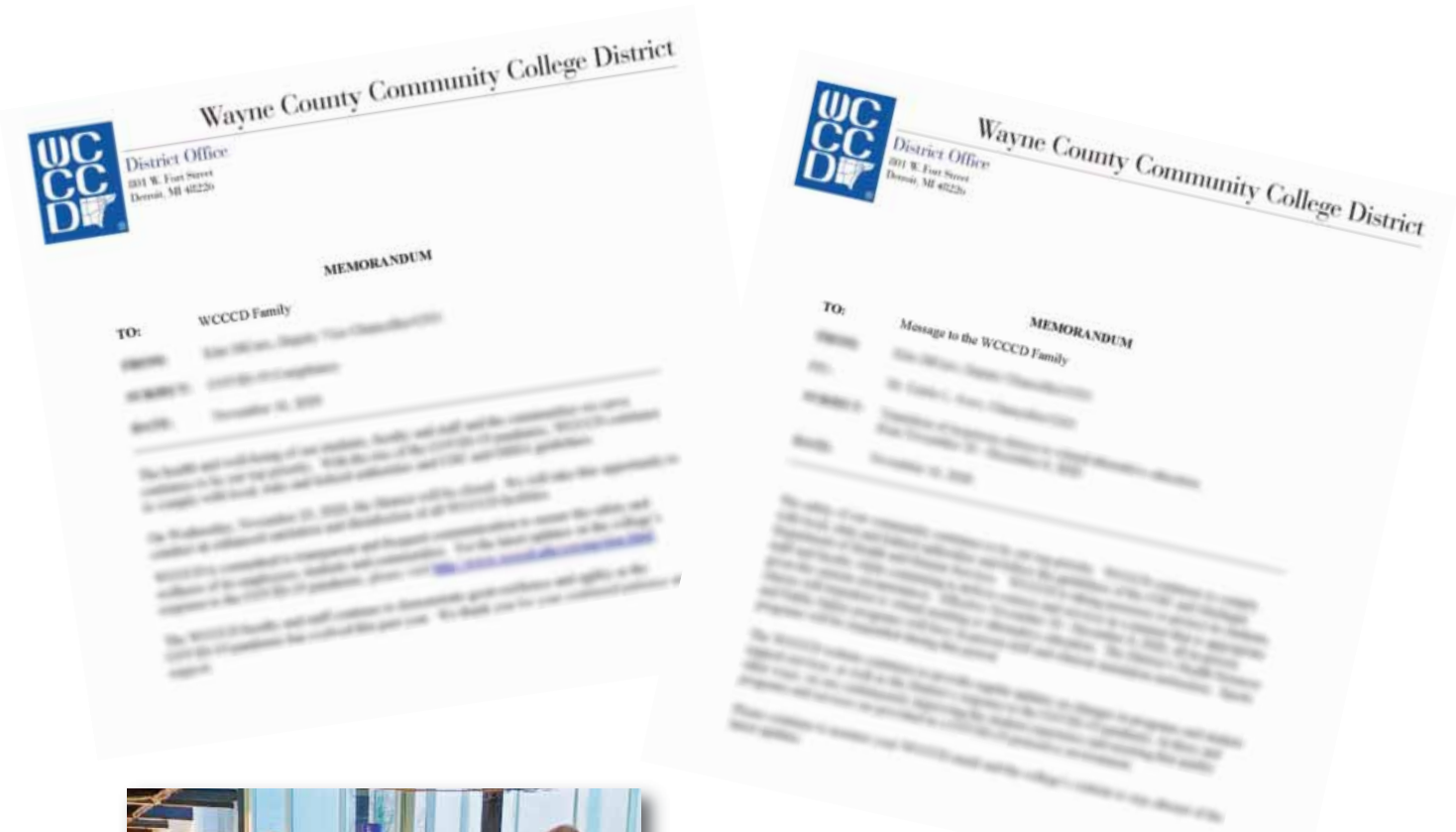


COVID-19 Special Unit Taskforce

Since the onset of the pandemic, WCCCD has taken extraordinary measures to protect the health, well-being, and safety of our students, faculty, and staff while providing for the continuity of programs and services. These measures are continually communicated to our District community in a timely and consistent manner. A complete listing of COVID-19 related communication may be found on our website at <http://www.wcccd.edu/coronavirus.html>.

