

#### **WCCCD Retirement Celebration**

The Division of Human Resources celebrated the 2017 Wayne County Community College District (WCCCD) retirees! I especially to thanked them for their many years of service to the District. Also in attendance was Board of Trustees member Dr. Patrick M. Kelley.



#### **Community Partnership Meeting**





#### **International Taste Fest**

**Downtown Campus** 



#### **International Taste Fest Continued...**







## International Programs and Global Partnerships

## Hamtramck International Outreach and Community Engagement

Staff from the International Programs Office, the Division of Student Services and the Mary Ellen Stempfle University Center attended the Detroit City FC vs. Windsor TFC soccer match in Hamtramck. This was an opportunity to reach out to residents of Hamtramck and share information about the District's new programs and registration. There were more than 5,000 people in attendance.













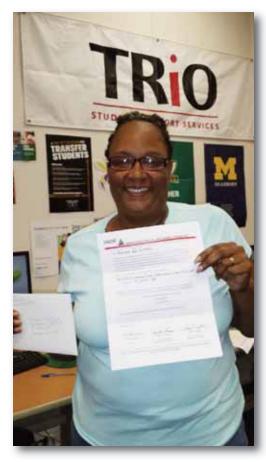




#### **Outreach and Recruitment**



Staff from the Division of Student Services represented the District at the Seventh Annual Blues, Brews and BBQ in Westland. WCCCD Board of Trustee member Sharon P. Scott also attended and showed her support.



TRIO student Karen Estes was awarded a \$1,000 scholarship from the Minvera Education and Development Foundation (MEDF). This scholarship will allow Ms. Estes to enroll in Fall 2017 courses towards completion of her degree.



WCCCD was among several community organizations that joined Oak Grove A&M Church for their eighth annual Community Day and Back to School Rally.







#### **Outreach and Recruitment**





The Division of Student Services provided onsite admission opportunities to residents of the Downriver community during the Allen Park Street Fair.



With the sound of the music as a backdrop at West Riverfront Park, Charivari Detroit 2017 was a great music festival with a diverse crowd in attendance. Our outreach team really enjoyed the enthusiastic crowd that showed interest in the educational programs that WCCCD offers.







#### **Student Services Calendar Review**



The Division of Student Services Calendar Review Committee met for a final check of the Spring 2018 calendar. Natalie White, Will Sampson, and Dr. Tammy Anderson reviewed the calendar for accuracy and compliance.





Congratulations to the Alpha Upsilon Zeta Chapter on their participation in the 2017 Hallmark Awards Program! In recognition of the chapter's accomplishments in competing in the program, a Certificate of Participation has been awarded.



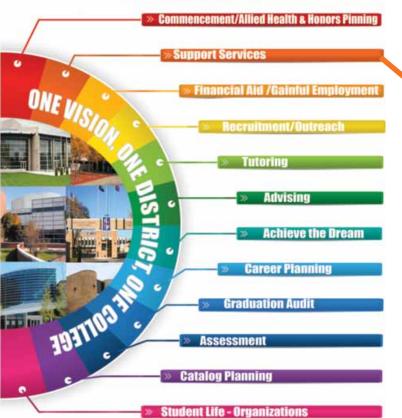






WAYNE COUNTY COMMUNITY COLLEGE DISTRICT

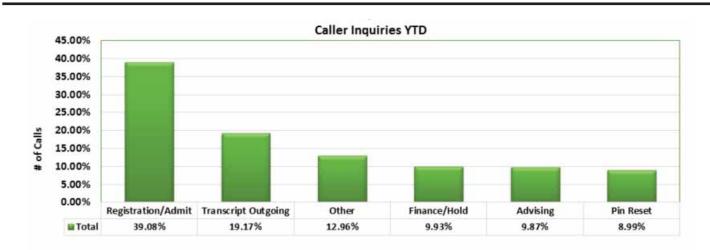
The Student Success Center is committed to providing our students with resources, services and programs that ca help them succeed both in and out of the classroom.





