

Chancellor's Weekend Memo



June 27- July 3, 2020 Weekend Memo 1248



University Partners

Dr. Harvey Dorrah and the Mary Ellen Stempfle University Center team have initiated a District-wide strategic initiative to work with University partners to increase the number of Wayne County Community College District students who pursue baccalaureate degrees. WCCCD partners include Wayne State University, Central Michigan University, Davenport University, University of Michigan-Flint, Ferris State University and more.

Dr. Harvey Dorrah

Provost, Mary Ellen Stempfle
University Center





Community Partnerships

Earlier this week, I participated in a virtual meeting with Ryan Maibach, President of Barton Malow as well as the incoming Chair of the Detroit Regional Chamber of Commerce, to discuss strengthening community partnerships and workforce development opportunities.



New Day, New Way Initiative

Staff participating in the “New Day, New Way” customer service initiative are working hard to respond to student’s inquiry as we prepare for the upcoming Fall 2020 semester.



Purpose of the Design Center

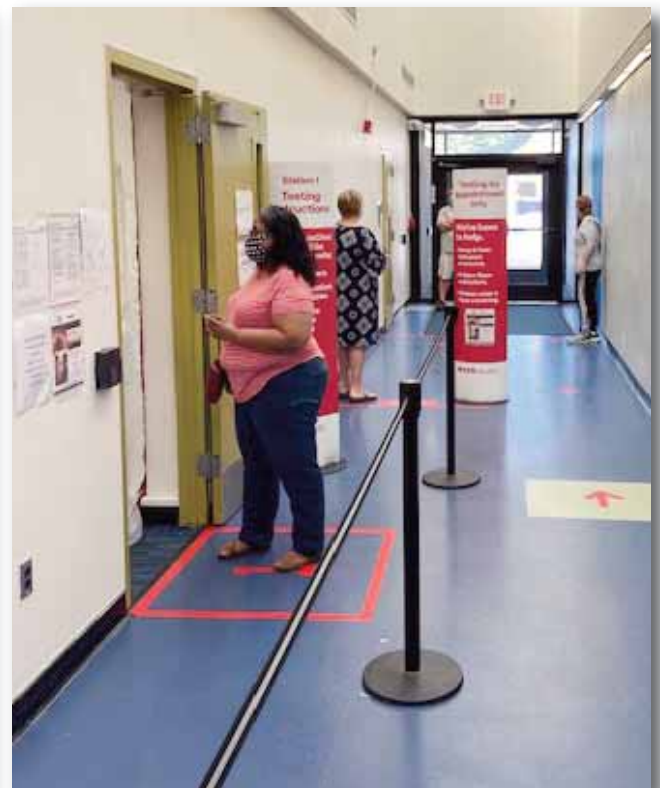
The purpose of the Design Center is to facilitate, support, and advocate redesign projects that expedite the achievement of WCCCD’s mission, vision, and strategic goals. Working closely with the Chancellor, the Design Center facilitates District-wide initiatives driven by the Chancellor’s Priorities and provides the framework for redesign and improvements; however, implementation consists of individuals from all areas and functions working together. Current projects include:

- Structuring and guiding Faculty Convocation Day
- Coordinating the “New Day, New Way” customer service initiative
- Developing the Fall 2020 schedule with the Division of Educational Affairs
- Advancing WCCCD’s Diversity, Equity, and Inclusion agenda
- Creating a culture of innovation
- Advancing student success and completion at all stages of the total student experience
- Advancing WCCCD’s position as a primary leader in talent development

COVID-19 Testing

Curtis L. Ivery Downtown Campus

WCCCD continues the partnership with CVS Health Minute Clinics by providing COVID-19 rapid testing for Michigan residents. Patients are tested and receive results on site. This resource has been particularly beneficial to a number of businesses and communities in our service area.





Commerical Driver's License Program

25% online, 75% outdoor and social distancing learning

Vehicles used for the CDL Program have been returned from inspection as Instructors record the pre-trip inspection video that will be used as a part of the online training instructional materials for the next cohort starting in July. Training begins next week with a roster of 15 students via Google Classroom. The first week of CDL Class A training will be entirely online. Students will learn driver's safety, vehicle inspection, the basics of shifting and what is expected as a commercial truck driver in industry settings prior to getting into the vehicles and shifting simulators at the Eastern Campus.