Most recently, in light of the recent changes by the Michigan Department of Health and Human Services (MDHHS), WCCCD has taken the additional measures to expand allowable remote. For more information, and to read the “WCCCD Special COVID-19 Remote Work Memorandum,” please visit the college’s website and click on the link to the WCCCD’s Response to the Coronavirus. You may also use the following URL:

<http://www.wcccd.edu/pdfs/2020/COVIDRemoteWorkWCCCDMemo2020final.pdf>





Furquan Ahmed, Senior Vice Chancellor, has taken the initiative to re-assess and re-align the current workforce development training programs in order to capitalize upon its success and to meet the changing needs of our students and regional employers.

Programs will be aligned with high-growth, high-demand occupations in Southeast Michigan, benefitting both students and employers. This assessment and alignment will ensure flexible training which will positively impact the lives of students and our regional economy.

WCCCD has also submitted multiple program proposals focused on collaborative grant initiatives which would increase our workforce training capacity in industries such as manufacturing and expand our pipeline of prepared workers for the skilled trades programs.

Commercial Drivers License (CDL) Program Update

CDL begins its final cohort training for 2020. A WCCCD student Trainee is shown practicing inspecting the vehicle and trailer hitch.





WCCCD's Talent and Economic Development Campus Partnership Initiatives

- ❖ Eastern Campus Regional Training Center
- ❖ Curtis L. Ivery Downtown Campus Entrepreneurship Resource Center
- ❖ Northwest Campus Tech Plus Collaborative
- ❖ Repurposed (former) Northwest Campus Horizontal Infrastructure "Outdoor" Training Center



The Talent and Economic Development team is collaborating with Reverend Jesse Jackson and Chairman John Graves of the Rainbow Push/Citizenship Education Fund to plan for its 100% Virtual 2020 Automotive Summit.

Division of Student Services



Student Executive Council Food Drive

The Division of Student Services is planning a food drive to assist students in need during these difficult times. To ensure we are servicing the needs of our students, while adhering to local, state, and federal authorities and CDC and MIOSHA guidelines, we will be providing students with curbside pick-up. On Tuesday, November 24, 2020, staff will be available at the Curtis L. Ivery Downtown Campus parking lot handing out food bags just in time for the holidays.

The poster features a blue and green gradient background. At the top left is the WCCCD logo (Wayne County Community College District) and at the top right is the Student Executive Council logo. The text in the center reads: 'The WCCCD Division of Student Services & Student Executive Council present A FOOD DRIVE'. Below the text is a collage of four photographs showing shelves stocked with various food items like canned goods, pasta, and snacks, and a person selecting items from the shelves.

Division of Student Services



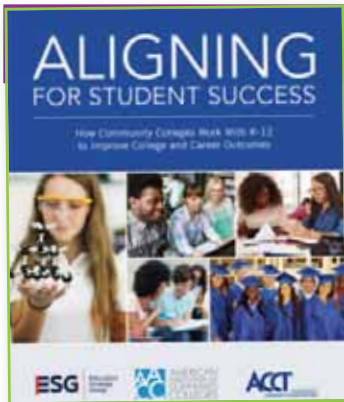
Virtual Student Success Toolkit



The District Student Success Center introduces the Virtual Student Success Toolkit. The Support Center provides a list of online resources available to students that are registered during the pandemic. Resources include online admissions, registration, distance learning resources, tutoring services, the student assistance program, E-advising, College Central Network, as well as other online student support resources.

