

Continuous Quality Improvement of Communication



In an effort to improve communication and present a consistent message throughout the District, our summer interns are assisting the Division of Institutional Effectiveness and the Continuous Quality Improvement Audit Center with data relative to customer service District-wide.

Healthcare Partnership Opportunities



This week I met with representatives from the Institute for Population Health of Detroit to discuss a collaboration on how to improve community health by providing expertise in various public health services such as immunizations, communicable disease, and many more. The discussion focused on educating the community on the importance of preventive care by providing the public with ongoing access and opportunity to services provided by public health institutes.

District Police Authority



Darnell Blackburn from the Michigan Commission on Law Enforcement Standards (MCOLES) Compliance Section met with members of the District Police Authority Command to facilitate entering cadets into the Michigan Information Training Network (MITN) as they prepare to attend the 17 week Macomb Police Academy. The vital data entered in the MITN system will follow them throughout their law enforcement career.

Upon graduation, the WCCCD cadets will become members of the District Police Authority and will have the powers of municipal peace officers and county sheriffs including the power to make arrests under the circumstances prescribed in the Michigan Compiled Laws for violations of state statutes, municipal or county ordinances. The WCCCD police officers will have state-wide jurisdiction and the authority to regulate and control traffic on the public way adjacent to all District owned or controlled property.

MAINTENANCE TRAINING

Several new officers are completing maintenance training to become certified Police Authority officers. The new officers are exempt from the MCOLES course of study given to trainees because they have previously been certified police officers in the State of Michigan. Some of the maintenance training was completed by Corporal Robert Goldman.



Criminal Justice Interns Meet with Wayne County Sheriff Benny Napoleon



Division of Student Services

MICHIGAN WORKS! Michigan Works! Partnership

The Division of Student Services has begun meeting with Michigan Works administrators to promote WCCCD's academic and certificate programs. The Michigan Works Association was established in 1987 to provide services and support to Michigan's Workforce Development System. Students will be able to receive scholarships to enroll in WCCCD's hottest new certificate programs.

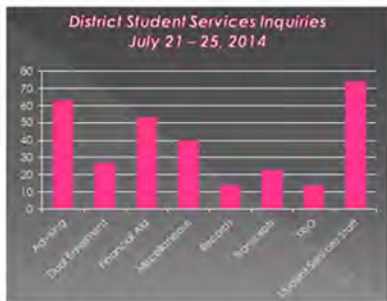


Student Executive Council

The Student Executive Council (Student Government) has met to begin a discussion on creating a stronger presence on the campuses. The council has implemented new short term, annual and long term goals in order to retain current students and attract new students to WCCCD. Other topics included the Global Conversations Speaker Series, Student Advocacy Day, and Welcome Week. They quoted their goal was to get more student's engaged.

District Student Services Inquires

The Division of Student Services is identifying and responding to student needs with personalized services. The chart below shows that advising and financial aid were the top two areas of inquiry.



Student Life

The Division of Student Services is launching the WCCCD Student Selfie campaign to promote student life. Selfies must include any of the campus locations, taken any time of day, and inside or outside the campus property. The student with the best "selfie" will win a prize and the campus with the best consecutive selfies will also win a prize. Please send all selfies to Vernessa Coleman, Associate Dean of Student Life at vcolema1@wcccd.edu. Take a Selfie and send it in!

WCCCD Athletic Program

WCCCD's men's and women's 2014 cross country team schedule has been published. Christopher Spratling will be returning to the men's team. Mr. Spratling was one of WCCCD's top runners last year. Kiki Johnson and DeRaina Stinson will be returning to the women's team.

Go Wildcats!



Financial Aid Marathon

The Financial Aid Office had a Financial Aid Marathon at the Downriver Campus. Marathons help prepare students for enrollment for the upcoming semester by ensuring all of their financial aid concerns are addressed. Students met with financial aid representatives who were able to process documentation and post awards on the spot. A team of academic advisors were also on hand to provide Degree Works academic plans to guide the students to program completion. Students enjoyed popcorn and viewed financial aid updates via FinAid TV while waiting to be assisted.



