CHANCELLOR'S WEEKEND MEMO

December 6, 2013 Number 914

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Best Practices Forum



Dr. Randall Miller, Denise Shannon, Annette Black, and Keith Hudson shared findings from their best practices visit to the Seattle Community College District in November with an energetic group of newer administrators and senior staff. They also discussed observations from an October best practices visit to Portland Community College District.



WCCCD's Institute for Social Progress Presented a Lecture "Unpacking Neighborhood Preferences" by

Dr. Maria Krysan National Renowned Sociologist









CHANCELLOR'S OFFICE STAFF—TALKING ON TUESDAY

ADOBE"TV

Products

Channels

Shows

Translations

My Library



The Chancellor's staff is continuing their professional development training episodes through Adobe TV. This Tuesday's session featured protecting PDF files with passwords and permissions, which was very helpful and will assist the staff in protecting documents. (Acrobat XI helps protect sensitive information in PDFs by applying passwords and file permissions to control how people can use your files. For more information go to <u>http://tv.adobe.com/</u>.)

The Audit Center collects, reviews and conducts monthly reconciliations and on-going audits of all District data. A systematic approach is used to procure data from multiple sources, allowing for collective knowledge through accountability and transparency. Currently, the CQIAC is reviewing the following forms and processes:



Review of Forms and Processes

- Educational Affairs Forms and Processes
- Schedule Correction Form
- ILOT Form
- **Faculty Evaluations**
- Faculty Absences & Temporary Replacements
- Homebase Forms
- Grade Appeal Form
- Course Master Maintenance Form
- Course Assessment Plan
- **Course Substitution Form**

DIVISION OF EDUCATIONAL AFFAIRS

P.A.I.R.S (Program and Information Resource Sheets)

The campus Learning Resource Centers are currently working on a new initiative, P.A.I.R.S (Program and Information Resource Sheets). The goal of this initiative is to provide faculty and students with an overview of significant resources available in the LRCs to support the curricula of the District.

Faculty and Staff Professional Development

The ongoing personal and professional growth of all faculty members and academic staff is essential to the continued strength and vitality of the mission of the District.

Major Functions of the Division of Educational Affairs

The mission of the Division of Educational Affairs at WCCCD is to promote an effective environment of teaching, learning, scholarship and innovation.



Program Accreditation and Compliance

Program accreditation validates that an academic program has met certain standards necessary to produce graduates who are ready to enter their professions, preparing students for enhanced opportunities in employment, graduate education, and global mobility.

The full listing of LRC programs will be available on the LRC web pages under LRC events.

Money Smart Week 2014

Wayne County Community College District will participate in MSW in April. Planning meetings have resumed. This event is in partnership with the Federal Reserve Bank-Detroit Branch. The goal of this event is to provide informational support about financial literacy topics to our students, faculty, staff, and community members. This event is in conjunction with various events scheduled throughout the region.

Wayne County Community College District is a part of the Detroit Area Library Network (DALNET).

DIVISION OF STUDENT SERVICES



Graduation Progress System Powered by Degree Works

The Graduation Progress System, powered by Degree Works, continues to be an integral support and complement to Student Academic Advising. This online plan of work is accessible to all students by logging into their Web-Gate account.



The Division of Student Services is enhancing the last Financial Aid Marathon of the calendar year with "Registration Celebration" activities. In addition to Financial Aid staff resolving issues related to Pell Grants and Student Loans, there will also be information

about WCCCD academic programs and supportive services available.

Joyce Hyder, an Addiction Studies major at Wayne County Community College District is scheduled to graduate in December 2013. Joyce said, throughout her college career, she participated in the ACCESS Program at WCCCD for additional support services.



Strategic Enrollment Services has initiated a mailing campaign to encourage student to enroll in the upcoming Spring semester.

Report...College-Completion Rates Remain

at Last Year's Pace: Some 54% of students who started college in 2007 earned a credential within six years, the National Student Clearinghouse Research Center reports. Per the graph below, the total completion rate was the lowest for students who started at two-year public institutions with only 37.4% of students obtaining a credential within six years.

Source: MCCA Weekly Update

ASSESSMENT FINANCIAL IND STUDENT SERVICES ORIENTATION



District Student Services support student's commitment to the completion of programs and degrees by offering free and discounted bus tickets through the office of student life. To qualify, a student must be currently registered for the semester in which they receive or purchase the tickets.