VIRTUAL SUPPORT CENTER		
SERVICE	LOCATION	DESCRIPTION
STUDENT SUPPORT		
STUDENT SUCCESS HOTLINE	Phone	Students can reach out to a District Student Services Specialist for support with any of our functions i.e admissions, registration. Phone: (313) 496-7634.
STUDENT SUCCESS EMAIL	Email	A Student Services Representative will respond to student email inquiry within 24-48 hours.
STUDENT WEBGATE	Online	Students have 24/7 access to their academic records, course registration, account, financial aid and online tutoring. Login from our homepage WCCCD with student id & pin.
STUDENT OFFICE 365	Online	FREE Microsoft download available to all WCCCD students. Click the link below to download Microsoft Office 365 .
STUDENT CAMPUS BOOKSTORE	Online	Campus Bookstore purchases can be made online by clicking on the following link WCCCD Campus Bookstore .
STUDENT EMERGENCY ALERT SYSTEM	Online	An Emergency Alert Notification System to better disseminate info. during campus emergencies. To receive these emergency messages, you must be registered. To Enroll click on the link Student Emergency Alert System .
STUDENT ASSISTANCE PROGRAM	Phone/Online	For a list of confidential services please call 855-599-2277. 24/7 live access to academic assistance from expert personalized tutoring & guidance in core subjects.
STUDENT QUICK REFERENCE GUIDE	Online	Click below for a step by step guide on how to register through your student webgate portal Student Quick Reference Guide .
STUDENT SUCCESS TOOLKIT	Online	For additional student support resources visit Student Success Toolkit .
ADMISSIONS & REGISTRATION		
APPLICATION	Online	Students can access our online application platform WCCCD click on the link below.
REGISTRATION	Online	Online registration platform register from anywhere WCCCD .
ORIENTATION	Online	Provides tools for a successful orientation launch the New Student Orientation .
ADVISING		
DEGREE WORKS	Online	An automated 24/7 set of web-based transfer articulation tools to negotiate a course of study.
E-ADVISING	Online/Email	Online advisor SmySmy .

VIRTUAL SUPPORT CENTER		
SERVICE	LOCATION	DESCRIPTION
ONLINE LEARNING		
BLACK BOARD ORIENTATION	Online	Online orientation will take approximately 45 minutes. There are 7 modules, short video clips and a quiz that you must complete with 80% or better to pass the orientation.
BLACK BOARD	Online	Online portal to your virtual courses. Beginning the 1 st day of the new semester, new registrations for online courses will access 4 hours after enrolling and completing the Blackboard Orientation (new Virtual students).
TECHNICAL SUPPORT HOTLINE	Phone/Email	Students having problems logging into Blackboard can call 1-866-846-9494 for 24/7 technical support or Email DistanceLearning@wcccd.edu .
FINANCIAL AID		
FINANCIAL AID TV	Online	Students have 24/7 access to a bank of informational videos explaining the financial aid process @ Financial Aid TV .
FINANCIAL AID CALL CENTER	District/Phone	Students have direct access to financial aid advisors to answer questions. 313-496-2865.
FINANCIAL AID EMAIL SCHOLARSHIPS & GRANTS	Email	Email student inquiries to financialaid@wcccd.edu .
DYNAMIC FORMS	District/Online	For more info about Scholarship application please visit WCCCD Scholarships & Grants .
CAREER ASSESSMENT	Online	First Time Users create a dynamic forms account here Dynamic Forms Account .
CAREER PLANNING & PLACEMENT		
COLLEGE CENTRAL NETWORK (CCN)	Online	Administers exams & assessment services for students (testing services for HESI & HOBET, Hollands Self-Directed Search & O'Net).
CANDID CAREERS	Online	Employers post jobs, internships, and search student resumes. Students & Alumni can access online job & internship postings, upload resumes & interviewing resources and more. Career Assessment .
VIRTUAL STUDENT CLUBS & ACTIVITIES	Online	A website hosting thousands of 1-3 minute video clips of informational interviews & career advice. College Central Network .
STUDENT LIFE		
		WCCCD offers 15 Student Clubs & Organizations. Please click here for a list: Student Life .



Student Services Functions ~ Partnerships

ACCT recently put out a report that indicated the importance of partnering with K12 institutions and aligning academic and career supports. The Division of Student Services continues to build new relationships with high schools to integrate opportunities for students through early postsecondary opportunities or level up to college-readiness through transition courses offered by the District.

Student Success



The team met to discuss command center processes. The District Command Center is used as one-on-one communication with the students focusing on Spring 2021 registration.

Outreach



Staff is working on updates for the new electronic dual enrollment application.

Division of Student Services



Wayne County Community College District

District Office
201 W. Fort Street
Livonia, MI 48126
(313) 496-2624
(313) 963-2976 fax

District Student Services

Dear WCCCD Student,

The following information is intended to provide you with the most current information regarding the impact of COVID-19 on your education. We understand that this is a challenging time for all of us, and we want to ensure that you have the resources you need to succeed. Please visit our website for more information and to access the full letter.