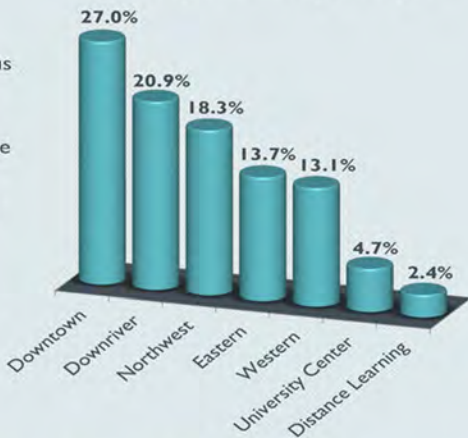


Student Survey of Instruction (SSOI) District-wide Summary Report Spring 2014

Key Findings

- ❑ A total of **7,940** students completed the survey online, compared to **8,182** in Spring 2013
- ❑ **94.5%** of respondents agreed the instructor presented the course syllabus the first week of class
- ❑ **92.1%** of respondents agreed the instructor was knowledgeable about the subject matter
- ❑ **91.5%** of respondents agreed that the instructor presented clear goals and objectives for the course
- ❑ **91.2%** of respondents indicated that they were provided opportunities to participate in class and ask questions
- ❑ Overall, there was an **86.6%** positive rating district-wide of all the content areas evaluated

% of Respondents by Campus



Distance Learning

Distance Learning Mode



Distance Learning Experience	% Yes	% No
The technology used in the course enhanced my learning experience	84.6%	15.4%
I would enroll in another Distance Education course offered at WCCCD	94.1%	5.9%
I was comfortable interacting with the technology in this course	95.2%	4.8%

Educational Affairs Academic Dashboard

One of the Key Performance Indicators (KPI) on the Division of Educational Affairs Academic Dashboard is "placement," which refers to both the opportunities students receive before they graduate to work in a professional setting and employment once they graduate. Strong relationships with community partners are critical to this KPI. This week, Dr. Stephanie Bulger and Dr. Abby Freeman, Provost of Health Sciences at the Northwest Campus, visited 18 of our clinical affiliates for nursing to greet our partners with a special token of appreciation. One of our partners from Oakwood Hospital emailed Dr. Bulger to thank her for this most important visit. See our clinical coordinators in the photos from Oakwood Hospital Taylor, Henry Ford Wyandotte Hospital, Garden City Hospital, and Sinai-Grace Hospital.

"Dear Dr. Bulger,

I am so very sorry that I was unable to meet you today! I just got out of a meeting but had to take a moment to thank you for coming to Oakwood Corporate Services to drop off the wonderful gift. Thank you for the terrific Pure Detroit goodies and for the invite to see Dottie Deremo. What a wonderful surprise! You made my day! The only thing that would have been better is if I would have been able to meet you as well."

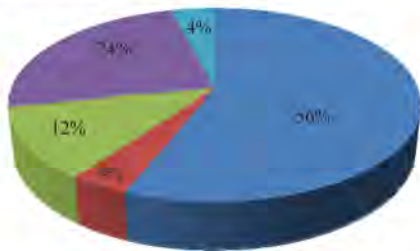


Academic Program Planning

New and modified academic programs have new course sequences in the college catalog. Sometimes, due to these program changes, students may be enrolled in some of the correct classes, but they might not know about registering for additional classes that are designed to be paired together. Staff in the Regional Program Planning Office have been able to identify some registration opportunities for students and we have notified the Student Services staff on various campuses about the opportunity students have to register for these additional classes. Hearing back from the advisors about how happy the students were when they received this registration advice makes the extra effort to support student completions all the more rewarding.

Center for Distance Learning

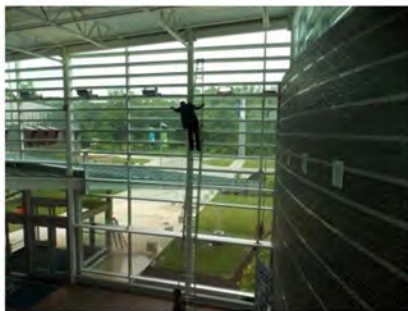
Community colleges across Michigan use various methods to establish course standards. WCCCD's Center for Distance Learning uses guidelines based on external standards to ensure the quality and rigor of our academic courses. WCCCD's Distance Learning courses teach the very same competencies as the face-to-face courses offered at a campus; they have the same content and they transfer to other colleges and universities in the same way that on-campus courses do. The graph below indicates some of the methods that other colleges use to establish their standards.



- Internally developed standards (14)
- MCCVLC Online Course Development Guidelines/Rubric (1)
- Other (3)
- Quality Matters (6)
- No answer (1)

Deferred Maintenance Repair

NORTHWEST CAMPUS: A variety of maintenance and repair jobs were performed at the Northwest Campus. These jobs include rebuilding an existing catch basin, installation of ADA door equipment and building weather monitor. In addition, seasonal maintenance for the cooling system was conducted.



