## **CHANCELLOR'S WEEKEND MEMO**

April 4, 2014 Number 929

## **GLOBAL CONVERSATION WITH DETROIT POLICE CHIEF JAMES CRAIG**

The Global Conversation's Speaker Series hosted Detroit Police Chief James Craig. Bankole Thompson and Chief Craig discussed what's happening in the city and major changes to occur in upcoming months.









## **CONVERSATION WITH DR. RICHARD SHAINK**





As part of our professional development initiatives, Dr. Richard Shaink, President of Mott Community College, spoke about principles of leadership to senior administrators and shared his reflections on 14 years as president.



## **DISTRICT ENGAGEMENT WORKSHOP**

Dr. Randall Miller and I stressed the importance of leadership with humility to our newest administrators and staff, followed by Tony Arminiak providing a president's perspective on leadership within a multi-campus district. Dr. Sandra Robinson hosted the group for a discussion and tour of the Mary Ellen Stempfle University Center.











## AWESOME CUSTOMER SERVICE!

Great customer service is a key factor for any institution and a valuable tool in creating and enhancing relationships throughout the community. When one is commended for exceptional customer service, they are recognized for their commitment, friendliness, dedication and hard work. This

week, Ilanda Robertson from the School of Continuing Education and Workforce Development received a dozen red roses and a card from Cherrell Major. Ms. Major came to WCCCD with one goal, to complete her high school education. With guidance, instructions, and encouragement from Ms. Robertson, Ms. Major not only reached that goal but she enrolled at WCCCD to pursue her associate's degree. She will graduate this May. Ms. Robertson shows all of her students the same care, interest, attention and tough love needed to be successful in the Adult Education Program. WCCCD would like to honor Ms. Robertson's commitment to our Adult Education students and for going above and beyond the call of duty.

## **ON THE MOVE...**

Carolyn Carter attended the Michigan Historical Society Annual Conference. The workshop she attended was titled, "The Underground Railroad (UGRR): Dispelling Myths and Telling Our Stories in the Detroit River Region. UGRR



Detroit River Region. UGRR descendants Leslie Williams, descendant of William Webb; Kimberly Simmons descendant of Carolina Quarlls and Christina Napier descendant of William Lambert presented stories of their ancestors and how the participated in Detroit's Underground Railroad.



# **Division of Student Services**



## Michigan College/University Partnership (MICUP)

Newly selected WCCCD interns for the Michigan College/University Partnership (MICUP) were interviewed this week by Kellie Raffaelli, Michigan Technological University MICUP Coordinator, Vernessa Coleman and Judy Smouter.

During the interview, internship finalized, paperwork was students picked their Michigan Technological University (MTU) three credit course and details for their research projects were provided. Students were excited about the opportunity of doing research about university professors and araduate students. The new interns will travel to MTU on May 11, 2014.



#### On The Move ...

Adrian Phillips and Hasina Philyaw represented the District at the Wayne County Community Action Team's (VCAT) Open Forum. The conference, which was sponsored by the Michigan Veterans Affairs Agency and the Altarum Research Institute, focused on resources for veterans such as assistance with housing, education, transportation, utilities, and healthcare.



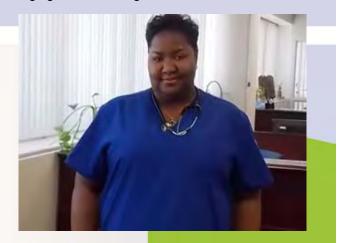
## **STUDENT POPULATIONS**

WCCCD student Charles Guye received assistance with completing the Michigan Louis Stokes Alliance for Minority Participation 2014 Summer Undergraduate Student Research Application. Mr. Guye also received help in preparing an updated resume, advice on how to obtain letters of recommendation from an instructor and help with editing the application. He is pursuing an Associate of Applied Science Degree in Computer Information Systems and has maintained a 3.94 GPA.

## CARL D. PERKINS SCHOLARSHIP

WCCCD student Latrice Lewis is a recipient of the Carl D. Perkins scholarship for the Spring 2014 semester. She was awarded scholarship funds to purchase a needed stethoscope to complete her final nursing course in Medical Surgical Nursing IV.

