



INSTITUTIONAL

EFFECTIVENESS

### Division of Institutional Effectiveness Assessment Conversations

The Division of Institutional Effectiveness and Dr. Ella Davis continued the Assessment Conversation Series at the Downriver Campus. Faculty, staff, and administrators discussed developing learning outcomes and assessment techniques. More than 20 participants shared examples of assignments and how they measure student learning as well as strategies for increasing student success and engagement.



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#### **Chancellor's Cabinet Meeting**



#### **Strategic Meeting**







As part of the Global Conversations Speaker Series, the Division of Student Services hosted Rev. Jesse Jackson, Civil Rights Activist, Baptist Minister, and Politician.



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### WCCCD Sponsored SWCRC Black Tie Gala and Expo

Wayne County Community College District was the presenting sponsor for the Southern Wayne County Regional Chambers Black Tie Gala and Expo.The expo allowed participants the opportunity to network with small business owners, corporate, non-profit executives, and municipal officials. WCCCD promoted it's partnership with the U.S. Fish and Wildlife Service, Detroit River International Wildlife Refuge and Michigan State University Institute for Agricultural Technology. WCCCD's booth won the Best Multiple Booth Award.









Edgar Vann attended the Southern Wayne County Regional Chamber Luncheon where Congresswoman Debbie Dingell was the keynote speaker.



Mike Dotson attended a ribbon cutting ceremony for a new business in the City of Wayne.



Kimett Hackworth represented the District at the Grosse Pointe Health Alliance strategic planning session.



Dr. Mecha Crockett attended the 2018 Great Lakes Regional Student Success Conference hosted by Oakland University.



Drs. Sandra Robinson and Julie Corbett attended the quarterly meeting of "Connecting the Pointes," a representative group of organizations serving the Harper Woods and Grosse Pointe communities.



Dr. Sandra Robinson attended the "Business Before Hours" meet and greet.





## District HIGH SCHOOL RECRUITMENT AND OUTREACH SCHEDULE



MARCH 005 THROUGH 300 2018

**OUTREACH** works with our area high schools by participating in college fairs, career days, college visits and offer general programs and workshops.

**RECRUITMENT** provides information to high school students, parents, faculty and the community to educate and promote the value of college education at Wayne County Community College District.



Below is a partial list of schools we will visit during the month of March based on the school's availability and schedule.

#### SCHOOL

C.M.A. High School **Cass Technical High School Denby High School East English Village High School Ecorse High School Henry Ford High School John Glenn High School M.L. King High School Mumford High School Old Redford High School Osborne High School Pershing High School Renaissance High School River Rouge High School Romulus High School Taylor High School** Western International

#### WAYNE COUNTY COMMUNITY COLLEGE DISTRICT

801 WEST FORT STREET | DETROIT, MI 48226 313-496-2600 | WWW.WCCCD.EDU









#### **Achieving The Dream**

Faculty and staff attended the National Achieving the Dream (ATD) Conference in Nashville, Tennessee. WCCCD's ATD core group researched best practices for student retention and completion with Integrated Support Services Coaches Drs. Christine McPhail and Kriesta Watson.













#### SARS Oversight Committee

The Scheduling and Reporting System (SARS) Oversight Committee met at the Eastern Campus to review District



#### Sisters who Study Together, Graduate Together!

Sisters and classmates Kullsuma and Fathyma Akther recently visited the TRIO Office for tutoring and academic information. They also shared the news that they will be graduating at the end of Spring 2018.







Students attended orientations for Phi Theta Kappa (PTK) at the Downtown and Eastern campuses. Participants were given information regarding requirements to become a member of the PTK organization.







The Northwest Campus faculty, staff, and students participated in an Underground Railroad Bus tour. The group visited Second Baptist Church in Greektown, which dates back to 1836 and is one of the oldest black churches in the Midwest.



### THE SECRET SOCIETY OF IW SID STORYTELLERS

Students attended the storyteller program at the Charles H. Wright Museum. The program was sold out.





Students at the Eastern Campus viewed the Detroit Free Press documentary "12th and Clairmount" which looks back at the 1967 Detroit riot/rebellion, its causes and aftermath.

The Northwest Campus is hosting Black History Film nights during the month of February to provide knowledge of Black History through documentaries and films of prominent African-American figures.





#### **Student Code of Conduct**



A task force on the Student Code of Conduct met to address protocols and procedures across the District.