Innovation 101

Creativity is About the Idea and Innovation is About Execution

"An organization mired in complicated processes and short-term results is simply not in a position to encourage innovation, no matter how many new programs its leaders talk about or implement, or how often they demand innovation from their employees."



"An organization that empowers its people to think critically, question relentlessly and act boldly is by default an innovative organization, the kind that will own the future."



"As the speed of change increases and demand for results continues to grow, critical thinking in all its forms—questioning, creating, inventing, exploring—too often takes a backseat to efficiency and output."

"Too many CEO's and executives insist that employees try to build on bad things rather than allowing them to tear down the bad and do something new. Employees eventually become complacent zombie workers, repeating the same thing day after day, lacking any incentive to be innovative."



In an effort to access District-wide staffing, the Division of Human Resources met with the campus presidents to discuss staffing alignment. This was an interactive meeting that has established our critical baseline data for staff verification, assessment, reconciliation and analysis of staffing levels at each campus.

This is one of the many robust discussions that will occur over the next few weeks in support of the District's teaching, learning and community service objectives.

Dental Hygiene Program

The Dental Hygiene Program partnered with the Greening of Detroit. Students participated in a training session to assist with the annual Detroit Garden Cruise to promote sustainability and the importance of environmental issues.

ADEA | THE VOICE OF DENTAL EDUCATION

Jo Ann Allen Nyquist was invited by the American Dental Education Association to participate in a small focus group of dental hygiene program directors to review a pilot of the Allied Dental Education Survey which will be distributed throughout dental hygiene programs in the United States.



IN THE MAIL...

Special Thank! JoAnn Nyquist received the following note of appreciation from Sister Williams at United Sheep:

"During one of our Service Saturday's events in Detroit, because of your donation, not only were we able to provide more than 50 meals but we were able to compliment them with the proper tools to help clean and brighten smiles! Your donation was our Ministry's very first and for this you and WCCCD will always have a warm place in our hearts. We appreciate all that you do!"

Learning Resource Center



Collection Development Cycle

An important function of academic libraries is to select, maintain, and provide access to relevant resources that support the curricula of the District. This important function is achieved through the Collection Development Cycle:

- **De-selection or Weeding of the Collections** – The Learning Resource Centers actively de-select and remove items from collections during the Summer term each year.
- **Selection of New Materials** - This phase usually begins in the Fall semester. During this phase, the staff work closely with the campus academic administration and faculty for the recommendation of materials to purchase. Please send your recommendation for new materials to your campus LRC by September 15, 2014.
- **Acquisitions**– This phase involves purchasing materials to add to the collections within the budgets. It is very costly to duplicate items, so the LRC's purchase books, multimedia items, and instructional materials to support the programs by campus. The discipline areas materials are distributed evenly within the LRC's.

The cycle continues throughout the academic year to strengthen existing collections and develop new collections to support the new programs.



Professional Development Opportunities

The following library technology classes are available through distance learning for Fall 2014:

LBT 100 CRN 98062	8/21/14-12/10/14	3 credits
LBT 105 CRN 98063	8/21/14-12/10/14	3 credits

Registration is open and a great way to learn more about the field of librarianship and understand better how to use library resources/services for Learning Resource Center (LRC) staff.

District Engagement Workshop



Strategic Communication and Marketing Meeting



Chat with the Chancellor

The summer interns attended an afternoon chat with the Chancellor. Students were provided an opportunity to discuss their careers with Chancellor Ivery. He provided them a wealth of advice from a CEO's perspective as they continue their educational goals and eventually enter the workplace. Interns provided feedback about the chat. "It was very nice of him to share his life experiences with us." "You don't always get the opportunity talk to a CEO who is so down to earth." "We learned a lot about preparing for the real world of work."

WCCCD Receives Platinum L.E.E.D. Certification

WCCCD received Platinum L.E.E.D. Certification from the U.S. Green Building Council for the construction of the Larry K. Lewis Education Center at the Northwest Campus. We are the second in the state to have earned this prestigious award. Hamilton Anderson was the architect for this project.





As a member and supporter of the Images and Perceptions Diversity Conference, Muna Khoury was presented with a certificate of appreciation to show gratitude for the value WCCCD places on diversity, inclusion, and the vital conversation that brings communities together. The Images and Perceptions Diversity Conference Board and 3-D Consulting and Communications Team wished to express their deepest gratitude for WCCCD's support and participation in the 11th Annual 2014 Detroit Diversity conference. As a result of the support, more than 375 students, professionals, government officials and community members participated in a day of learning, networking, eclectic and dynamic conversation on Diversity and Inclusion, and walked away with life altering tools for effective change to apply in their personal and professional environments.