<http://www.wcccd.edu/pdfs/2020/Letter-toWCCCDStudentsNov18Dec8.pdf>

Supporting our Students

As students try to cope during these trying times, it's important that we keep them updated and abreast to changes in the colleges requirements for dealing with the COVID-19 pandemic and reassure them that we are available to support them during the transition. To access the full letter, please click on the following link:

<http://www.wcccd.edu/pdfs/2020/Letter-toWCCCDStudentsNov18Dec8.pdf>

Veteran Affairs



WCCCD is a proud military connect institution. Recently, lawmakers passed a second emergency package to protect student veterans from COVID-19 losses. We continue to be in compliance and support our veteran students.



Trio student Dejuan Hightower received a financial literacy DVD and COVID19 safety kit.



Student Activities



Staff met with PTK President Kimberly Jones to discuss the College Project. The College Project requires PTK to collaborate with administration on the terms and outcomes of their project.



Members of the student organization, AYG met to discuss the secret of being content in any and every situation. AYG meets online every Wednesday and everyone is welcome.



Ceremonies and Rituals

Martha Grier, Brian Singleton, CharMaine Hines and Dr. Abby Freeman are currently preparing for the Fall 2020 Phi Theta Kappa Induction Ceremony. Stay tuned for the confirmed date that will take place in December.

Virtual Open Enrollment



The Division of Human Resources conducted virtual open enrollment sessions for more than 100 participants to provide plan coverage information and assist staff with questions regarding the open enrollment process. The Division is proud of how well our first virtual open enrollment went. More information about open enrollment is available on the District's website.

Frequently asked questions covered in the virtual open enrollment session include:

“I do not want to change my benefits at Open Enrollment. Do I need to do anything?”

“What is required to add my dependents at Open Enrollment?”

“If I have money left in my Flexible Spending Account at the end of the year, does that balance roll over to the next calendar year?”

“What are the new 2021 Health Care rates?”

“My child just turned age 26 and has no health insurance plan. Can he or she stay covered on my medical plan?”



COVID-19 Special Unit Taskforce



COVID-19 Sanitizing

We continue developing and administering District-wide custodial services, operating policies and procedures as well as providing District oversight to ensure standards are consistently applied at all campuses/centers.

WCCCD ensures a clean and safe environment for students and staff and are complying with applicable college policies, standards and regulatory agency codes.



Fire Fighter Students in Training





Information Technology Support

The Division of Information Technology continues to support students, faculty, and staff in various areas virtually and in-person.

- Employee/Student email resets
- Student Webgate PIN resets
- Blackboard support



The Voice of Faculty Excellence

As the Vice Chancellor of the Division of Educational Affairs and my enduring commitment to the faculty and their learning environments, it is my pleasure to present to you “The Voice of Faculty Excellence.” ~ Dr. David Beaumont

Chief Judge William McConico



Instructor Chief Judge William McConico was appointed to the 36th District Court by Governor Jennifer M. Granholm in July 2010, and subsequently in January 2020, appointed to the position of Chief Judge by the Michigan Supreme Court. He is the ninth Chief Judge to serve since the creation of the Court by the Michigan Legislature in 1985.

Judge McConico expresses his passion for teaching, “Teaching at WCCCD is especially rewarding because of our diverse student population. I have students who are single parents, those who are fresh out of high school, and even those in their 60s who are all in school to better themselves. I feel lucky that I can be a small part of educating them, inspiring them and helping them with placement in their fields and reaching their goals.”

“Instituting the Paralegal Practicum Internship Program has also resulted in some of my greatest joys, having placed many of its participants into full-time employment. Nothing makes me happier than receiving an email from a former Criminal Justice student inviting me to their graduation from police academy or a four-year institution. These are the main reasons for why I teach, as our students are overcoming great challenges that others do not have.”

In Judge McConico’s limited spare time, he enjoys boating and watching college football (especially Michigan football) with his wife, Jennifer, and three children, Kendall, William, and Ava. He also enjoys coaching basketball, and watching or reading anything concerning World War II and the Civil War.