#### **MiCup Meeting**

Brian Singleton and Dr. Tammy Anderson met with Eastern Michigan University's (EMU) Elise Buggs, Director, to discuss the criteria and share ideas on the development of a new Michigan College and University Partnership (MiCUP).



#### **Genealogy Club Meeting**



The Genealogy Club met to discuss upcoming workshops and share research tips and tricks. Resources to finding ancestors were also shared. **Student Executive Council** 



The Student Executive Council met to discuss District programs and to learn more about WCCCD's Commencement Ceremony.





College District

# **Division of Student Services** High School SPEAKER SERIES

As part of our outreach to high school students, Wayne County Community College District distinguished speakers are invited to share with students their backgrounds, experiences and perspectives on a wide variety of topics for educational and personal enrichment.

2018 Speakers Series has an exciting mix of programs for your high school students. Below is a partial list of topics your high school can request.

NAVIGATING THE **CYBER WORLD** 

**STORY TELLING** 

**CRIMINAL JUSTICE** 

**HEALTH CAREERS** 

**PHOTOGRAPHY** 

JEWELRY MAKING

**ETIQUETTE** 

**CREATIVE WRITING** GENEALOGY AND ANCESTRY

**DIVERSITY AND** INCLUSION

BULLYING

**INTERIOR DESIGN** 

**DO YOU HAVE A RADIO** PERSONALITY

THE ART OF POLITICS

**FASHION DESIGN** 

**GAME CHANGERS:** EMERGING **TECHNOLOGIES** 

**DETROIT'S UNDER-GROUND RAILROAD** 

**EVENT PLANNING** 

SOCIAL MEDIA

To schedule a speaker contact **Carolyn Carter, Speaker Series Coordinator** at 313-496-2633 or email: ccarter1@wcccd.edu





Coach Rogeric Turner and team hosted Oakland Community College for the Men's and Women's Basketball Breast Cancer Awareness game! The Women Wildcats won 82 to 53 leaving them fourth in the MCCA Conference, while the men took a loss, 68 to 71, putting them in fifth place in the MCCAA Conference. Students are enjoying the Spirit Rallies and half-time half court competition.





#### **Faculty Innovations Cross-Discipline Work Groups**



Members of the Chancellor's 50th Faculty Network met to share their current projects, strategies, ideas, and approaches with fellow colleagues. This form of work group collaborative learning allows for faculty across the District to convene throughout the semester.





#### **Summer 2018 Schedule Development**



Preparation for the Summer 2018 academic schedule is underway. Data driven, it involves a review of scheduling needs for students moving through our career programs, enrollment trends and the predictive needs of our guest student population. It includes input from many stakeholders including faculty, campus administration, divisions including the Division of Educational Affairs.



Members of the District's instructional team are currently reviewing schedule development processes in preparation for a review of the Summer 2018 Schedule including:

- Ensuring course sequencing is aligned with career programs
- Auditing review of timelines, taglines, fees and hours
- Summer guest student population course offerings



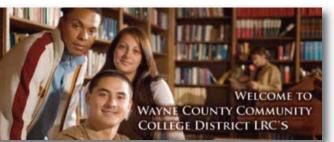


### **Learning Resources Center Libraries**



LIBRARY CATALOG ARTICLES / DATABASES LEARNING TOOLS FACULTY FAQS

LIBRARY SERVICES





Students at the District have immediate access to the WCCCD library catalog by using a QR Code, which allows access to library resources through their mobile devices.

#### **Transfer Education**



Many students attending another college or university come to WCCCD as a guest student during the summer months when they are home or even during a semester while still enrolled at the other school. The schedule development and review process is one avenue to ensure the District provides offerings that fit the needs of our summer guest students.

#### **Distance Learning**

In an effort to expand communication with online faculty, members of the Distance Learning team are excited to reach out to online faculty weekly to provide information relevant to this instructional modality.







#### **Educational Affairs: Dual Enrollment**



#### **Instructional Manual Meeting**



The task force charged with developing an Instructional Manual met to address all matters related to instruction across the District has completed a draft document.

#### **Articulation Meeting**

Dr. Sandra Robinson, Dr. Julie Corbett, Dr. Patrick McNally and Brian Singleton met with representatives of the Grosse Pointe Public Schools Mother's Club to discuss WCCCD certificate/degree programs, services and scholarship opportunities available to graduating seniors.