The Admissions and Records Office leadership team met with Northwest Campus administration to perform a point-of-service needs assessment. Campus visits are a part of ongoing efforts to maintain District and campus alignment in student services.

The Student Success Center is a comprehensive one-stop-shop for academic support services on campus.



During registration, the Admissions and Records Office manages various student inquiries on a daily basis. The chart above reflects the "Top 6" student inquiries since January 2017.



#### **District Command Center**

The District Command Center is in full swing reminding students to bring their missing documents to the Financial Aid Marathon at the Downtown and Downriver campuses. Students welcomed the reminders and are grateful!















#### **Financial Aid Marathon**

**Downtown Campus** 





#### **Division of Educational Affairs**

#### **Faculty Convocation**

Faculty Convocation is the District's bi-annual professional development opportunity where all instructing faculty, campus administration and divisions convene in support of instructional excellence to students.

#### WCCCD 2015-2020 Strategic Goals

#3 Development of institutional resources #4 advancement of instructional innovation #5 enhancement of student success and completion



#### **Faculty Resources**



For Students:

Access WebGate login, https://webgate.wcccd.edu/.

- 1. Select the Smarthinking link in the Main Menu.
- **2.** Click Access Online Tutoring on the following page for access to your personal Smarthinking account.
- **3.** Review the Smarthinking Student Handbook. It can be accessed from the Academic Resources tab on your Smarthinking homepage. This document will provide information on the use of this service.

#### **Career Programs**

WCCCD District Career Programs Initiative is in Week 11 of our 12 Weeks of Summer Career Focus Programs recruitment campaign. Each week, two career programs are promoted throughout the District. The two programs that are being promoted this week include Digital Media Production and Emergency Medical Technology.

Course Syllabi: Fall Semester Course Preparation
In preparation for the new fall semester, faculty are reviewing their syllabus for students following a checklist template for thoroughness.

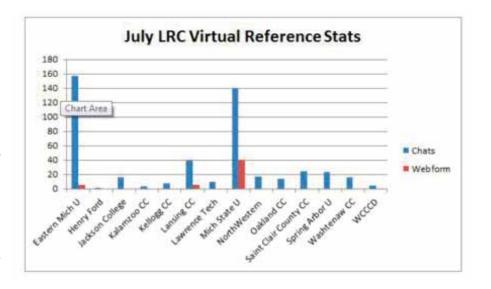




#### Division of Educational Affiars

#### Learning Resource Center

WCCCD dedicates several hours per week towards virtual reference services, as part of our membership with Midwest Collaborative for Library Services. Virtual reference responds to other inquiries from students at other institutions within the consortium.



#### **Distance Learning**

Distance Learning recently provided the Summer 2017 enrollment data on the Michigan Colleges Online website. These enrollment numbers are used for statistics and tracking for all Michigan colleges and are uploaded every semester.



# EMPATHY DEFINE FEEDBACK PROTOTYPE PROTOTYPE

#### **Design Center**

A Design Thinking model provides the WCCCD's Design Center an innovative, human-centered thought process to work through complex problems and to cultivate new ideas and approaches. WCCCD is among one of the first community colleges to use design thinking.



#### Professional Development Workshop

### **Navigating the Caregiver Highway**

"Navigating the Caregiver Highway" is a Professional Development partnership with Wayne State University's Institute of Gerontology. The second workshop in a four-part series focused on the promotion of successful aging for loved ones, obtaining resources, building skills and obtaining a deeper understanding of caregiving.





#### **Family Art Day**

The Heinz C. Prechter Educational and Performing Arts Center's Family Art Day was a celebration of all things art. The day featured hands-on art making activities and an engaging performance by Magic Carpet Theatre, art workshops, face painting and more.







#### **Cool Summer Film Fest**

The Heinz C. Prechter Educational and Performing Arts Center's Cool Summer Film Fest featured a matinee screening of "That Touch of Mink," a 1962 classic starring Cary Grant and Doris Day. Several community organizations and members attended the annual event.



