



Wayne County Community College District

COURSE SYLLABUS

DA 129 Legal, Ethical & Communication Issues

CREDIT HOURS: 2.00

CONTACT HOURS: 30.00

COURSE DESCRIPTION:

This lecture course includes basic concepts in oral and written communication and applied Psychology. The purpose of this course is to prepare students to work effectively with patients and the allied health team within the law. Content areas include principles of human behavior, patient anxiety, special patients, coping mechanisms, principles of learning, verbal and nonverbal communications, and listening skills. The course will also explore the state and national dental practice acts as they pertain to members of the dental health team as well as explore the ethical role of team members through role-playing situations. Students will also prepare a resume and job search plan.

PREREQUISITES: DA 110

EXPECTED COMPETENCIES:

At the completion of the DA 129 course the student will be able to:

- Discuss the legal and ethical ramifications of a dental practice.
- Explain the purpose of a code of ethics
- Discuss the role of good communication within the dental environment.
- Interpret professional responsibilities in a health profession that include ethically based decision making.
- Define professionalism and discuss characteristics.
- Discuss the business aspects of a dental practice.
- Discuss the role of good communication within the dental environment.
- Discuss the duties allowed by law designated to the dental assistant or the registered dental assistant in the State of Michigan as well as state the appropriate supervision required

ASSESSMENT METHODS:

Student performance may be assessed by examination, quizzes, case studies, oral conversation, group discussion, oral presentations. The instructor reserves the option to employ one or more of these assessment methods during the course.

GRADING SCALE:

90%-100% = A
80%-89.9% = B
70%-79.9% = C
60%-69.9% = D
<60% = E