Instruction

- ❖ 9 years teaching at WCCCD
- ❖ Part-time instructor for Criminal Justice and Paralegal Studies Technology

Education

- ❖ Attended the University of Detroit Jesuit High School
- ❖ Bachelor of Arts in History from Morehouse College
- ❖ Juris Doctor, JD, from Case Western Reserve University of Law

Accomplishments and Awards

- ❖ 2019 Catalyst Award from Equality Michigan
- ❖ Men of Distinction Award from the *Michigan Chronicle*
- ❖ Founder and First Chair of the Detroit Caucus – Michigan House of Representatives
- ❖ Created Paralegal Practicum Class (PLT 265)

Division of Educational Affairs



Practical Nursing Lab Session



Surgical Technology Inventory Review



Division of Educational Affairs

Educational Affairs Support to Faculty

The Division of Educational Affairs is committed to our mission to provide quality teaching and learning for our students during this pandemic. Instructional administrators are committed to effective communication with our faculty members to insure quality instruction for our students and begun reaching out to each faculty through emails and voice communication



Division of Educational Affairs



Staff from the Division of Educational Affairs engaged the Cengage Unlimited team in a discussion over their products, services and their student outcome data. Cengage provides a cloud-based learning solution, MindTap that combines all of your learning tools such as readings, multimedia, activities and assessments into a learning platform that supports various curriculums that some WCCCD faculty are utilizing.



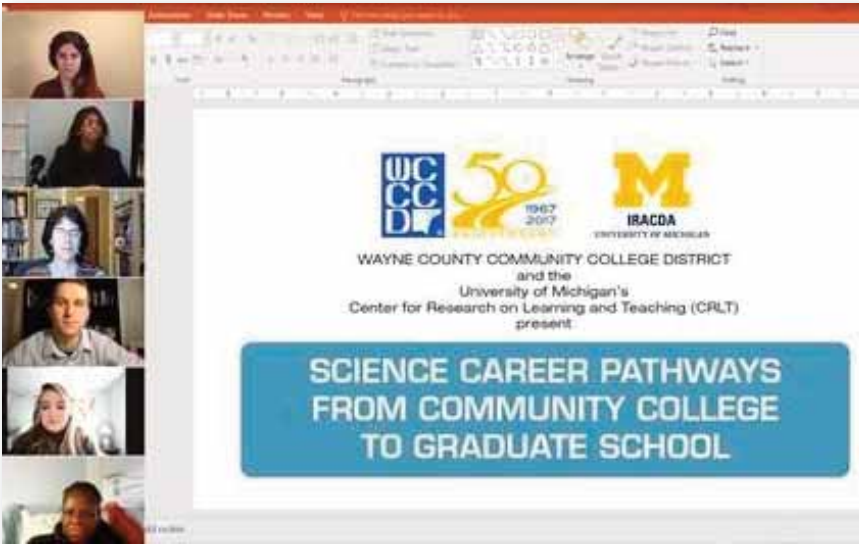
Curriculum Committee

Faculty and administrators from Michigan's colleges and universities have worked together to develop 10 multi-institutional statewide associate to bachelor's degree transfer agreements. WCCCD is in the process of updating course learning outcomes to make transfer to four-year institutions seamless. Discipline groups review the course learning outcomes regularly throughout the year and discuss updates through the quarterly curriculum committee meetings. Course areas up for review at the December's Curriculum committee meetings are Biology and Math to make sure they are aligned with the Michigan Transfer Network.

Division of Educational Affairs



WCCCD Presents... Fall 2020 Science Community College to Career Pathways



Faculty as mentors and University of Michigan Post-doctoral fellows as mentees participated in the District's annual Fall 2020 Science Community College to Career Pathways virtual webinar. This year's virtual event was a success in that we were able to highlight each of the Science Researcher Fellows journey and pathway from college student to researcher in Science, promote greater interest in the sciences and Stem fields.



Pathways to the Future IV Series

Introduction to the Pathways IV Talent Development and Leadership Dimension

WCCCD is a key leader in the talent development and leadership ecosystem of Detroit, Wayne County, and Southeastern Michigan. One of the major dimensions of Pathways to the Future IV is talent leadership—advancing WCCCD’s position as an equity-driven leader in talent development for Detroit, Wayne County, and Southeastern Michigan. During Pathways IV (2021-2025), WCCCD will build on the significant progress that has made in career education and workforce development during the past 25 years to advance its role as an equity-driven leader in preparing the Detroit, Wayne County, and Southeastern Michigan workforce of the future.