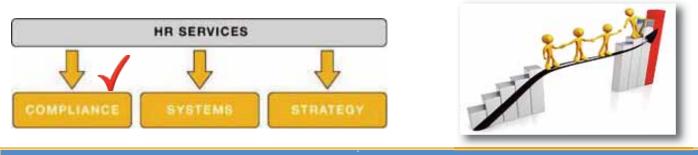
## Introduction to Mango and Scola at the Downtown Campus

The Language Institute hosted orientation sessions on how to utilize the Mango and Scola websites to enhance their learning of foreign language and cultures.





### **Division of Human Resources**



#### **Human Resources Compliance**

As part of the Division of Human Resources continuous quality improvement efforts, we are conducting a comprehensive job description analysis which entails reconciling titles, duties, reporting hierarchy, qualifications, experience, skills, and responsibilities. The review allows us to test for not only completeness but District-wide alignment.

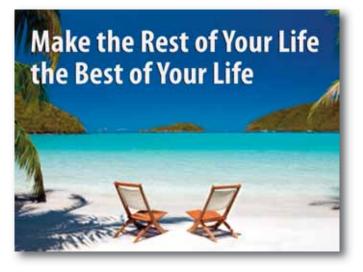


#### **Retirement Celebration**

#### DIVISION OF HUMAN RESOURCES

2018 WCCCD Retirement Celebration Coming this Summer!

Stay tuned for more information.







#### The Key to Team Building

As part of the Professional Development Series presented by the Division of Human Resources, the Northwest Campus hosted a workshop titled, "The Key to Team Building." Greg Dunmore presented topics such as teamwork and boosting team performance, collaboration and the fostering of innovation and creativity, celebrating team spirit, fun and motivation.





#### Training

Knowledge, competencies professional development teaching of vocational or pracpractical skills provides the b On-the-job training take

## Professional Development

#### Legal Update Training



Members of the District Police Authority participated in a Legal Update training conducted by WCCCD facultyand attorney George Anthony.

#### WebEx Session with Symantec Tech Support



The Service Desk team attended a WebEx session with Symantec Technical Support to go over implementing enhanced features to ensure the helpdesk ticketing system is more effective and user friendly. Topics covered included:

- Additional menu options
- Customized reports
- Reduced steps to opening/closing trouble tickets

#### **Staying Current with Technology**

Our faculty participates in continuous education to stay current with emerging technologies, host technology events for the community, and reaches out to kids to promote technology literacy.





### PROFESSIONAL Development



#### **Intercultural Conversations**

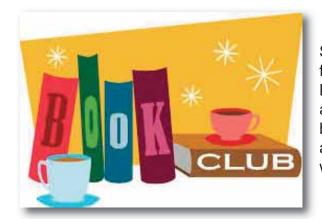


This week's Intercultural Conversations participants discussed the season of Lent along with fasting and prayer which began on Ash Wednesday. They also discussed the Buddhist feast day called "Nirvana Day."

#### **Intercultural Competency Training**

The Northwest Campus hosted an Intercultural Competency Workshop presented by Dr. Fidelis D'Cunha which focused on the practice of equity with the aim of promoting diversity.





Sonia Grewal shared her insights from the book titled <u>Blink</u> by Malcolm Gladwell. We also looked at how quick decisions are made based on gut feelings and the art, ability and quintessential of judging well.







#### **Community College 201**

The Community College 201 leadership class refined their continuing education projects this week and presented material from the book <u>Execution</u> by Bossidy and Charan on a leader's seven essential behaviors.





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### Office of Accountablity and Transparency Continuous Quality Improvement

#### **Review Of District Facilities**

As part of the Chancellor's Strategic Plan, the Continuous Quality Improvement Audit Center, (CQI-AC) supports operational system improvements across the District. This week, CQI and The Office of Accountability and Transparency conducted a comprehensive facilities review of the Eastern Campus. Reviews consists of:

- Exterior review of campus grounds
- Building Structure
- Facility cleanliness
- Potential facility upgrades





#### **Continuous Quality Improvement Employee Directory Audit**

The Continuous Quality Improvement Audit Center is finalizing the Employee Directory audit. On a quarterly basis, the directory is reviewed, audited, and aligned to ensure data is accurately displayed. Included in the directory is:

- Employee name
- Location
- Phone number
- Email address







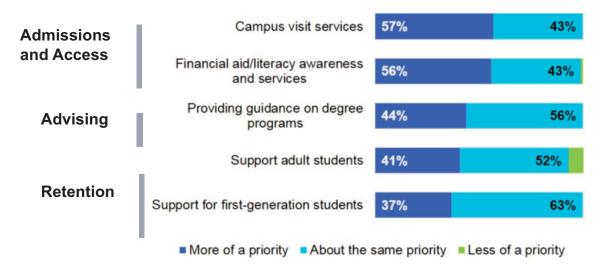
### Division of Institutional Effectiveness

#### What's Trending In IE: Prioritizing Student Services and Support

INSTITUTIONAL **EFFECTIVENESS** 

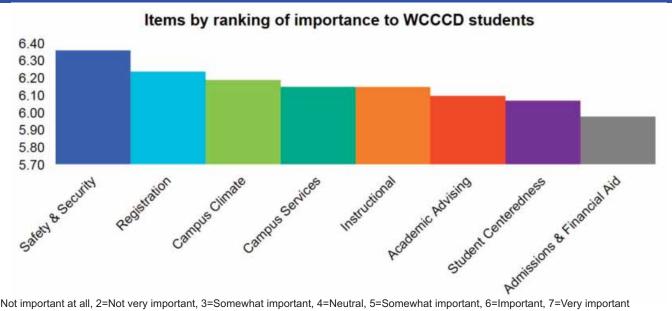
The Division of Institutional Effectiveness (IE) reviews national research trends to assist divisions, programs, and the District with annual and strategic planning initiatives. According to the University Business Magazine (who surveyed college presidents, chancellors, and provosts), admissions, access to related services and supports, including those related to campus visits, financial literacy, support for adult learners, and first generation students will be the priority focus areas for 2018.

#### Areas of focus: 2018 compared to 2017



Source: University Business Magazine, January 2018 Issue, "2018 Outlook," pp. 52-61

During Fall 2017, IE in conjunction with campus presidents and other institutional leaders implemented the Noel Levitz Student Satisfaction Survey (SSI). Below is a list of categories that students were asked to identify which items are of most important to them:



1=Not important at all, 2=Not very important, 3=Somewhat important, 4=Neutral, 5=Somewhat important, 6=Important, 7=Very important





#### Happening now!! Virtual Desktop Infrastructure Update

Staff from the Division of Information Technology (IT) met with the CEO of Teradici to discuss the impact of their technology we are using in our environment as well as new product offerings. WCCCD currently uses the Teradici PCoIP (PC-over-IP) protocol to deliver virtualized desktops to classrooms and labs that are currently using the Virtual Desktop Infrastructure (VDI).



#### **MAC Server Upgrade Project**

Staff from IT, along with MAC professionals, are in the process of implementing a new MAC server to upgrade and migrate the current windows based server to a new MAC server. The project is scheduled to start next week.







#### Hear and Now Campus Concert Series



The Hear and Now Campus Concert Series presented the Urban Stringz II Youth Ensemble at the Downriver Campus. The audience was treated to a wonderful evening of music performed by energetic youth.



The Hear and Now Campus Concert Series celebrated Black History Month with a jazz performance by Ed Sterling Stone featuring Smooth Jazz at the Downtown Campus.





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### **Health Science Center**



#### Anesthesia Program

The senior Anesthesia Technology students completed their Advanced Cardiac Life Support Training. The skills taught throughout this one-day course provided each student with the vital knowledge needed when responding to patient codes.

#### **Dental Lunch and Learn**

The Northwest Campus hosted Procter and Gamble for a Dental Lunch and Learn workshop. The first year dental students learned how to utilize evidence based decision making skills to develop patient based solutions.









### The School of Continuing Education and Workforce Development



#### Senator Debbie Stabenow Press Conference New Skills for New Jobs

Shawna Forbes attended Senator Debbie Stabenow's Press Conference announcing her New Skills for New Jobs agenda. Senator Stabenow's agenda focused on strengthening employer training partnerships, promoting existing business-skilled trade union partnerships, connecting students with career and job opportunities, and investing in job training opportunities for workers.



#### Expanding our Partnerships

We are excited to announce the newly developed partnership with Old Redford Academy through the Youth Enrichment Series (Y.E.S.) program. Continuing Education Instructor, LaSandra Nelson, presented "The ABC's of Bullying" to the elementary students.