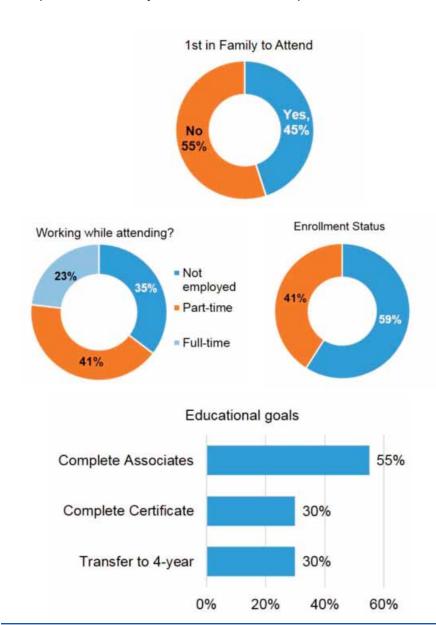


#### Division of Institutional Effectiveness

## What's Trending in IE: Veteran Student Demographics

The Division of Institutional Effectiveness reviews national research to support the admissions process. According to the Student Veterans of America (SVA) "only about half of the 200,000 service members who leave the military each year go on to enroll in college," despite surveys indicating that veteran students often outperform their peers in the classroom. Below are some sample census data compiled by the SVA Research Department:

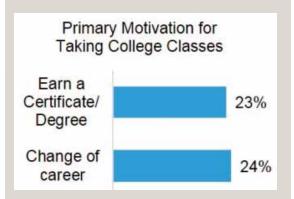
Below you will find some quick facts about the WCCCD veteran students who participated in the Veteran Student Experience Survey at the Eastern Campus.



#### **QUICK FACTS:**

#### National Veteran Student Demographics

Of the 1,736 veteran students surveyed 88% are 25 or older and 29% are between 25-29.



- 86% Are enrolled in school full-time
- 12% Are working to complete a two-year degree (AA/AS)
- 16% Attend a two-year public college
- 65% Were transfer students
- 6% Attend college in Michigan





Transformation Plan



#### **Happening Now: Tech Talk**

The Division of Information Technology (IT) has launched a new initiative called "TECH TALK". TECH TALK is a series of technical skills and knowledge building sessions that IT team members will participate in on a monthly basis; The sessions will:

- Strengthen their knowledge base
- Get hands-on experience
- Improve overall operational efficiency
- Build uniformity of processes/procedures

This initiative was created and is led by Dion Sloan and Ashrafur Rahman.





- Implement Call Tracker
  - Pilot location: District Call Center
- Implement Test Environment for Call Back function
  - Pilot location: Financial Aid Help Desk

#### **BANNER 9 (XE) PROJECT TEAM MEETING**

The Banner 9 (XE) IT implementation team met to discuss current project activities. The Degree Works upgrade needed to prepare for the Counts and Programs functionality was discussed. The team discussed the business process mapping effort that will optimize Banner 9 (XE) functionality for each module. The team also planned a user engagement session that will include a number of new feature awareness videos.











## School of Continuing Education and Workforce Development

#### **CE Instructor Orientation**



In preparation for Fall 2017 the School of Continuing Education (CE) held its instructors orientation and provided the latest development of CE processes and procedures.



Topics also included current information within the School Continuing Education: review of CE instructor manual processes; and professional development on Celebrating Diversity: Building Framework for Equity Mindedness and Networking. Through Dialogue.







#### School of Continuing Education



#### and Workforce Development

#### **Cyber Saturdays with the Inkster Community**

This is the third week of cyber learning for the students from the Inkster community that are participating in a technology summer experience at the Downriver Campus. Students are learning about technology associated with cybersecurity. The partnership is with the Service Builders Foundation of Alpha Kappa Alpha Sorority, Inc. Eta Iota Omega Chapter.