Horizontal Infrastructure Training Center

Staff from the Regional Training Center began planning for potential uses of the the 22 acre site of the old Northwest Campus for various outdoor and industry training program initiatives.



The Regional Training Center team met with the Detroit Talent Hub team and Brian McKinney, CEO Gayanga Co. to plan a new skill and apprenticeship training partnership in demolition, construction and heavy equipment operations. Gayanga will partner with WCCCD's Horizontal Infrastructure Training Center to customize skill training and create apprenticeship pathways to outstanding jobs and careers

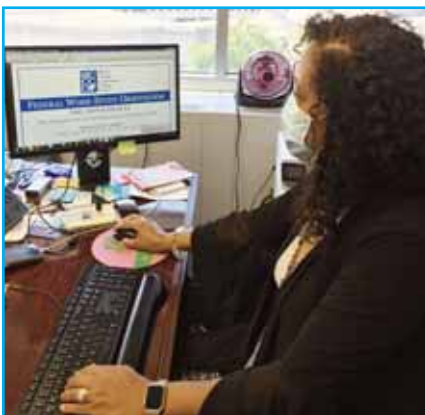




Assisting our Students



Workstudy Planning



Carolyn Carter is planning for the Fall 2020 Federal workstudy orientation.

Considine Center



This week staff visited the Considine Center to prepare for students to return after the stay home, stay safe executive order.

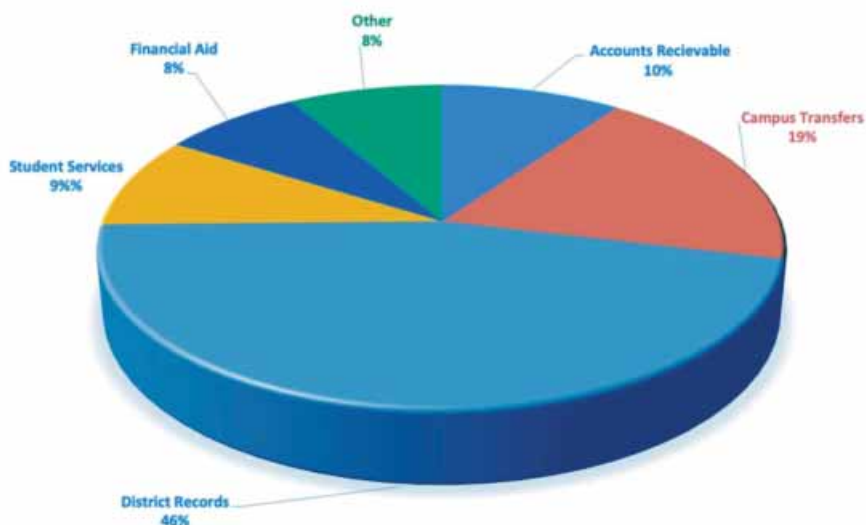
Division of Student Services



This week, PTK advisors and officers met to plan for the Fall 2020 semester.



District Communication Management Center Calls Processed for 6/22 - 6/26/20



The District Communication Management Center staff assists and disburses incoming calls District-wide. This graph represents a breakdown of how each call was processed.



The Website Committee continues to work with the District’s leadership team to provide relevant and current information during this unprecedented time. The committee conducts frequent meetings to review website update requests and analyze data.

June 2020 Analytics

- Completed website update requests: 36
- Page views – 339,810
- User – 44,655
- Returning Visitors – 36.2%
- New Visitors – 63.8%
- Average Session Duration –3:05 Minutes

Top 10 most viewed pages

1. Homepage
2. Faculty and Staff Resources
3. Distance Learning New Students
4. Distance Learning
5. Academic Programs
6. Care Act Information
7. Nursing
8. Blackboard FAQs
9. Academic Schedule
10. Student Email

Visitors from 95 different countries!

Top three were:

1. United States
2. Canada
3. India

Tech Tips

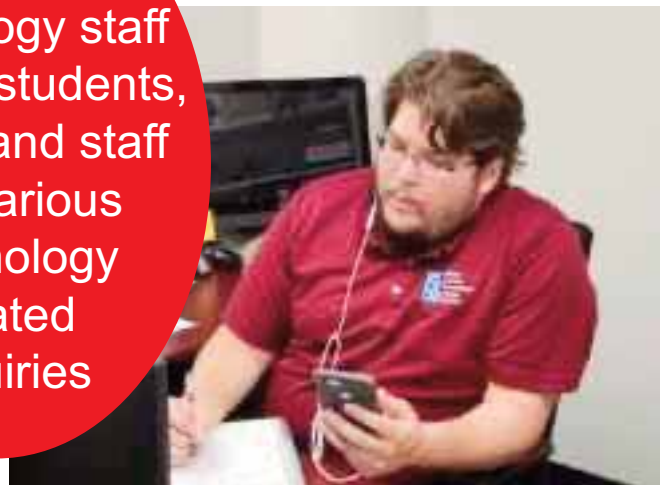
Use Zoom like a Pro!