Ms. Lewis is a single mother with two daughters ages six and ten. She is on schedule to graduate with an Associate of Applied Science in Nursing this May. She is extremely grateful for the new stethoscope because she was using a disposable one during clinical. Latrice said no matter how hard things got, she didn't give in.



Latrice Lewis

## DISTRICT FINANCIAL AID DEPARTMENT STUDENT LOAN MANAGEMENT CENTER

The District Financial Aid Department's Student Loan Management Center (SLMC) is committed to providing students with the best information to help them become responsible stewards of their student loans. The SLMC sent out its quarterly email to all borrowing students which focused on steps to avoid delinquency and subsequent defaulting on their student loans. Students received information, as well as links to tools and resources to aid them in understanding loans, loan agreements, tracking loans online, and repayment plans.



## MICHIGAN OPERA THEATER CLUB PRESENTS "A VIEW FROM A BRIDGE"

This workshop was designed to educate individuals about the many facets of opera, which in turn will expand their cultural experience. Students, faculty and staff enjoyed a free concert performed by several cast members from the current stage production of "Porgy and Bess."



**NURSING NEWS...** 

Dr, Caroline Peltz has been invited to present her research, "Mentoring as it Relates to Persistence in Associate Degree Nursing Students," at Sigma Theta Tau International Honor Society for Nurses Region 10 Conference 2014. The conference theme is "Bridging Nursing Leadership and Research: What will the Future Hold?" The conference will be held on April 25-26, 2014 in Ann Arbor, Michigan.

## **FOOD SERVICE MANAGEMENT**

Marion Hubbard, Food Service Management (FSM) instructor, took students in the FSM 105 class on a field trip to Henry Ford Hospital. Ms. Tina Wooley, Food Service Management Supervisor and a former WCCCD graduate facilitated the tour. Ms. Wooley gave an excellent tour of the massive food service facility and agreed to partner with WCCCD in offering Henry Ford Hospital as a practicum site for students.

## IN THE MAIL ...

Northwest Campus student Kevin Tweedy took the time to send a note to Kimberly Rice, Financial Aid Advisor, for helping him with an appeal process:

"My appeal for reinstatement of my financial aid was successful. Thank you for taking the time to make sure everything in my file was in order. I appreciate it. Thank you!"





## PARTNERSHIP OPPORTUNITY FOR PHARMACY TECHNOLOGY PROGRAM

Keith Binion, Pharmacy Technology, met with Sandra Willis, Supervisory Pharmacist for the John D. Dingell VA Medical Center. The purpose of the meeting was to discuss possible partnership opportunities with the VA Medical Center and WCCCD's Pharmacy Technology Program. This partnership would provide an opportunity for our students to complete their clinical rotations in a teaching hospital that offers training in both hospital and community pharmacy.





## **ADMINISTRATION AND FINANCE**

The Division of Administration and Finance has begun WCCCD's Multi-Campus Budget Development Process for the 2014-2015 academic year. This process is a participatory approach that requires involvement from vice chancellors, cost center managers and campus presidents. The Division in collaboration with the Offices of Institutional Effectiveness and Executive Administration oversees this process to ensure a comprehensive budget that meets the needs of District-wide operational goals and priorities.

Budgets have been allocated for the Summer 2014 instructional supply requisitions identified to be processed and completed for approval. Orders are being placed by the Procurement Department with scheduled delivery dates prior to the start of Summer classes on May 19, 2014.

## **INFORMATION TECHNOLOGY**



WINDOWS OPERATING SYSTEM UPGRADE

The Information Technology Helpdesk Team is in the process of completing a District-wide migration from Windows XP to

Windows 7 Operating System (OS) for all desktop PCs. The new OS will provide many new tools and features that focus on improved productivity and usability. Benefits include improved performance, less boot-up time, enhanced searching capabilities, expanded security and simple device management.

## **COMPLETION AGENDA**

WCCCD strives to provide opportunities for our students that make them knowledgeable and competent in their selected program. A great example of this can be found at the Downriver Campus in the new EMT Lab. This lab, which is used by future medical first responders, emergency medical technicians, and paramedics helps students practice what they have learned from lectures and allows them the opportunity to refine techniques, prior to working with patients. This new lab will prove to be an added benefit for students in these programs and definitely supports their success and the Completion Agenda at WCCCD.