## CONTINUOUS OUALITY IMPROVEMENT

#### Office of Accountablity

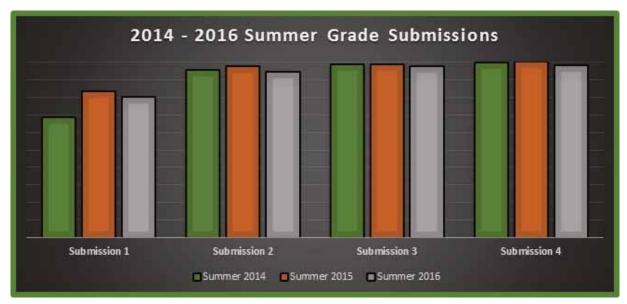
#### and Transparency

The Office of Accountability and Transparency is preparing the audit review for the Summer 2017 grade submissions. Each semester reconciliation of student grades are monitored to ensure timely submissions. The Divisions of Student

Services, Educational Affairs and Administration and Finance all work together to continually enhance the submission process for our students. The following process is in alignment with operational efficiency for grades submissions:

- 1. Enter Web-Gate
- 2. Enter you ID starting with A00 followed by your password
- Under Main Menu Go to Faculty and Advisors
- 4. Click on Final Grades
- 5. Select term, then submit
- 6. Select correct CRN and Course
- 7. Input grades
- 8. Click on the Submit button at the bottom of the page
- For step by step instructions, go to: www.wcccd.edu/fs/pdf/FacOnlineGuide.pdf

#### **Summer Grades at a Glance**











## Safety Awareness Seminar



















#### Division of Administration and Finance



#### **Preparing for the Fiscal Year-end Audit Season!**

The Division of Administration and Finance is preparing for the fiscal year end audit season. The District is consistently under review by both internal and external audit functions as well as routine Federal, State and agency compliance reviews. The scope of these audit/reviews, test compliance with the District internal controls and processes. There have been no audit findings for four consecutive years (FY 2013, 2014, 2015 and 2016) in the District's Single Audit Report.





#### **Health Science Center**



Students from Melvindale High School toured the Health Science Center to learn about the different career opportunities in health care that WCCCD offers.



#### Recruitment

Staff from the Health Science Center represented the District at Westland's' Blues, Brews and BBQ event to promote our career programs and academic classes.



Dr. Abby Freeman and Mathew Green met with Michael Dixon, Vice President of Human Resources from Beaumont Hospital, Royal Oak, Pamela Farris, CAO of Cornerstone Education Group and Jared Davis, Principal of Cornerstone High School, to discuss future educational opportunities and employment.



#### **Motor City Medical Mission Day**

Students faculty, staff, and Trustee Scott Holiday participated in the Motor City Medical Mission at Cobo Hall. Any uninsured or underinsured Metro Detroiter that may be in need of denta, optical, or health care had an opportunity to see more than 30 local doctors and 60 dentists who volunteered to provide free dental exams, cleanings, fillings and extractions, as well as free glaucoma and cataract screenings.



















## Division of Administration and Finance

\* Deferred/Preventative Maintenance



#### **Northwest Campus**

Masonary Repair Project

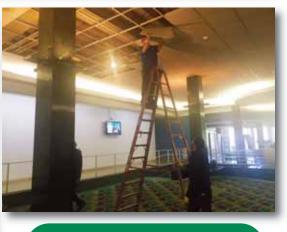




## Northwest Campus

Ceiling Tile Installation





## Northwest Campus

General Maintenance









The Website Committee met this week to discuss website update requests and current projects.



#### **Tech Tips**

Here are some tips that will help you protect your information when using public Wi-Fi:

- When using a hotspot, log in or send personal information only to websites you know are fully encrypted.
- Don't stay permanently signed in to accounts. When you've finished using an account, log out.
- Do not use the same password on different websites.
- Many web browsers alert users who try to visit fraudulent websites or download malicious programs. Pay attention to these warnings.
- Consider changing the settings on your mobile device so it doesn't automatically connect to nearby Wi-Fi.