The Website Redesign Taskforce reviewed changes to the homepage design, the campus landing page design, program pages, and discussed upcoming content matrix training and writing workshops. The taskforce is in the process of finalizing an Executive Summary of the Discovery Phase for review by the District's leadership team.



The School of Continuing Education



Native American Heritage Month

Each year the School of Continuing Education partners with the American Indian Services Organization to recognize November as Native American Heritage Month. Native American Heritage Month is a time to celebrate rich and diverse cultures, traditions, and histories and to acknowledge the important contributions of Native people. The School of Continuing Education invites you to visit the following websites for many ways to celebrate Native American Heritage Month.

- powwows.com
- around.uoregon.edu/native-american-heritage-month-2020
- nativeamericanheritagemonth.gov

Source: ncai.org/initiatives/native-American-heritage-month

DIVERSITY & INCLUSION

Virtual Intercultural Conversations



Film Documentary

This week, Professor Bruce Ewen facilitated a discussion about the film *The Last Mountain*.



District Police Authority

The District Police Authority are campus safety, police authority and sworn police officers assigned to the District and campuses to protect that District property of the campus and surrounding areas and the people who study, teach, work, and visit WCCCD.



AVOID IRS TELEPHONE SCAMS



Criminals impersonate IRS employees and call taxpayers in aggressive and sophisticated ways. Imposters claim to be IRS employees and sound very convincing. They use fake names and phony IRS identification badge numbers. They're demanding and threatening – and do not reflect how the IRS handles enforcement matters.

Source: IRS.gov



Michigan Institute for Public Safety Education

Downriver Hazmat Training



DR. RANDALL MILLER SHARES LEADERSHIP THOUGHTS WITH EXECUTIVE TEAM



The Importance of Influence, Priorities, and Character on Leadership

John Maxwell's book, *Developing the Leader Within You 2.0*, discusses ten major principles that he uses to define leadership. I will present a brief summary of those topics over the next several weeks to benefit those who have not read the book and to entice them to consider doing so.

The Definition of Leadership: Influence: Maxwell notes that the most important concept of all is influence. He argues that "one of the best investments you can make in yourself is to develop influence. Why? Because if you have the desire to accomplish something you will be in a better place to do it if others are willing to help."

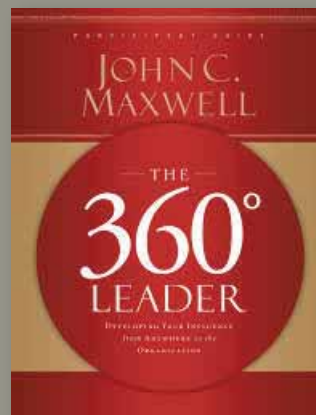
There are five levels of leadership leading to the pinnacle, where people follow you because of who you are and what you represent. A leader's main responsibility is to use influence to develop other people: "to help them reach their personal potential, to help them do their jobs more effectively, and to help them become leaders themselves."

The Key to Leadership: Priorities: How you use your time reflects your priorities, and we must all ask if they are what we want them to be. Priorities also reveal what you do when nobody is watching. Two of the toughest things to get people to do are to 1) think, and 2) do things in their order of importance. Most of us have challenges juggling multiple priorities and determining their proper order, which is why a quote from Psychologist William James is so relevant: "The art of being wise is knowing what to overlook."

Effective leaders weigh both the importance and urgency of priorities, and high importance and high urgency need to take precedence over priorities that are lower ranked in importance or urgency. As he does throughout the book, Maxwell provides a 'how to' method of determining priorities.

Professional Development

Senior college leaders participated in Dr. Randall Miller's leadership class reviewing John Maxwell's book, *Developing the Leader Within You 2.0*. They discussed "The Price Tag of Leadership: Self-Discipline," and "The Expansion of Leadership: Personal Growth."



Book
Recommendation
The 360 Degree Leader
Written by John Maxwell

Downriver Campus



Wayne Metro Community Action Agency Food Distribution



Anthony Arminiak participated at the Taylor Beaumont Hospital community advisor committee meeting.