### Michigan Institute for Public Safety Education

#### Emergency Vehicle Operations Training

The Michigan Institute for Public Safety Education (MIPSE) hosted Beaumont Medical Transportation's Coaching the Emergency Vehicle Operator Training for Ambulances.

#### United States Coast Guard Radio Training

MIPSE hosted the United States Coast Guard for their radio training. This is a special session to demonstrate and get hands-on experience with the new radios and emergency protocols.

#### Wayne County Sheriff's Department

Reprentatives from the Wayne County Sheriff's Department attended a Baton and Pepper Spray update class.

Representatives from the Wayne County Sheriff's Department also attended an Experienced Officer Fire Safety class.



#### Fire Fighters Student Lab Sessions



Vehicle Extrication



Vehicle Extrication



Ice and Water Rescue





### **District Police Authority**

#### **MCOLES Compliance Committee**

Members of the District Police Authority Michigan Commission on Law Enforcement Standards (MCOLES) Compliance Committee continues to review compliance measures throughout the District in order to maintain required annual training mandates. The MCOLES Compliance Committee conducts monthly meetings to do a comprehensive review of training, reports, arrest, uniforms, personnel, property, LEIN and sworn MCOLES matters to ensure proper licensing requirements and regulations.







### Division of Administration and Finance

#### **General Accounting**



The General Accounting team met this week to review and discuss General Ledger (GL) activity. The District's General Ledger function requires regular upkeep and review to ensure accuracy and that contribute to a quick, efficient year-end closing process.

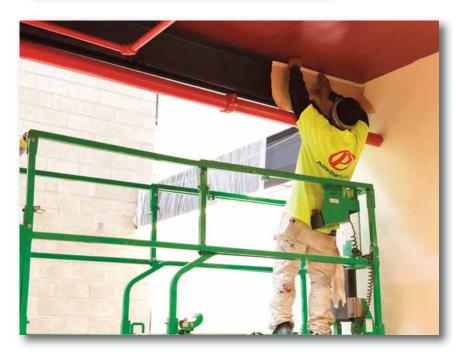


### Division of Administration and Finance Deferred Maintenance





Downriver Campus Comprehensive Painting Project







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### Division of Administration and Finance Deferred Maintenance



**Eastern Campus** Inspection and Replacement of Drain Pipes









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### Website Fast Facts Week of February 11 – 17, 2018



Personal and work voicemail accounts often contain sensitive and confidential information. Someone trying to gather information about you or about your workplace may know enough to attempt to log into your voicemail account. Experts advise to secure your voicemail with a password and delete old voicemails that you no longer need.

https://inspiredelearning.com/resource/security-awareness-tip-day/



- Page views 93,558
- Returning Visitors 50.8%
- New Visitors 49.2%
- Average Duration 3:37 mins

#### Top "10" Most Viewed Pages

Homepage Distance Learning Academic Program Faculty and Staff Resources Academic Schedules Downriver Campus Northwest Campus School of Continuing Education Financial Aid Downtown Campus

#### **Top "5" Countries**

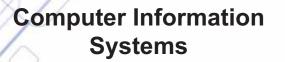
United States Canada Nigeria India Spain

#### Devices Used to Access Website

- Desktop 56.84%
- Mobile 39.39%
- Tablets 3.77%



### Information Technology Institute



WCCCD is committed to offering Computer Information System degree and certificate programs in preparation for students to meet the demands of the workforce.



ON TECHNOLOG



Whether students want to enter the workforce directly after completing their program or continue their education at a four-year university, they will be ready to excel in their chosen fields.





#### MULTI-CAMPUS DISTRICT

### **Downriver Campus**

#### **City of Taylor State of City Address**

The Downriver Campus hosted the Taylor International Rotary, City of Taylor, State of the City Address. Mayor Rick Sollars presented an update to the community on current services and initiatives.



#### **Craft Night with Dad**

The Downriver Campus hosted The Guidance Center Head Start "Craft Night with Dad." Arts and scraps helped students and their dads create crafts and learn about transportation and recycled items.





### MULTI-CAMPUS DISTRICT

### **Downtown Campus**

#### **Detroit Public Schools Community District Board Meeting**

Participants received information regarding community events, and the role and scope of Detroit Public Schools Community District (DPSCD) at the Downtown Campus. The audience also had the opportunity to engage in dialogue on community concerns, ideas and opportunities involving DPSCD.