#### Sources:

https://www.consumer.ftc.gov/articles/0014-tips-using-public-wi-fi-networks

https://www.lifewire.com/definition-of-service-set-identifier-816547



The WCCCD website had **99,488** page views for July 30-August 5, 2017!

#### **Top Ten Most Viewed Pages**

Homepage
Academic Programs
Distance Learning
Faculty & Staff Resources
Academic Schedules
School of Continuing Education
Northwest Campus
Downriver Campus
Financial Aid
Human Resources

#### Returning Visitors 65.8%

New Visitors 34.2%

Average Session 3:55 minutes

#### **Top Five Countries**

United States
Canada
Spain
Nigeria
India

Devices Used to Access Website:

**Desktop** 58.82%

**Mobile** 37.32%

**Tablets 3.86%** 



## Information Technology Institute

#### **Program Recruitment**

Students from Melvindale and Detroit Collegiate High schools visited the Northwest Campus to tour the L.E.E.D. Platinum Larry K. Lewis Education Center and the technology wing. The students learned about WCCCD'S Computer Information Systems degree and certificate programs.













## Michigan Institute for Public Safety Education

#### **Detroit Fire Department**

The Michigan Institute for Public Safety Education (MIPSE) hosted cadets from the Detroit Fire Department. They were given opportunities to experience extinguishing a car fire, searching for victims in a smoke filled environment and climb the aerial ladder to the third floor of the tower. They were also given a tour of the airplane and shipboard simulators.



































#### **Downriver Campus**

#### AARP Senior Community Service Employment Program

The Downriver Campus hosted AARP's Senior Community Service Employment Program. This program assists low-income, unemployed individual's aged 55+ obtain employment.



## The Downriver Campus hosted several community organizations:

- The Taylor International Rotary held their weekly meeting and workshop.
- ◆ Taylor Public Schools held an in-service workshop to enhance work performance and motivation of teachers in their field.
- ♣ Beaumont Hospital held their Diabetes Prevention Program's informational meeting.
- ♣ The Boy Scouts of America, Great Lakes District held their commissioners meeting. Executive board members discussed reports of council commissioner, treasurer, council operating committee chairs.
- The Detroit Wayne Mental Health Authority held their Behavior Technician Learning Series titled Preference Assessments.
- The Downriver Campus hosted The American Academy of Professional Coders Written Certification Exam.

## Wayne Metropolitan Community Action Agency held the following activities:

- Out-Wayne Continuum of Care meeting
- Foundations of Wealth Building workshop
- Senior Leadership Strategic Planning meeting

The Downriver Campus hosted a Federal Work-Study Orientation for Fall 2017



























#### **Downtown Campus**



## Fall 2017 Federal Work Study Orientation







## Wayne County Airport Authority – Detroit Metro Airport North Terminal Food and Beverage Outreach

The Wayne County Airport Authority hosted a presentation on the requirements needed to become a vendor with the airport authority. Topics included procurement overview; certification/participation requirements; build-out requirements; concessions opportunities and vendor networking.



























#### **Eastern Campus**

#### **Lawn Academy Campus Tour**

The Lawn Academy visited the Eastern Campus for a campus orientation along with a tour. Matthew Puwal discussed the admission process as well as career and academic programs available.





#### **Academic Advising Training**

The Eastern Campus hosted the Academic Advising Training Series. Marci Noutai, Will Sampson, and Tamara Pruitt discussed the overall SAP Appeal Process along with Degree Works and how students go about selecting programs. Other topics of discussion included creating an academic plan, understanding the features and learning to modify the plan of work.











#### Sounds of Summer: Middle Eastern Night

The Sounds of Summer Neighborhood Concert Series featured Middle Eastern Night with Dani Kashat at the Northwest Campus. Attendees had opportunity to tour the campus and review program offerings as well as enjoy the music.







































#### Mary Ellen Stempfle University Center

#### **University Partnership**

The Mary Ellen Stempfle University Center hosted the quarterly open house for the University of Michigan-Flint. The University of Michigan-Flint offers two online bachelor degree programs and the face-to-face RN to BSN Nursing Program through its partnership with WCCCD.