When you are called on to speak, you can press and hold the spacebar to quickly mute and unmute your mic, right from your keyboard.

Source: <https://www.cnet.com/how-to/how-to-use-zoom-like-a-pro-13-video-chat-hacks-to-try-at-your-next-meeting/>



DISTRICT IT SERVICES



Information Technology staff assisted students, faculty, and staff with various technology related inquiries





Division of Educational Affairs



The LRC team conducted its first live orientation using Blackboard. The participants were provided an overview of all electronic resources and services available to students, faculty, and staff.



Introducing...

“Virtual Appointments with a Librarian”

Students and faculty can request an individualized appointment with a librarian to assist with research and class related assignments. To schedule your appointment, send an email to scoffer1@wccd.edu with name, A#, email address, date and time, and description of inquiry. Virtual appointments are available Monday- Friday from 10:00 a .m to 4:00 p.m. Please allow 24-48 hours for a response.



Division of Educational Affairs

Academic Career Program Compliance Reporting

Academic career program compliance reporting is an essential component to the program review process that involves many stakeholders including the external state reporting office, the advisory council comprised of external and internal community affiliations in the area of expertise as well as faculty. Professor James Jackson, faculty lead for the Criminal Justice Studies Program and CharMaine Hines are picture assembling reporting for the annual Michigan Commission on Law Enforcement Standards (MCOLES) report for the Criminal Justice, Corrections and Law Enforcement Administration career programs.



Leadership by Example

Cultivating Responsible Practices for Everyday Norms

Leadership by example is the process of creating a culture where one's individual actions sets the tone for and influences the behavior and attitudes others District-wide. The Chancellor, along with members of the senior team are modeling new norms emphasizing a culture of safety as well as encourages responsibility. The Division of Educational Affairs has consistently maintained operations remotely and recently activating the phased-in model in support of the academic term, curricular services to demonstrate our commitment to excellence in teaching and learning.