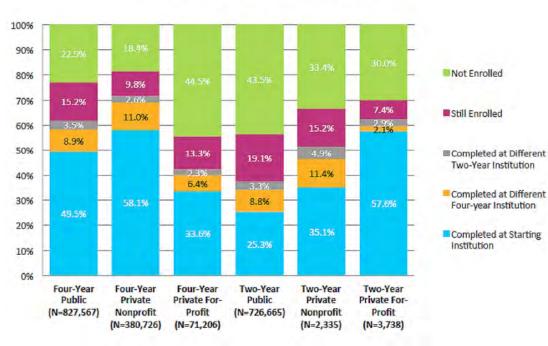


Figure 1. Six-Year Outcomes by Starting Institution Type (Dual Enrollment Students Excluded)

INFORMATION TECHNOLOGY

INFORMATION TECHNOLOGY TRANSFORMATION PLAN (ITTP) DATA CENTER MODERNIZATION



The District is currently in Phase 1F of the Information Technology Transformation Plan. In this phase, the WCCCD Data Center will be modernized.

Data Center Modernization Phase <u>1F Status Update</u>

The new data center "In Row" air conditioners have arrived, including the roof top condensers. The new air conditioners are placed in the same racks as the blade servers. This moves the cooling source directly next to heat load generated by the computers. The air conditioner unit monitors and actively adjusts cooling capacity to ensure proper server temperatures.





For the week of November 25 – December 1, 15,819 people visited our website, 26.45% are new visitors, Total visits are 31,106. Visits came from 53 countries.

- Top Five countries were:
- 1. United States
- 2. Canada
- 3. India
- 4. United Kingdom
- 5. Japan

The top Five content views were:

- 1. Student Services: 6,697
- 2. Academic Programs: 6,242
- 3. Financial Aid: 5,301
- 4. Distance Learning: 4,729
- 5. Academic Schedules: 2,899

INSTITUTIONAL EFFECTIVENESS

According to the 2013 E-Expectations Report entitled "The Impact of Mobile Browsing on the College Search Process" by Noel-Levitz, students at community colleges nationally were asked about their mobile browsing behavior and how frequently they use their phones to go online to check college related emails:

- 98% of respondents indicated they would open an e-mail from a college they were interested in attending.
- 82% of respondents indicated they preferred to look at college websites on PC/laptops instead of mobile devices.
- 73 % of respondents expressed interest in downloading campus-specific applications for schools on their target list.

(Source:https://www.noellevitz.com/papers-research-higher-education/2013/2013-e-expectations-report?item=25448)

THE SCHOOL OF CONTONUING EDUCATION AND WORKFORCE DEVELOPMENT





The School of Continuing Education and Workforce Development is pleased to announce the jumpstart of three training tracks in collaboration with the Urban League of Detroit and Southeast Michigan. The three tracks include Building Maintenance, Customer Service/Cashiering, and Food Service and Preparation. Participants were excited to begin this journey.







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On the Move...

- This week, Ms. DaShonta Simpkins represented the District at the Wayne County Health & Family Services Head Start Policy Council Meeting. Attendees were provided updates on various reports including Administration, Governing Body, Financial and Committees.
- Mr. Michael Poole represented the District at the SEMCOG Transportation Advisory Council Meeting. The Transportation Advisory Council approved Amendments to the 2014-2017 Transportation Improvement Plan which included 57 projects to be added and 12 projects to be removed.
- Dr. James Robinson represented WCCCD at the Southeast Michigan Community Alliance (SEMCA) Educational Advisory Meeting. Among the topics discussed was Employer Involvement supporting Secondary and Post-Secondary CTE programs, CTE pipelines, articulation agreements and Region 25 updates.
- This week, Dr. Robinson also represented the District during the WIN Editorial Board Meeting (via conference call) and the Technology Council of Southeast Michigan. Both meetings focused on addressing new training programs, collaborations and identifying employer needs in Advanced Manufacturing and Information Technology.

During the week of November 25 - 29, 2013 the District served 147 participants by partnering with 4 community organizations.