## **ACADEMIC PROGRAM PLANNING**

New academic programs are deemed successful by many factors, but student registration in classes is a key early success marker. During the current academic term and the upcoming Summer 2014 semester, recruiting visits are being made to courses that are part of new academic programs and informing students of upcoming academic/career opportunities.



#### **Top Five Countries**

United States Canada Nigeria Germany India

#### **Top Five Content Views**

Student Services- 10,050 Financial Aid- 9,828 Academic Programs- 8,127 Distance Learning- 6,789 Academic Schedule- 5,121

# THIS WEEK'S SOUTHERN COMFORT PHOTO WINNER!

We would like to thank everyone who submitted photo entries to the Regina Carter "Southern Comfort" contest. Congratulations to this week's winner Carolyn Carter for sharing the

portrait of her mother in high school then of herself (Carolyn) today. The final winner will be announced next week so be sure to enter for a chance to win an autographed Regina Carter CD.





## **THE SCHOOL OF CONTINUING EDUCATION** AND WORKFORCE DEVELOPMENT

#### **Getting College and Career Ready**

The School of Continuing Education continues to fulfill the contract agreement with the Education Achievement Authority. This Spring we kicked off sessions to best prepare students for college. Curriculum was designed to equip students with information in critical thinking, career readiness, college readiness and financial aid/financial literacy.



The increasingly competitive global economy makes it imperative that more students enter career fields that enable higher wages and greater potential for growth. Students are enjoying their experience and taking advantage of opportunities through this partnership between WCCCD and the

Education Achievement Authority. Some discipline areas included in the curriculum are business administration, food service management technology, and criminal justice for corrections and law.



**Dual Enrollment Students** 

## Engaging the Community



During the week of March 24-29, 2014, the District served 1,025 participants by partnering with 13 community organizations.

> Downriver - no report Downtown -270 Eastern - no report Northwest - 216 Western - 539



#### **ON THE MOVE...**

This week Melodie **Bunklev** attended the Michigan Department of Education Office of Professional Preparation Services State Continuing Education Clock Hours

(SCECH) Coordinator Training.

Ms. Bunkley also attended a meeting with the Water Board. The meeting pertained to how the School of Continuing Education and Workforce Development could address the training needs of the Public Works/Water system.



Ms. Bunkley and DaShonta Simpkins represented the District at the monthly Wayne County Health and Family Service Policy Council meet-Updates were shared ing. regarding the Employment and Resource Fair scheduled at the Northwest Campus on April 10, 2014; program assessment; scheduling of a parent conference; and other committee related business

## **DIVISION OF EDUCATIONAL AFFAIRS**

# Career Corner

This issue of the Career Corner focuses on the one of the specializations in the Information Technology field -- programing skills and software development. In the programming and software development pathway, students design and test new software programs. They will be developing tomorrow's products for businesses and individuals. They could be employed by large software companies or small businesses that design programs for special groups such as medical offices.

To work in this area, persons should know about operating systems and programming languages. The WCCCD Computer Information Systems (CIS) programs provide a solid foundation in the fundamental skills that are generally required to support the programming skills and software development pathway. A selection of courses include Java, Unix, Comp TIA A+, Linux, JavaScript/PERL, and C++. These programming language courses are in the current WCCCD programs below and will be expanded upon in future program development:

- Computer Information Systems Associate of Applied Science
- Computer Support Specialist Certificate
- Network Administrator Certificate



## DISTRICT ENGAGEMENT PARTICIPANTS TOUR THE UNIVERSITY CENTER

The District Engagement Workshop was held in the auditorium of the Mary Ellen Stempfle University Center this week. The staff welcomed WCCCD employees to the University Center, and Dr. Robinson delivered a Power Point presentation that gave an overview of the University partnership degree programs, Center operations, dual enrollment programs and community outreach activities.



## PARAMEDIC PROGRAM SITE VISIT IS COMPLETE!

The Paramedic Site Visit by the Committee on Accreditation of Emergency Medical Services Programs (CoAEMSP) was completed this week. Staff presented strong evidence and the recommendations from the site visitors will be formalized and completed in 2015.