Wayne County Community College District Alumni Relations



WAYNE COUNTY COMMUNITY COLLEGE DISTRICT

SCE&WD

SCHOOL OF CONTINUING EDUCATION AND WORKFORCE DEVELOPMENT

People in a variety of professions and businesses participate in professional development to learn and apply new knowledge and skills that will improve their performance on the job. In education, research has shown that teaching quality and school leadership are the most important factors in raising student achievement. For teachers and school district leaders to be as effective as possible, they continually expand their knowledge and skills to implement the best educational practices. Educators learn to help students learn at the highest levels.

This week Shawna Forbes and Melodie Bunkley represented the District at the Michigan Association of Continuing Education and Training (MACET) conference. Topics discussed included health programs for student success, partnerships, importance of soft skills necessary for the workforce, women in leadership, apprenticeships and branding.



During the week of July 21-26, 2014, the District served 413 participants by partnering with 13 community organizations.

- Downriver - 179 students
- Downtown - 188 students
- Eastern - no report
- Northwest - 40 students
- Western - 6 students



Help Desk

The Help Desk is designed to provide students, staff and faculty with an immediate point of contact when they experience problems with their IT services. The Help Desk must provide :

- Single point of contact for IT interruptions
- Computer or Software consultations
- Tracking capabilities of all incoming problems
- Problem resolution

To provide the best customer service and as part of the Quality Assurance process, the Help Desk Team is conducting a 90-day period audit. They are reviewing all the open tickets over the last 90 days. The user is contacted to check if the issue has been resolved. This is a step forward in improving the IT services provided to District-wide users.



Information Technology Transformation Plan

The Division of Information Technology continues to look to the future and how WCCCD's investments in technology will shape the future of the District. As capital improvement projects continue, the IT Department looks to the new forms of technology that will benefit student learning and District governance. The Division still faces several challenges despite the broad support that the Department has gained over the years. The "man" hours and staff required to support such growth also grows exponentially.

WCCCD's IT Transformation Plan is a ten-point portfolio for ensuring that the District has the infrastructure to deliver high quality educational services now and in the decades to come. This transformation plan is not only imperative because it yields immediate advantages, but also because it delivers sustainable results. It is an important, necessary and even unavoidable investment for the future of the District – one which will ensure that we are using the power of technology to accomplish our mission.



Government Relations

- There is pending legislation for an amendment to the State Constitution of 1963 to amend section seven of Article VIII. This amendment will guarantee in-district tuition to all veterans attending community colleges.
- Supporting the Personal Property Tax Proposal: As a reminder, Michigan Citizens for Strong and Safe Communities, the coalition supporting Proposal 1, is seeking letters to the editor. Proposal 1, which will appear on the August 5 ballot, would implement the recently enacted personal property tax reforms.
- Michigan Competitive Workforce Coalition: At the Summer Board of Directors meeting this week in Traverse City, the Michigan Community College Association (MCCA) voted to join the Michigan Competitive Workforce Coalition in support of legislation that would add sexual orientation and gender identity as protected classes under Michigan's Elliott-Larsen Civil Rights Act.
- Bills to Watch: A quick reference of all the bills relevant to community colleges introduced in the 2013-14 Legislative Session is available on the MCCA website.
- New Workforce Law Signed: Last week, President Barack Obama signed into law the Workforce Innovation and Opportunity Act (WIOA). The bipartisan, bicameral bill reauthorizes the Workforce Investment Act, and contains a number of positive aspects for community colleges.
- Biden Report Released: In conjunction with the signing of WIOA, the Administration has released Vice President Joe Biden's report of federal training programs. The report highlights the need to better align workforce training programs with industry needs, as well as the benefits of apprenticeship programs and partnerships. It also features the progress that has been made at community colleges under the TAA Community College and Career Training Grants program (TAACCCT), and calls for a new \$6 billion Community College Job-Driven Training Fund to succeed TAACCCT.





The Downriver Campus hosted the Bookworm Club where participants listened to the book "Papa Take My Hand" by Angela Ivery and Curtis Ivery. Students participated in open discussions about the story, as well as learning to love reading.