- Downriver Campus served 21
- Downtown Campus served 0
- Eastern Campus No report submitted
 - Northwest Campus served 126
- Western Campus No report submitted



The Downriver Campus hosted the Southern Wayne County Regional Chamber's Chamber Connections Networking Group workshop. Chamber Connections is a structured, industry-exclusive networking group that can be an important part of a strategic marketing plan. Several groups meet at different times/days to build business relationships and share leads. This is a bi-monthly meeting held here at the Downriver Campus.

The Downriver Campus hosted the Wayne County Heritage Chapter meeting of American Association of Retired Persons (AARP). This has been a long standing relationship that this chapter of AARP has had with the Downriver Campus, and we are glad to be the site for their monthly meetings.



Fire Truck Repair



Students and instructor Martin Deposwki, from the Automotive Service Technology program, did trouble shooting on the Fire Trucks.



Mega Conference Academic Quiz Bowl

The Downriver Campus hosted the Mega Conference Academic Quiz Bowl weekly competition. This is a high school sanctioned competition with sixteen academic teams from the Mega Conference participated in jeopardy style matches. Each high school team consists of four students at a time with alternates.



- Wayne County CPR and First Aid training— MIPSE hosted Wayne County Department of Public Health employees as they attended a CPR and First Aid training class at MIPSE. They learned basic first aid, CPR, AED and choking emergencies.
- Wayne County Homeland Security Local Emergency Planning Committee Meeting— MIPSE hosted the Local Emergency Planning Committee (LEPC) meeting presented by Wayne County Homeland Security.
- United States Coast Guard Auxiliary—MIPSE hosted the United States Coast Guard Auxiliary for their monthly meeting. General informational meetings to share information from the National and District levels.

On The Move

- Lina Warra attended Madonna University's Counselor's Appreciation Breakfast event at the University of Michigan-Dearborn.
- Anthony Arminiak and Ethel Cronk met with representatives from LaFontaine Chrysler in Taylor regarding a partnership opportunity with the Districts Automotive Service Technician Program.
- Diane Gonzalez attended the Automotive Advisory Committee Meeting at Breithaupt Career & Technical Center in Detroit.
- Ella Lynch, from the Downriver Campus, attended a Community College Counselor Connection Conference, hosted by Oakland University.
- Diane Gonzalez attended the University of Michigan Dearborn Holiday Luncheon. Updates on various programs, transfer and housing were discussed.
- Kerri Barnett-Novack attended the University of Michigan-Dearborn Holiday Event for Counselors and Advisors

Downtown Campus



New Student Quick Print Stations The Downtown Campus LRC has just added "Quick Printing" Stations. The stations allow students to print all assignments and or check

webgate accounts without waiting for student computers during high peak periods. Just in time for final papers!



Employee of the Month Phylis Finch

Congratulations to Phylis Finch of the Downtown campus in the Records and Registration department. Thank you for your dedication and service.



Downtown Campus Administration says Thank you to Facilities & Giant personnel. In appreciation of your contribution in making the Downtown Campus a clean environment, especially for all classes and extra curriculum activities, the administration sponsored a lunch in their honor just to say THANKS!





The Detroit City Council held its community meeting at the Eastern Campus.

On the Move

Daniel Saunders attended the Michigan Occupational Safety and Health Administration (MIOSHA) Training Seminar on Workplace Inspection for General Industry at Monroe Community College. The seminar taught the skills needed to observe and eliminate workplace hazards. The agenda topics were: Employer Responsibility in Providing a Hazard-



Free Workplace, Learn How to Recognize Safety and Health Hazards, Learn Techniques to Abate or Eliminate Hazards and Identify Applicable MIOSHA Standards.



CNC Program student Corey Davis would like to thank Wayne County Community College District and the Manufacturing Department for the information that he has learned in the Numerical Control Technology Program at the Eastern Campus. Mr. Davis was recently hired for an Apprentice Program at Detroit

Edge Tool in the CNC Department. He has every intention of completing his degree along with continuing to improve his skills and moving up at Detroit Edge Tool.







Federal Work Study students and staff "decked the halls" of the Denise Wellons-Glover Welcome Center in celebration of the holiday season. Gold tones along with holiday tunes set this year's theme. We wish students, staff and faculty a happy holiday season!