#### **Lawn Academy Orientation**

The Lawn Academy Program is designed to provide leadership training and mentoring to youth ages 11 to 17 through community service and academic leadership training modules. Module # 6– students participated in a workshop to learn how to leverage moments and to create character developing opportunities.































#### **Ted Scott Campus**

#### Van Buren Soccer Association Partnership

The Ted Scott Campus, in partnership with the Van Buren Soccer Association hosted a skills development and sportsmanship workshop.





#### **Community Partnerships**

The Ted Scott Campus, in partnership with the Romulus, Belleville, Wayne and Westland Chambers of Commerce hosted an intermediate Excel workshop for business owners and leaders in the community.





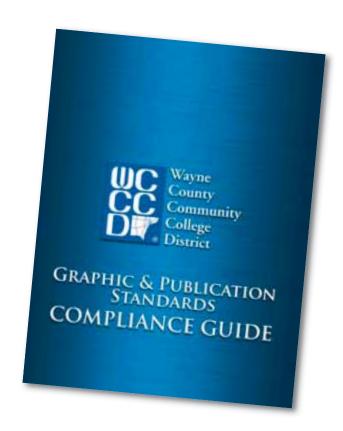


#### GRAPHIC & PUBLICATION STANDARDS

WCCCD strives for consistency and professional quality. Not only are we attentive about the use of our logos and other graphics, but we care about our identity as a whole. WCCCD has become a strong resource for other higher education institutions to conduct best practices.

Please acquaint yourself with WCCCD's Graphic and Publication Standards Compliance Guide and understand the importance of protecting and upholding the image of WCCCD. It is in our best interest to maintain as well as improve the WCCCD brand. The integrity of our institution shows that we have a lot to offer our students and community. WCCCD consists of five campuses and a university center. We must have one consistent aligned identity across the District, speak with one message, and serve one mission.

Thank you for your dedication to WCCCD,





James A. Melton

District Director of Visual

Communications and Compliance

Access the Graphic and Publication
Standards Compliance Guide
on the website at:

http://www.wcccd.edu/dept/pdf/WCCCD
GraphicComplianceGuide.pdf

Questions/Concerns? Please email: graphiccompliance@wcccd.edu







#### **Intercultural Competency Training Workshop**



Dr. Fidelis D'Cunha facilitated a session on equity mindfulness to faculty during the continuing education orientation.

#### **Intercultural Conversations: Urban Farming**









DaShonta Simpkins attended Detroit Employment Solutions Corporation (DESC) Youth Partnership meeting.



Mike Dotson attended a ribbon cutting ceremony for the new Bellville Health Care facility in downtown Belleville.



Johnesa Hodge and Dr. Abby Freeman visited Cuyahoga Community College with Dr. Jerry Sue Thornton. They discussed new and upcoming programs as well accreditation.



Anthony Arminiak met with City of Taylor, Mayor Rick Sollars to present a check to support renovations to projects within Heritage Park. Heritage Park will be a field lab for the District's new Horticultural Education Center and Michigan State University Partnership Landscaping Management Program.



Dr. James Robinson represented the District at the Michigan Occupational Deans Administrative Council meeting.



## Chancellor's Weekend Memo





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#### **Mission**

WCCCD's mission is to empower individuals, businesses and communities to achieve their goals through excellent and accessible services, culturally diverse experiences and globally competitive higher education and career advancement programs.

#### **Vision Statement**

Wayne County Community College
District will be recognized as an
institution that has achieved national
and international recognition for enduring
excellence as a comprehensive
multi-campus community college district.
WCCCD will focus on continuous selfevaluation and improvement; preparation
of a highly skilled workforce in support
of the Wayne County economy; student
academic and career success, and
leadership in strengthening the open
door philosophy of educational
opportunity.