#### **INDEPENDENT STUDY**

An Independent Study option is offered to students sparingly and is designed to serve a specific study need. This process is currently under review and will take into account best practices from other institutions that offer the Independent Study option.

#### NEW RESOURCES AVAILABLE AT THE LEARNING RESOURCE CENTERS

New resources are now available through the Learning Resource Center. These resources include a full range of instructional videos ON DEMAND. The subscription covers access to more than 300 titles from business to allied health topics including nursing. Contact a LRC staff member for login information

### MEETING WITH HARPER WOODS PUBLIC SCHOOLS

Dr. Sandra Robinson and Dr. Ron Harkness met with Todd Biederwolf, Superintendent of Harper Woods Public Schools at the Mary Ellen Stempfle University Center. Dr. Robinson

and Dr. Harkness shared the numerous certificate programs the District offers, and reviewed the Dual Enrollment timeline for the upcoming semesters.



Dr. Sandra Robinson represented

#### ON THE MOVE...

the District at the Metropolitan Detroit Bureau of School Studies Board of Directors' meeting. She shared information on the Summer 2014 semester credit and non-credit programs. She also invited the members to attend the upcoming concerts at the Heinz C. Prechter Educational and Performing Arts Center.

## **DISTRICT PUBLIC SAFETY**

## BEST PRACTICE VISIT TO LANSING COMMUNITY COLLEGE

Members of the District Police Authority command staff conducted a best practice tour at Lansing Community College (LCC). LCC police have been sworn-in by the Ingham County Sherriff since 1974 and MCOLES certified since 2000. LCC Chief, Bill French stated that community policing has made a big impact on the campus and surrounding

neighborhoods.



## SUPERVISOR TRAINING

Lieutenants, sergeants and corporals from the District Police Authority attended the First Line Supervisor's School at Oakland Community College Combined Regional Emergency Services Training (CREST). The trainer was Daniel McCaw Waterford Chief of Police. After taking this course, students will be more proficient and confident in their decision making process when performing their duties.

#### CHANDLER PARK ACADEMY STUDENTS TOUR DOWNTOWN CAMPUS

Students from Chandler Park Academy attended the Global Conversations Speaker's Series with Detroit Police Chief James Craig, as well as a tour of the campus.



## DETROIT POLICE CHIEF JAMES CRAIG TOURS DISTRICT POLICE AUTHORITY'S COMMUNICATIONS CONTROL DISPATCH CENTER





Denise Shannon, Dr. Frank Dunbar and instructor Howard Smith hosted Dr. Laurence J. Krieg and the Michigan Association of Railroad Passengers general membership meeting. Dr. Frank Dunbar and Howard Smith presented WCCCD's Light Rail Transportation programs.

## IN THE MAIL ...

Richard Woolfolk received a thank you note from Kimberly

Lowell, Community Relations Manager at Compuware for a great presentation and tour given to Marcus Garvey Middle School students. Ms. Lowell stated "the tour was an excellent way for students to begin thinking about their future and she hopes to continue to partner with WCCCD."







## JAMES TATUM FOUNDATION

WCCCD would like to congratulate Professor James Tatum on a wonderful Classical and Jazz Music Benefit Concert which was hosted this past weekend.. As always, WCCCD is glad to be a sponsor of events which support the arts and highlight the talents of youth within the city of Detroit.



## **CAREER PROGRAMS**

Mawine Diggs hosted a meeting with career program instructors at the Eastern Campus. Instructors discussed program enhancements, equipment and supply needs, cohort sequencing, training, field trips and student employability upon program completion.

**JAMES TATUM** 

FOUNDATION FOR THE ARTS

#### The Entrepreneurial Institute and Resource Center hosted a Women's Entrepreneurial Networking Workshop. The workshop was led by Natasha Maxwell who specializes in developing work from home opportunities. The workshop included exercises to help women move forward in their businesses and live displays of current business products.

# WOMEN'S ENTEPRENEURIAL NETWORKING



## INTRODUCTION TO PERFORMING ARTS FIELD TRIP

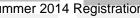
Professor Adwoa Muwzea's HUM 102: Introduction to Performing Arts class attended a live stage performance titled "My Occasion of Sin" at the Detroit Reparatory Theater. The drama was about how music transformed the lives of three diverse characters in 1969.