Bookworm Club



Michigan Institute for Public Safety Education

The Michigan Institute for Public Safety Education (MIPSE) hosted the Detroit Fire Department's Training Division for a live burn exercise and state practical review.



MIPSE hosted a Safe Kids Child Passenger Safety (CPS) Certification Program for a CPS Technicians Training Workshop. This program is sponsoring a National Standardized CPS Certification course to train individuals on teaching parents how to transport their children safely.



MIPSE hosted the District's Public Safety officers for a two-hour CPR, automated external defibrillator and first aid maintenance training course as part of their Police Authority training.



on the move

- Sandra Thompson attended The Taylor Conservatory Foundation Fundraiser. The celebration featured a musical performance by Brian Newsom and guest speaker Jack Myers of the Taylor Veterans Museum.
- Anthony Armiak attended the Community Care Services Strategic Planning meeting.
- Gil Solis of Safety and Compliance attended the 501 Trainer course in occupational safety and health standards.



The Downriver Campus hosted The Information Center meeting with Healthy Michigan agents to help coordinate outreach, enrollment activities and assist agents in connecting enrollees with primary medical care providers. They discussed developing a model to effectively reach all eligible Healthy Michigan applicants.

HONORING COLEMAN A. YOUNG

The Downtown Campus honors the late Mayor of Detroit Coleman A. Young for his 20 years of service for the city of Detroit with a beautifully engraved commemorative plaque. The plaque is a reminder of the great strides Mayor Young made for the community.



CAMPUS IMPROVEMENT

Minor repairs are being made to the floors in the main hall at the Downtown Campus.



International Tastefest

Saturday, August 2, 2014
10:00am-4:00pm
Downtown Campus



FEDERAL WORK STUDY ORIENTATIONS

The Eastern Campus served as the host for the first in a series of Federal Work Study (FWS) orientations to be held for the Fall semester. More than 20 students received updates on required federal guidelines and completed placement packages. These orientations will facilitate early placement of work study assignments by the first day of class for Fall 2014.



MONEY MATTERS FOR YOUTH CAMP

This week the Entrepreneurial Institute and Resource Center hosted Money Matters for Youth Camp with Gail Perry-Mason, Financial Coach, Author, and Speaker. During the week-long camp, investors learned the basics of money management and financial investing. The goal was to help them understand how to create and build wealth.





NATIONAL
BLACK CHILD
DEVELOPMENT
INSTITUTE, INC.

Downtown Campus





Healthcare Super Heroes Summer Camp

The Northwest Campus concluded their 2014 summer camps with a fantastic Healthcare Super Heroes Camp. Some of the activities included practicing how to properly place on and remove sterile gloves, observation of the dissection of a fetal pig, instruction on how to wrap wounds, stop bleeding, apply bandages and splints, and employ safe transport of an injured person.



Day 1 Dental Hygiene

Wayne County Community College District Healthcare Super Heroes

July 21-25, 2014



Day 4 Pharmacy Technology



Day 2 Emergency Medical
Technology



Day 3 Surgical Technology



Day 5 Nursing Program

Pharmacy Technology

Keith Binion attended the Pharmacy Technician Educators Conference in Lexington, KY. The mission of the conference is to assist the profession of pharmacy in preparing high quality, well-trained technical personnel, and promoting the profession of pharmacy. This is achieved through education and practical training, professional activities, continuing education, and dissemination of information and knowledge to members, pharmacy organizations, and other specialists and professions.



Congratulations!

Due to her outstanding contributions to DALNET committees over the years, Loretta Hunter, Northwest Campus LRC Coordinator was asked to serve on the DALNET Cataloging and Database Standards committee. This committee will start meeting in October.



UNIVERSITY CENTER—WEST

The Mary Ellen Stempfle University Center—West is quickly becoming a District reality. The physical space for the center has been identified at the Western Campus. Improvements are being made so that the Center will be up and running for Fall 2014. Meetings with potential university partners continue to be held. The first program cohorts are being identified.

Please look for announcements on these and other news at the University Center—West in the weeks to come!



MARY ELLEN STEMPFLE UNIVERSITY CENTER

The Mary Ellen Stempfle University Center hosted youth for the Money Matters Camp. Jonathan Quarles, Jeffrey Taylor and Cherish Thomas served as speakers and provided positive, motivational messages to the participants.



Rev. Frank Raines, III and Dr. Sandra Robinson met with Minister Leslie Watson Malachi, Director of African American Religious Affairs for People, American Way Foundation in Washington, D.C. to discuss educational partnership opportunities available for faith-based community members in Southeastern Michigan.