### IULTI-CAMPUS DISTRIC

### **Eastern Campus**



### Student Success!

**Career Programs** 

Mark Colombo is a student in the Computer Numerical Control (CNC) Program and is gainfully employed with Loc Performance Inc., in Plymouth, Michigan. Prior to enrolling at WCCCD, Mark worked as a high school math teacher then decided to change careers. Mark is employed as a CNC Lathe Machinist with a starting salary of \$45,000. WCCCD is the only school in the area that offers an Associate of Applied Science Degree in Computer Numerical Control.

### **Northwest Campus**

#### Election Commission Training

The Northwest Campus hosted the Department of Elections workshop to train election workers.





### Legislative Corner News From Lansing

The House Oversight Committee again took up House Joint Resolution P (Runestad), which would amend Michigan's constitution and grant the Legislature authority to pass laws protecting freedom of speech, expression, and assembly at public institutions of higher education, including community colleges. The resolution moved out of committee on a party-line vote and now goes to the full House of Representatives. Many thanks to Kellogg Community College for attending today's hearing and attempting to defend our colleges.

The Committee briefly considered a substitute that would also give the state authority to oversee health and safety on campuses. While the Committee did not ultimately pass that version of the resolution, it is believed that it may be offered again on the House floor.





### MULTI-CAMPUS DISTRICT

### **University Center**



#### **Grosse Pointe Realtors Meeting**

The Grosse Pointe realtors attended a seminar that was designed to inform participants of the importance of following "due process," of changes to the National Association of Realtors Code of Ethics from 2017, and a review of any changes to the processes involving either an ethics or arbitration request.



The Detroit Association of Realtors





### MULTI-CAMPUS DISTRICT

### **Ted Scott Campus**

#### **Community Partnerships**

The Ted Scott Campus, in partnership with the Michigan State University 4-H Club hosted a workshop on goal setting and how to develop a plan to reach educational goals for middle school and high school students.





#### "Film as Art" for Senior Citizens

In partnership with the Friendship Center of Wayne and Westland, the Ted Scott Campus hosted a "Film as Art" workshop for senior citizens.

#### **Congratulations!**

Katie Nolan, Adjunct Faculty Member, has been accepted into the Penn State Doctoral Program in Entomology and will also be teaching a class at Harvard over the summer term. Ms. Nolan teaches Introductory Biology, Botany and Zoology.







#### **Donor Acknowledgements**



Members of the Scholarship Committee met to discuss donor letters that will be mailed this week. These letters are for those who participated by giving in support of WCCCD student scholarships through payroll deduction. When you support WCCCD students, you are making a statement that you believe in the importance of a quality, affordable education for everyone. Your contribution directly impacts the lives of our students and plays an essential role in our ability to fulfill our mission.

#### Ways to Give

**Payroll Deduction** - Through the WCCCD Scholarship Committee Annual Fund, WCCCD faculty and staff can make payroll deductions to the Scholarship Committee. Download the Payroll Deduction Form from the WCCCD website.

**Planned Giving** – Donors can leave a legacy at WCCCD by gifting to the Committee through trusts, wills, life insurance policies, etc.

#### Your Scholarship Contributions are Tax Deductible!

#### **Reaching Out to Emerging Donors**



#### According to The <u>Chronicle of Philanthropy (2018)</u>, "Today's donors are more sophisticated and diverse than ever, and fundraising experts warn that traditional appeals and approaches don't always resonate with Americans of all ages, races, and ethnicities."

Source: www.philanthropy.com/resources/toolkit/reaching-out-toamerica-s-emer/115



### Chancellor's Weekend Memo



**EDITOR: Julie Figlioli** 

CONTRIBUTING EDITORS David C. Butty Carolyn Carter Aracely Hernandez Tameka Mongo Priscilla Rodgers Rosita Thompson Susan Wiley

#### **Mission**

WCCCD's mission is to empower individuals, businesses and communities to achieve their goals through excellent and accessible services, culturally diverse experiences and globally competitive higher education and career advancement programs.

#### **Vision Statement**

Wayne County Community College District will be recognized as an institution that has achieved national and international recognition for enduring excellence as a comprehensive multi-campus community college district. WCCCD will focus on continuous selfevaluation and improvement; preparation of a highly skilled workforce in support of the Wayne County economy; student academic and career success, and leadership in strengthening the open door philosophy of educational opportunity.