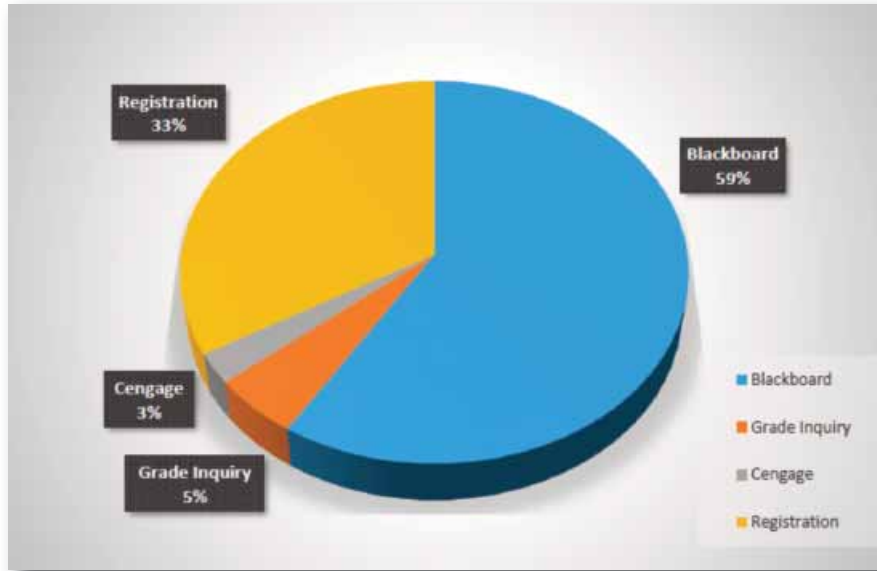


Division of Educational Affairs

Distance Learning

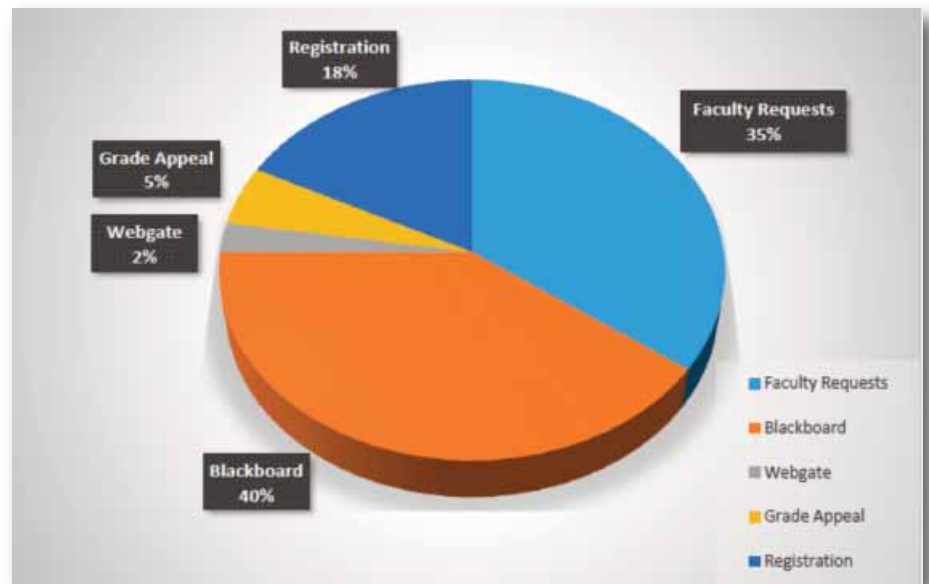
Distance Learning Telephone Support

Week of June 22, 2020



Distance Learning Email Support

Week of June 22, 2020



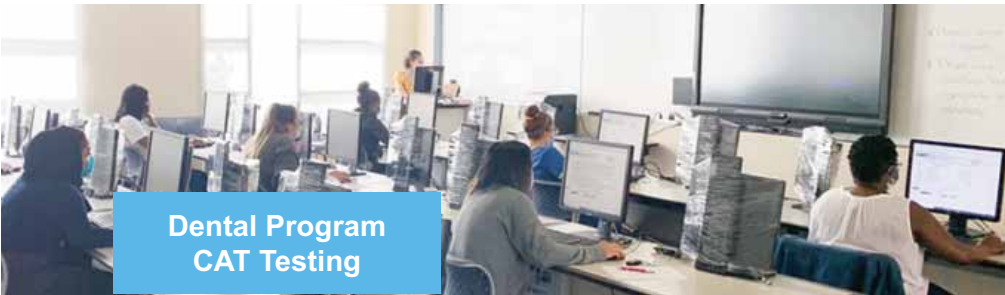
Syllabi Review

Distance Learning is conducting syllabi review for online courses for the summer semester. Online students require very simple, highly detailed, easy to understand, and clearly written information about their online course.

Michigan Colleges Online

Distance Learning has uploaded the Fall 2020 academic schedule on Michigan Colleges Online (MCO). MCO allows students the opportunity to take classes that are not available at their own college while still receiving support services from their "home" college.

Division of Educational Affairs



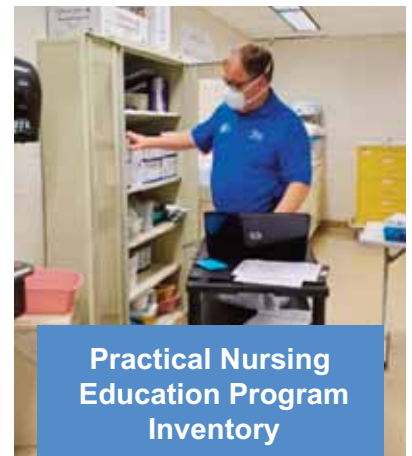
Dental Program
CAT Testing



Shelia Collins participated
in Practical Nursing
Education Virtual Clinicals



Nursing Program



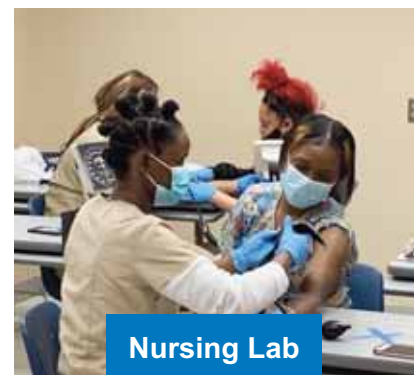
Practical Nursing
Education Program
Inventory



Health Science Center
Full Personal Protective Equipment



Nahla Baaqi facilitates a Campus Academic
Training Session with Sonjia Starkey and Marc McGaffic.