In partnership with the Institute for Population Health and Detroit Community Connection, Inc., a workshop entitled "World AIDS Day Observance Detroit: Getting to Zero, was hosted at the Northwest Campus. The Observance was held to raise awareness of the AIDS epidemic globally, nationally and locally. The Observance included a panel discussion, workshops, health fair and vendor displays with useful information on the various services available to the public.



 The Allied Health Program Successful Transition Seminar was held recently which recognized student's achievements and program completion, while informing the community of the Allied Health Programs offered at Wayne County Community College District.

Lecture and Demonstration with...ANITA BATES

An Art & Lecture Demonstration featuring local printmaker, Anita Bates, was held at the Northwest Campus in the Brown and Juanita C. Ford Art Gallery. The audience was very involved in the discussion the Artist generated about her work, specifically how she creates and develops the final product.



Western Campus





HVAC 106 faculty member, Karry Coats directed his students in the removal of out-of service heating and air conditioning units. The Students from the Western Campus HVA 106 Basic

Heating course have been working on a project in preparation for the installation of the new Carrier Heating and Air conditioning Units.

Ms. Sylvia Stancil, Wayne State University, Admissions Representative, hosted an Undergraduate Admissions Recruitment visit at the Western Campus for students interested in their transfer programs.



Students in the ST 101, Sales Skills for Sustainable Products and Services and ST 102, Applications of Sustainable Technologies presented their final class presentations on Thursday, December 5, 2013. Industry professionals from Solidarity Solar, Meadowlark Builders and Albert Kahn Associates were invited to observe the presentations and provide the students feedback about industry standards.

COMPLETION AGENDA





Educational Research continues to support the fact that students who decide on a career and commit to a program of study tend to persist and complete their degree. As we continue with our Spring 2014 Registration, a major goal of the District is to help inform our students of the great career opportunities that we offer and help students enroll or apply for our programs. Every student that commits to a career program helps to achieve our goal of increasing the number of career credit hours at WCCCD, leading to increased funding at the State and Federal level. As part of this endeavor, each campus has tables set up and staff to guide our students on their career exploration.



LEGISLATIVE CORNER

Weapons Free Zone: This coming Tuesday, the Senate Judiciary Committee will take testimony on three bills that would expand the ability of certain individuals to carry a concealed weapon in a weapon-free zones. House Bills 4133 (Johnson), 4134 (Foster), and 4350 (Leonard) would allow retired corrections officers, certain law enforcement & military members, and prosecutors to carry weapons in a weapon-free zone. Supporters note the additional weapons training these individuals have, as well as the fact that these individuals interact on a regular basis with dangerous people who might be likely to hold a grudge.



Mary Ellen Stempfle University Center

The Mary Ellen Stempfle University Center's Dual Enrollment students participated in the District's canned food drive initiative. The students organized the event in celebration of completing their final exams and the fall semester classes.



Dr. Sandra Robinson, Mr. Anthony Arminiak, Mr. Michael Dotson, Mr. Dennis Andrew and Ms. Nichole Pardo participated in the 38th Annual Grosse Pointe Santa Claus Parade. Thirty-four elementary school students from the Grosse Pointe and Harper Woods School Districts won first place in the annual Holiday Traditions Art & Essay Contest and were asked to participate in the Parade and ride the WCCCD fire engines.

The students were also highlighted in a full page display in the Grosse Pointe News. Mr. Anthony Arminiak and his staff have driven the WCCCD fire engines in the Grosse Pointe Santa Claus parade for the past seven years. The essay contest started in 2006 with 12 winners and has grown since that time with increased participants each year in the Parade. Congratulations to the students, their parents, teachers and Principals for a job well done!

DEFERRED MAINTENANCE





In preparation for the spring semester, a variety of maintenance and repair projects were performed throughout the buildings at the Northwest Campus. These enhancements will contribute to a safe and efficient learning environment.



BOOK OF THE WEEK

The Checklist Manifesto: How to Get Things Right By Atul Gawande

Campus Safety Training



Members of the District Police Authority department recently conducted Subject Control Continuum training which was published by the Michigan Commission on Law Enforcement Standards MCOLES and is offered as a general training quide to controlling subjects in confrontation or arrest situations to all police agencies in the State of Michigan. The Subject Control Continuum training also focused on intermediate weapons, such as collapsible batons, aerosol mace and Taser training which are alternatives to lethal force.