Mary Ellen Stempfle University Center



**Student
Success**

Northwest Campus

Operational Meeting



Facilities Meeting



Student Success



Michigan Department of Health and Human Services

The partnership between WCCCD and the Michigan Department of Health and Human Services continues at the Northwest Campus to provide access to COVID-19 testing.



Ted Scott Campus



Registration
Continues!

Student
Success



Ted Scott Campus administration
and facilities staff meetings



3

Strategic Goal No. 3 Development of Institutional Resources

Kim DiCaro, WCCCD Deputy Chancellor/CFO

In alignment with Strategic Planning Goal #3: Institutional Resources, the District is committed to the review and update of Facility and Site Development Initiatives:

With the implementation of Pathways I, the District jumpstarted a wide range of deferred maintenance and capital improvement projects to demonstrate our efficient and effective use of resources across the District. The District continues to prioritize physical asset upgrades and enhancements to align with innovative technology, academic programming as well as student and community engagement throughout all of our campus and center locations.

❖ Through an important management tool, the “POP” Schedule “Prioritization of Projects”, we continually assess and evaluate physical needs throughout the District and establish priorities and targets for completion.

❖ We systematically evaluate planned prioritized deferred and capital activities and allocate funding aligned with available resources to promote continuous quality improvement as well as long-term sustainability.

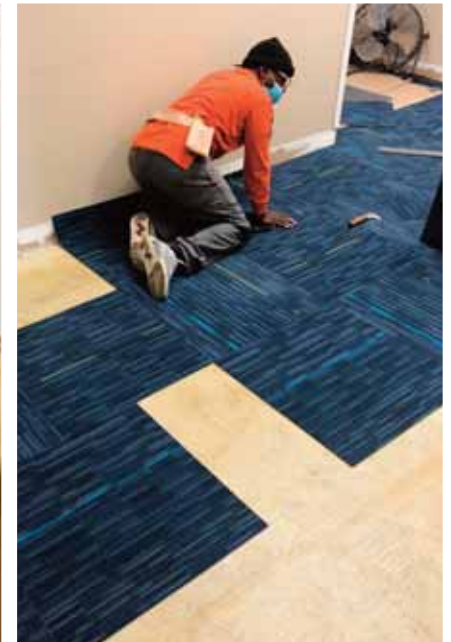
❖ We are committed to professional development of our Facilities staff to ensure daily operational maintenance and upgrades aligned with educational delivery and customer service excellence.

❖ In conjunction with the Michigan Institute for Public Safety and our COVID-19 Taskforce, our first priority is the health and safety of our students, faculty, and staff. During this unprecedented pandemic, WCCCD continues to comply with local, state, and federal authorities and follow the guidelines of the Center for Disease Control and Prevention and Michigan Department of Health and Human Services. Our Facilities team has assisted with the many building adjustments including physical barrier installation, HVAC filtration and drinking fountain protocols required to protect our students, staff, faculty, and community within a COVID-19 protective environment.

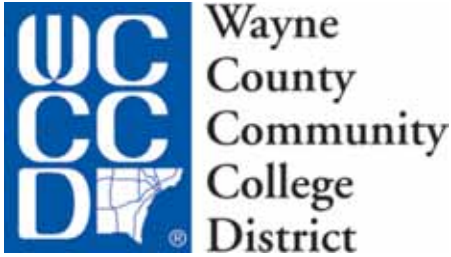


This week, our Facilities Team coordinated the complete shutdown of all power systems to accommodate the transfer of new state of the art electrical transformers and switchgear for new DTE building service, as a part of our Denise Wellons-Glover second floor conference space renovation project.

Facilities Maintenance ~ District-wide



Chancellor's Weekend Memo



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Mission

WCCCD's mission is to empower individuals, businesses, and communities to achieve their higher education and career advancement goals through excellent, accessible, culturally diverse, and globally competitive programs and services.

Vision Statement

WCCCD will be known as a premier community college and innovator in the areas of high quality academic and career education, talent development in support of regional economic growth, diversity and inclusion, and technological advancement.

WCCCD's Values Statements:

- Supporting excellence in teaching and learning
- Honoring diversity
- Serving the common good
- Being accountable
- Operating with integrity