Summer 2014 Registration









## SUMMER 2014 REGISTRATION

The beginning of success is being prepared and students at the Eastern Campus definitely know that.



Registration for both summer sessions is in full swing. In preparation for the start of summer classes on May 19th, students arrived early to see an academic advisor. select their classes complete and the registration process. The Student Services department assisted more than 300 students.

## **Downriver Campus**

## **COAEMPS ACCREDITATION SITE VISIT**

The EMT/Paramedic Program had its site visit for accreditation with the Committee on Accreditation of Educational Programs (CoAEMPS). In November 2014 the CoAEMPS committee will vote and in February 2015 the CAAHEP will provide the District final notification.



## PREVENTATIVE MAINTENANCE ON HVAC SYSTEM









## MICHIGAN INSTITUTE FOR PUBLIC SAFETY EDUCATION

The Michigan Institute for Public Safety Education (MIPSE) hosted several organizations this week:

The Wayne County Sheriff's Department started a four-week Jailor Training class. Students will be taught such topics as self-defense, CPR, fire safety, ethics and sexual harassment, cultural diversity, stress management, and legal issues.

The U.S. Coast Guard Auxiliary, Division 18 held their monthly meeting.

Healthlink Medical Transportation held their Coaching the Emergency Vehicle Operator Ambulance training.

The Wayne County Sheriff's Training Unit attended a Pressure Point Control Tactics and Spontaneous Instructor Knife Defense workshop. They also attended an "IRS-Investigating Cases" training for high school students. Students were able to experience and observe investigation and integration techniques used by the IRS.



IRS- Investigating Cases Workshop

MIPSE hosted a Public Safety Dual Enrollment Informational Meeting for parents and students. A presentation was provided on programs offered through the Public Safety Program.

## ON THE MOVE...

Kerri Barnett-Novac presented a workshop for parents of the Downriver Head Start. Topics of discussion included resume writing, interviewing, dressing for success, and career opportunities.

Ms. Barnett-Novack also attended a Parenting Expo for Downriver families. The focus of the expo was the 2014 summer camp opportunities.

Ethel Cronk met with representatives of Wyandotte Public Schools and the City of Wyandotte, Municipal Services to discuss partnering possibilities within energy related fields

# Western Campus



## **ROMULUS HIGH SCHOOL DUAL ENROLLMENT STUDENTS**

The Western Campus in partnership with Romulus High School hosted a meet and greet for Fall 2014 Early College Dual Enrollment students. In preparation for their real world college experiences, students took the COMPASS test and were provided information about available programs at WCCCD.

## WAZA SOCCER ASSOCIATION

WAZA Soccer Association hosted a soccer WAZA F.C. workshop for families and children enrolled in soccer for the spring/summer season. This event was designed to create a safe, fun, and nurturing environment where children can learn the technical and tactical skills of soccer.





Dual Enrollment Students

#### UNIVERSITY OF MICHIGAN-DEARBORN"

Gail Tubbs, Admissions Counselor from University of Michigan Dearborn, hosted an undergraduate admissions recruitment visit at the Western Campus for students interested in their transfer programs after graduating from WCCCD.

## **AFFORDABLE HEALTHCARE ACT**



The Western Campus hosted the Wayne Countv "Get Covered and "Cover the Uninsured" Countdown to Health Coverage Community event. had residents the opportunity to enroll in adorable, quality health coverage for themselves

## **DUAL ENROLLMENT OPPORTUNITIES**

Mike Dotson and Dr. Patrick McNally met with Richard Naughton, Superintendent of the Huron Public Schools; Denise Brennen, Assistant Principal of Wayne Memorial High School; and Sheri Grove, Assistant Principal of John Wayne High School. The purpose of these meetings was to review current dual enrollment offerings at the high schools and to make plans for courses to be offered in the 2014-2015 academic year.

and their families before the March 31st deadline. This event drew more than 300 participants.

#### **DEFERRED MAINTENANCE** WESTERN CAMPUS

The 2013-2014 winter weather resulted in extensive damage to our parking lots and driveways. Temporary patch and repair work was

completed until winter weather conditions break to allow for complete resurfacing. Plans are underway for permanent repairs to ensure safety for our students, faculty and staff.