Nursing Lab

DIVERSITY & INCLUSION



Diversity and Inclusion

Cultural Book Club

Division of Human Resources



Staff Assignment Rollover Audit

In preparation for staffing alignment for fiscal year 2020-21, the Division of Human Resources conducted a comprehensive staff assignment rollover audit. The team reviewed staff assignments, signature and approvals, job descriptions, training and professional development requirements etc.

- Verification of Payroll
- Personnel File Organization
- Staffing Alignment
- Performance Evaluation
- Credential and Background Checks
- Labor and Other Agency Compliance



In the Mail...

We received this note from one of Dr. Nancy Vieira Sterniak's students and I thought I would share it with you.

"I just wanted to let you know how Dr. Sterniak had such an amazing impact on me. Her dedication, hard work, willing to make sure her students understood the teaching, and her compassion for not only teaching Spanish, but also for her students has really gave me a good memory at WCCCD. Although we have faced some difficulties during our semester, she stayed for the long run and encouraged us every step of the way." ~Briana



Association for Institutional Effectiveness (AIR) Forum 2020

The Division of Institutional Effectiveness reviews national research trends to assist divisions with improving the programs and services offered to WCCCD students. This week, staff participated in the virtual annual AIR Forum. The AIR Forum is the world's largest gathering of higher education professionals working in institutional research, assessment, planning, and data and analytics. This three-day conference includes presentations by colleagues representing all sectors of higher education, an Exhibit Hall featuring the latest tools and resources supporting data use for decision making, inspirational keynote and impact sessions, and more.

AIR Forum Topics and Sessions



Harnessing data for student success



Tips to increase survey response rates



Embracing AIR community's shared ethical practices and employing them on the job



Technological advances in e-learning and the virtual classroom



Supporting student success in times of remote work and racial injustice



Using predictive analytics in the student admissions process





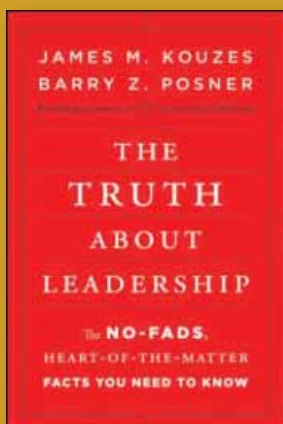
DR. RANDALL MILLER SHARES LEADERSHIP THOUGHTS WITH EXECUTIVE TEAM

WCCCD Can Help Affect Cybersecurity

While COVID-19 has forced a large percentage of America to work from home, it also has provided more opportunities for exploration by evildoers affecting technology. “Over 90% of the penetrations of a computer are affected by something as simple as a phishing email,” according to Mike McConnell, former director of the U.S. National Security Agency.

We know that technical skills and a STEM background are good foundations for a career in cybersecurity, but there are also opportunities for liberal arts graduates. They can “work with international malware trends and threat analysis, marketing, communication or government affairs,” Leticia Gammill, of Cisco systems, reported in *Florida Trends*, July, 2020.

Cybersecurity companies are desperate for world-class talent, and community colleges have both an opportunity and an obligation to produce that talent. Women currently make up 24% of the cyber-security workforce worldwide, according to industry association data, and opportunities abound for graduates with diverse backgrounds. Industry experts now estimate up to 500,000 vacancies in cyber-security nationwide with \$80,000 + starting salaries, which creates more demand for degrees in this field to address the constantly growing threats.



Recommended Book of the Week

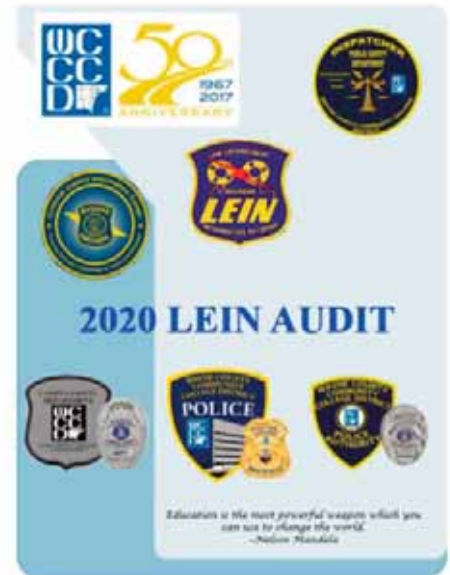
The Truth About Leadership
Written by James M. Kouzes and Barry Z. Posner

District Police Authority



Campus Safety Council

The District Police Authority held the monthly Campus Safety Council Meeting at the Curtis L. Ivery Downtown Campus.