Orlando Wilkins represented the District at the Veterans Community Action Team's Leadership Forum sponsored by the Michigan Veterans Affairs Agency. The forum provided vital information on State initiatives that support our community's veterans, their needs and opportunities to address those needs.



Western Campus



The Western Campus is partnering with Lawrence Technological University (LTU) for the annual Robofest robotics competition. Robofest is an annual autonomous robotics competition for 5th-12th grade and college students. Robofest

provides an environment for students to design, construct and program robots while developing science, technology engineering, mathematics, computer science, creativity and problem solving skills.

on the move

Mike Dotson attended the July Board of Directors meeting for the Juvenile Diabetes Research Foundation.



Western Campus staff worked with faculty members of the Heating, Ventilation and Air Conditioning (HVAC) Program to prepare for the Fall semester in light of program modifications and lab requirements. The HVAC Program has been updated to keep in line with current industry trends and practices. As a result, faculty have worked to make sure the lab is set up to coordinate with these changes.



Wayne County Community College District's
 School of Continuing Education in Partnership with
 Services for Older Citizens, Beaumont Health System,
 Shore Pointe Village Assisted Living Facility, Shore Pointe Nursing Center
 BrightStar and CVS Pharmacy Present

The 9th Annual Senior Fun Day

Thursday • August 14, 2014

9:30 a.m. – 3:00 p.m.

Grosse Pointe War Memorial

32 Lake Shore Drive, Grosse Pointe Farms, MI 48236



Jerry Hodak



9:30 a.m.-10:15 a.m.

Registration

9:45 a.m.-10:15 a.m.

**Early Workshop:
 Tai Chi Class Demonstration**

Tai Chi is a gentle, flowing Chinese art that improves balance, flexibility, relaxation and concentration
Presenters: Ms. Elaine Frost and Mr. James Ellis,
 Wayne County Community College District Instructors

9:30 a.m.-12:30 p.m.

Document Shredding

10:30 a.m.-11:45 a.m.

"Mindful Living" - Panel Discussion

- Guided Imagery and Stress Reduction
- Integrative Medicine
- Acupuncture
- Clinical Massage

12:00 noon

Lunch & Entertainment

1:00 p.m.-2:00 p.m.

Keynote Speaker, Jerry Hodak

"Weathering the Storms" – The Life and Times of a TV Weatherman

COME AND ENJOY!

- Free Box Lunch
- Document Shredding
- Educational Seminars
- Dynamic Speakers
- Entertainment
- Ice Cream

Open To the Public at No Cost!

To register for this dynamic program, please contact
 Services for Older Citizens (SOC) office at 313-882-9600

Presents

A Community Hands Only CPR Day!

Friday, August 8, 2014

CLASS START TIMES:

10:00 a.m. • 11:00 a.m. • 12:00 p.m. • 1:00 p.m.

Downriver Campus

21000 Northline, Taylor, MI 48180

Cardiopulmonary resuscitation (CPR), is an emergency procedure performed on people suffering cardiac arrest. The purpose of CPR is to provide a continuous flow of oxygen to the lungs and brain until the person regains consciousness. The human brain can only survive an average of five minutes without oxygen, after which time permanent damage is done. By performing CPR on a victim, the rescuer is increasing the chances for a full recovery.

This seminar will educate interested participants on administering the lifesaving technique along with identifying the signs of choking and heart attack in accordance with the American Heart Association.

The Power to Save a Life!

Open To the Public at No Cost!

For more information, call 734-946-3500. For a listing of all special events throughout the District, please visit our website at www.wcccd.edu

Authorized Provider
of CPR and ECC Courses

American Heart
Association
Learn and Live





SAVE THE DATE

Tuesday, September 30, 2014 • 6:00 - 9:00 PM



Presents

WORLD RENOWNED ASTROPHYSICIST

**DR. NEIL
DEGRASSE
TYSON**

Please join Wayne County Community College District as we celebrate nearly two decades of student success at the Chancellor's Banquet with an outstanding presentation from

WORLD RENOWNED ASTROPHYSICIST

**DR. NEIL
DEGRASSE TYSON**

The banquet will be held on

Tuesday, September 30, 2014

at the Detroit-Marriott-Renaissance Center.

We hope you will be able to join us for this very exciting banquet. All proceeds will go to the WCCCD Student Scholarship Fund.

Tickets at \$150 each will be distributed on a first come first serve basis. To reserve your seat now call: 313-496-2510.