

CHANCELLOR'S WEEKEND MEMO

January 4, 2013 Number 866

District Command Center Comtimues to Provide Great Gustomer Servicel











The Student Services Division continued its commitment of providing students with excellent customer service by operating the District Command Center during the holiday break. The Command Center team handled more than 5,000 incoming and outgoing calls by thoroughly researching students' inquiries and providing students with a timely resolution. Thank you to all who have made this initiative such a success!

THE SCHOOL OF CONTINUING **EDUCATION AND WORKFORCE DEVELOPMENT**



The School of Continuing Education and Workforce Development partnered with Coalition Temporary Shelter (COTS) for its annual holiday celebration. COTS provides assistance to families and explores ways to become self-sufficient, build confidence, selfesteem and provide information and services to families in need.







DOWNRIVER CAMPUS NORTHWEST CAMPUS DOWNTOWN CAMPUS WESTERN CAMPUS EASTERN CAMPUS UNIVERSITY CENTER

The Heinz C. Prechter Educational and Performing Arts Center Presents Stormy Weather: The Lena Horne Project February 8, 2013 8:00pm For tickets call the box office at (734) 374-3200



FOR MORE INFORMATION. CONTACT THE OFFICE OF THE CHANCELLOR: (313) 496-2510

EDUCATIONAL AFFAIRS





Interesting Articles





According to an article titled "Placement Tests Still Rule" written by Paul Fain, "Research released earlier this year found that commonly used placement tests fail to adequately determine whether incoming college students need remedial coursework. Yet most colleges rely exclusively on tests like the ACCUPLACER or COMPASS, according to a new study from the National Assessment Governing Board. The study found that only one in five colleges uses any criteria other than standardized testing -- such as high school grades or class rank -- to decide which students require coursework in remedial mathematics. Just 13% of colleges used other measures for placement in remedial English."

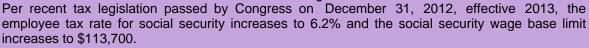
For more on this article visit: Inside Higher Ed http://www.insidehighered.com- December 21, 2012

According to an article titled "Federal Effort Aims to Transform Learning Technologies" written by Sean Cavanagh, "Can online graphic novels help teenagers cope with difficult social situations? Are 3-D technologies a tool for helping English-learners acquire language skills outside traditional educational settings? And what about the potential for mobile apps that let students manipulate on-screen images with their fingers to help them learn fractions? A federal program, still in its infancy, is supporting research that seeks to answer those and other questions by wedding partners who often operate in isolation -- educational technology and scientific research on learning -- with the goal of transforming teaching and learning in schools."

For more on this article visit: Edweek http://www.edweek.org-January 3, 2013

ADMINISTRATION AND FINANCE DIVISION

Social Security Tax Increase





The temporary Payroll Tax Cut Continuation Act of 2011 reduced the Social Security payroll tax from 6.2% to 4.2% until February 2012. The Middle Class Tax Relief and Job Creation Act of 2012 extended the reduction through the end of 2012. Under recent legislation, this temporary reduction has now expired. For further information regarding this rate increase please visit the IRS website at irs.gov.

**Please note the new legislation passed on December 31, 2012 does not allow sufficient timing for upgrades to our payroll module for staff compensation on Friday, January 4, 2013. The increase plus any retro owed will be calculated with the next regularly scheduled staff payroll processing on January 18, 2013.

CAMPUS PRESIDENTS' CORNER



In the spirit of the holiday season, the Western Campus adopted the non-profit organization Guiding Harbor, formerly known as Girlstown of Belleville, Michigan. Guiding Harbor is a residential program for girls ranging from 12 to 17 years of age. Staff generously donated new pajamas, purses, beauty products and toiletries.

STUDENT SERVICES



Conie Olitanii Sipport Our Wild CATS!

Thank you to all the Wildcat fans!

The women's and men's basketball

teams are very appreciative of your support! Go Wildcats!

Women's Basketball

WCCCD vs. Macomb Community College Monday, January 7, 2013 5:30pm

WCCCD vs. St. Clair Community College Wednesday, January 9, 2013 5:30pm

Location: Detroit Edison Academy





Men's Basketball

WCCCD vs. Macomb Community College Monday, January 7, 2013 7:30pm

WCCCD vs. St. Clair Community College Wednesday, January 9, 2013 7:30pm

Location: Detroit Edison Academy

New Recruitment Initiative

The Student Services Division launched a major outreach campaign targeting several thousand prospective students who acknowledged interest in WCCCD during either their FAFSA or WCCCD's application processes. The campaign, which included e-blasts, postcards and phone calls, focused on a model of student engagement to invite students to participate in the Spring 2013 registration process.

On the Movenn

Donnell Mason represented the Student Services Division during a community forum at the Detroit Community Schools. It is important that WCCCD continues to reach out to all school districts and strengthen our relationships in our service area. This was an opportunity to inform the parents and staff about the wonderful programs at WCCCD as well as discuss partnership opportunities with their new superintendent.

Process Improvements Using Technology

INFORMATION TECHNOLOGY

	e Information Technology Division worked with the Student Services and Educational Affairs divisions to plement the following two functionalities.
•	In the event a class is cancelled, an automated email will be sent to the students with a list of recommended alternate classes.
 •	The interface between BANNER and the upgraded version of Blackboard has been automated. This

will ensure the integrity of data between the two systems in real time.

DEFERRED MAINTENANCE













1 College District • 5 Campuses

Accountability & Transparency District-wide Deferred Maintenance





Deferred Maintenance •





Downriver

- HVAC energy upgrade project (In process)
- Additional external security lighting needed. (In process)
- Updated facility snow removal equipment
- Bus shelter completion

Downtown

- Power cleaning to concrete walls inside campus [85% complete)
- New furniture and ceiling in the library (Bids have been placed)
- New receptionist cubicles in the One Stop Shop (No update)
- New receptionist cubicles in the learning lab, room 239 (No update)

Eastern

- Alarm system needs repair
- Boiler replacement/repair
- Window blinds in Cooper Room
- Marquee needs replacing/repair

University Center

- Handicap door upgrade
- Security cameras
- Expand stage in auditorium
- Marquee

Northwest

Elevator doors need to be replaced in administration and welcome center buildings (scheduled for holiday

Western

- D wing air handler not working
- Windows in café area leak.
- Dead trees outside and mulch needed in beds (On hold until Spring 2013)
- Marquee not working, needs replacing/repair
- Updated facility snow removal equipment (In purchasing)
- Light pole banners need to be purchased and installed (In process)



DISTRICT PUBLIC SAFETY

The District Public Safety Department held an Officer Appreciation Holiday gathering at the Northwest Campus. The gathering was given by the supervisory staff to celebrate the hard-work and dedication the officers give to keep the District safe.







Western: Interior and exterior lights need replacing