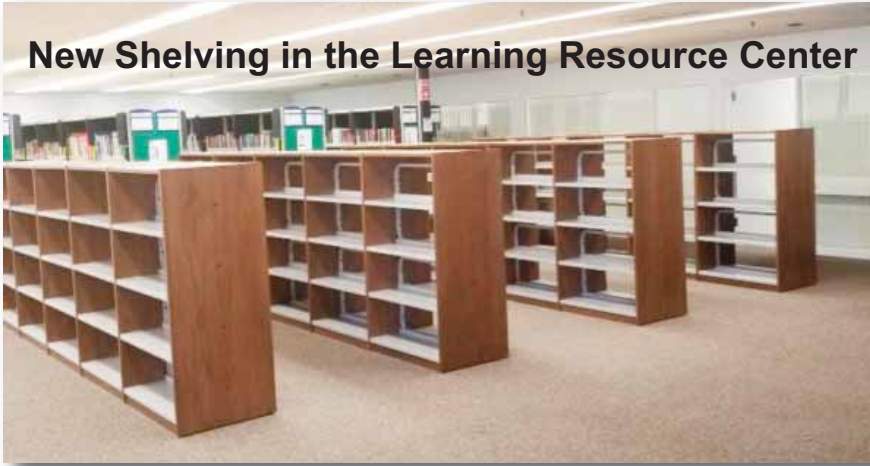
The District Police Authority successfully completed a Law Enforcement Information Network (LEIN) remote audit. The Federal Bureau of Investigation Criminal Justice Information Security Policy requires the Michigan State Police to audit all criminal justice agencies that have direct access to LEIN in order to ensure compliance with applicable statutes, regulations, and policies.

Facilities Management

Deferred Maintenance

Downriver Campus

New Shelving in the Learning Resource Center



Eastern Campus



Ted Scott Campus



Facilities Management

Deferred Maintenance

Northwest Campus





Michigan for Public Safety Education

MIPSE Updated COVID-19 Signage District-wide with New Information



Downriver Campus

Practicing Social Distancing with our Students



Eastern Campus

Practicing Social Distancing with our Students



Hussman Foundation Continues Distributing Food to our Community from the Eastern Campus Parking Lots



Northwest Campus

Practicing Social Distancing with our Students



Voters Education
Civic Responsibility Training

Ted Scott Campus



**U.S. Census Bureau
Worker Training**



Keri Wallace assisting Early Middle College students with Fall 2020 course selection.

Daily COVID-19
Employee Screening





Legislative Corner

From the Michigan Community College Association

Senate Votes to Expand Dual Enrollment Eligibility

The Senate passed House Bills 4546 and 4547, both of which amend Michigan's dual enrollment laws. In addition to the original changes in the bills, which deal with the timing of eligible courses, MCCA staff were able to secure amendments to both bills that will allow students to use a GPA of 2.5 or higher, as an alternative to a qualifying score on an exam, to establish eligibility for dual enrollment during the coming year. This change was identified as important due to the delay in school-based SAT and PSAT administration from spring to fall this year, although K-12 school groups have pledged to have a deeper conversation about use of GPA as a qualifier in future school years as well.

Reimagining Workforce Preparation Grant Program

The Department of Education has announced the launch of the Reimagining Workforce Preparation Grant Program, funded by the CARES Act. The grant program will provide \$127.5 million to states to expand educational opportunities through short-term, career pathways or sector-based education and training programs. Applications for the program opened on June 23, and the deadline to apply is August 24, 2020.

Chancellor's Weekend Memo



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Mission

WCCCD's mission is to empower individuals, businesses, and communities to achieve their higher education and career advancement goals through excellent, accessible, culturally diverse, and globally competitive programs and services.

Vision Statement

WCCCD will be known as a premier community college and innovator in the areas of high quality academic and career education, talent development in support of regional economic growth, diversity and inclusion, and technological advancement.

WCCCD's Values Statements:

- Supporting excellence in teaching and learning
- Honoring diversity
- Serving the common good
- Being accountable
- Operating with integrity

